

# Elevating Regulatory Compliance with Compliance.Ai Delivering Harmony in Healthcare



**Compliance.Ai**

**#AIFirst.Healthcare**

**Infosys**<sup>®</sup>  
Navigate your next

# The Significance of Compliance.Ai

In 2024, U.S. healthcare organizations paid a staggering \$12.8 million in HIPAA violation penalties, a clear indication that legacy tools and manual processes are falling short.

Healthcare regulations are shifting fast across the globe. A single approach won't cut it anymore – organizations need tailored compliance strategies that align with region-specific mandates while supporting global consistency.

All of this comes at a time when most hospitals and healthcare organizations are already stretched thin with limited budgets, understaffed teams, and a growing gap in compliance expertise.

The result? A system under pressure, and a need for an intelligent, more scalable way forward.

70%

**of healthcare providers** report challenges in keeping up with regulatory changes.

92%

**of healthcare organizations** surveyed reported at least one cyberattack in 2024.

80%

**of healthcare leaders plan** to invest in AI-driven compliance solutions in 2025.



# A Smarter Dose of Compliance.Ai: The Infosys Approach

Modern compliance demands more than rule-checking. Infosys brings AI-enabled capabilities to identify, analyze, transform and validate new and existing mandates in real time, helping healthcare organizations to move from reactive workflows to proactive intelligence through a four-stage approach.



## IDENTIFY

Proactively monitor and identify new healthcare mandates with AI-powered regulation scanning.



## TRANSFORM

Convert mandates into actionable, organization-ready policies with compliance copilot assistance.



## ANALYZE

Assess the impact of new mandates on systems, processes, and policies using AI-driven evaluation tools.



## VALIDATE

Ensure continuous compliance through automated monitoring, real-time alerts, and audit-ready reporting.

## Infosys Process-first AI Capabilities

AI only delivers real value when it's grounded in the reality of healthcare operations. At Infosys, we follow a process-first approach, which ensures AI isn't just layered on top of existing workflows, but is purpose-built to solve real compliance challenges across the enterprise.

### The Infosys Compliance.Ai Approach



Align regulatory mandates with product and benefit design



Automate the mapping of regulations to internal policies and SOPs



Translate compliance requirements into communications for members and staff



Support claims processing with automated regulatory validation



Streamline policy transformation across departments

# Built to Scale: The Six Pillars of Intelligent Compliance

Healthcare compliance isn't one-size-fits-all. It demands a multi-faceted approach that spans legal review, policy transformation, impact assessment, and beyond. Infosys offers a comprehensive, six-pillar compliance framework for healthcare AI adoption, ensuring intelligent capabilities translate to real-world results



## Legal Document Review

Streamlines contract analysis using AI and ensures compliance with regulatory mandates by identifying impacts on security, privacy and core business functions



## Mandate to Policy Transformation

Transforms regulatory mandates into actionable policies with AI-driven insights, ensuring seamless compliance with healthcare regulations



## Impact Assessment

Examines regulatory mandate impacts on systems and processes, conducting AI-enabled gap analysis to ensure compliance



## Education & Training

Delivers AI-driven education programs to ensure staff compliance with healthcare mandates



