DELIVERING HARMONY IN HEALTHCARE
CONNECTING PATIENT OUTCOMES AND BUSINESS VALUE WITH INFOSYS

Healthcare expectations are rising & access to fair, high-quality, affordable care is becoming a priority for all. For payers, this means driving operational efficiencies while delivering exceptional patient and member-centric experiences.

At Infosys, we enable payers to simplify complex ecosystems and rapidly digitize, unify and secure core systems, processes and data. By seamlessly connecting stakeholders across the value chain, Infosys delivers streamlined healthcare journeys—driving connected member and patient experiences, reducing operational costs, and delivering speed-to-market.

GROWTH AWAITS HEALTHCARE ORGANIZATIONS THAT UNIFY AND DIGITIZE

CONNECTING
The power of connectivity
Connections driving better experiences, outcomes and value

UNIFYING
The criticality of interoperability
Streamlining complex, fragmented systems and processes to deliver operational gains

DIGITIZING
The transformational nature of digitization
Delivering a joined-up, future-ready whole healthcare journey
OUR STRATEGIC APPROACH TO DELIVERING TRANSFORMATIONAL CHANGE IN HEALTHCARE

ENERGIZE THE CORE
Digitize & Automate Core Systems
- Driving operational cost savings through delivery of a next generation, platform-centric approach
- Increasing value from legacy and core systems
- Enhanced human CX design and member/patient experience uplift

EMERGING TECHNOLOGIES
Cutting-edge AI & other technologies
- Access to competitive, innovative solutions with Infosys Living Labs
- Cutting-edge, AI-first enterprise processes enabled through Infosys Helix core administration platform, delivering productivity gains

DIGITAL TRANSFORMATION
Data & Analytics Ecosystems
- Actionable business insights from data management & real-time analysis
- Cloud-based enterprise transformation with Infosys Cobalt, supporting value-based initiatives at scale

PARTNER WITH US TO DELIVER HARMONY IN HEALTHCARE

Infosys is uniquely placed to deliver the complex, end-to-end digitization, integration and ecosystem enabled programs that today’s healthcare payers and providers seek. We partner with healthcare clients in original ways that add value, create efficiencies, and accelerate transformation.

- 10,000+ experts in a dedicated healthcare Centre of Excellence
- Positively impacted 80M+ US health plan members
- International presence with on-the-ground operations in US & EMEA regions
- Recognized as a leader in the healthcare industry in 2022 by Avasant, HFS, ISG and Everest Group

Contact us to learn how we can help you connect streamlined healthcare journeys, patient outcomes and business value.

For more information, contact askus@infosys.com

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