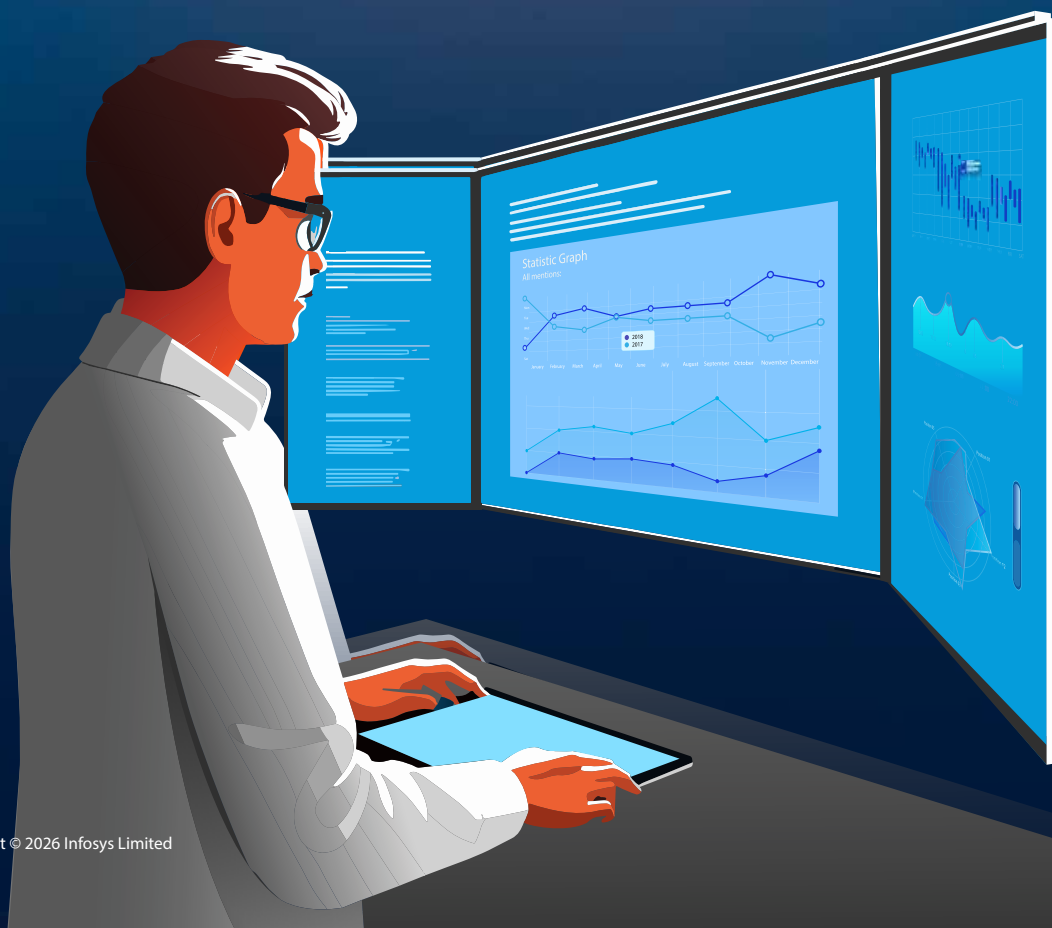
## Compliance Assurance

Provides robust assurance through AI-driven monitoring and validation for continuous compliance



## Regulatory Filings & Reporting

Simplifies regulatory filings and audit Reporting through automation, ensuring timely and accurate submissions



# From Principles to Practice: AI Tools Driving Compliance

Infosys' six-pillar framework provides the structure, but real impact happens when strategy meets execution. From monitoring mandates to automating filings and closing risk gaps, our proprietary AI blueprints are purpose-built to operationalize each pillar — bringing intelligence into every stage of the compliance journey.



## AI Mandate Scanner

monitors official sources for new mandates and creates cases automatically to stay ahead of changes



## AI Laws Compliance

applies Infosys' 3S principles of Scan, Shield, and Steer to ensure ethical AI use.



## AI-driven Impact Evaluation

maps out compliance risks and highlights gaps in workflows and systems.



## Intelligent Compliance Dashboard

automates filings and gives real-time visibility into compliance status.



## Compliance Copilot

summarizes complex documents instantly, offering clear, actionable guidance.



# Proven Outcomes: Turning Mandates into Momentum

From boosting productivity and accelerating reporting to enabling regulatory readiness, Infosys is helping clients translate healthcare challenges into operational wins. These success stories show what's possible when digital capability meets industry depth.



## Hedis Reporting Excellence

A top 5 U.S. payer with 2.8 million members improved HEDIS scores year over year, accelerated report generation by up to 40%, and achieved 90–95% interoperability with Infosys' support.



## CMS Mandate Implementation

A leading healthcare organization implemented CMS mandates with zero defects, avoided potential penalties, and improved prior authorization turnaround through a FHIR-based solution.



## Legislation Automation

A Fortune 500 healthcare company boosted productivity by over 200%, cut review costs by more than half, and processed 10.7 million lines across 83 mandates using Infosys' automation-led approach.

# Strengthen Your Compliance Strategy with Infosys

In a healthcare environment where every second counts, Infosys helps you stay ahead by streamlining compliance with precision and speed. Our AI-powered Strategic Consulting Framework simplifies complex mandates, reduces risk, and optimizes team workflows, ensuring responsible technology adoption that aligns with regulations.



## Accelerated Compliance

Cut mandate intake time to accelerate meeting regulatory deadlines.



## Seamless Integration

Align requirements with existing systems to minimize operational disruptions.



## Enhanced Accuracy

Capture precise requirements to ensure error-free compliance deliverables.

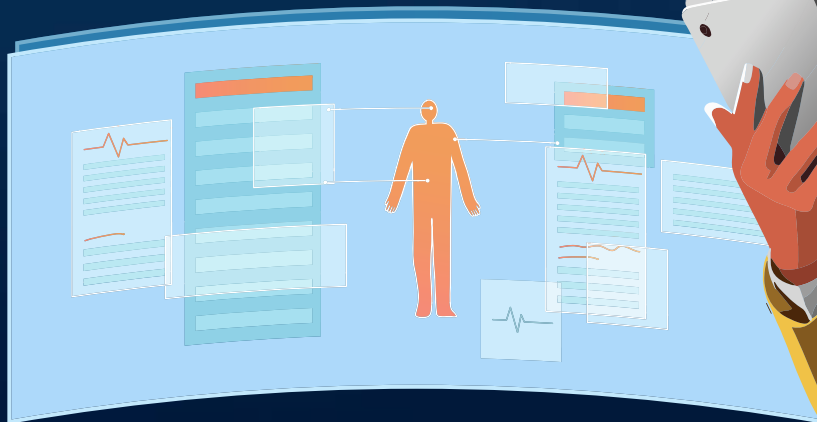


## Improved Stakeholder Confidence

Track every step with clear impact documentation and real-time reporting dashboards.

# Powering Intelligent Compliance with Infosys Topaz

Infosys Topaz brings a robust suite of services, solutions, and platforms to support every stage of the compliance journey. With thousands of AI assets and pre-trained models, it helps healthcare professionals and enterprises make faster decisions, stay ahead of regulatory shifts, and scale with confidence, while keeping governance, transparency, and ethics front and center.



# Build A Healthier Compliance Ecosystem, Powered by AI

Infosys turns regulatory complexity into a strategic advantage. Our domain experts and AI-powered toolset unlock traceable insights that supercharge healthcare operations while safeguarding patient trust.

**Connect with our experts to take the complexity out of compliance.**



For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

**Infosys**<sup>®</sup>  
Navigate your next

© 2026 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.

[Infosys.com](https://www.infosys.com) | NYSE: INFY

Stay Connected   