

Wellness and Connected Care Management

Countering challenges and facilitating wellness

While the transition from fee-for-service to value-based care can make care delivery more seamless and efficient, it requires companies to step up their game to leverage the benefits the new model can deliver. Payers are adopting technology solutions that can accelerate care management processes using mobility, analytics, monitoring devices, and large-scale integration with their business partners.

The future is 'member-centric care management'

Engage customers

Connectivity to engage members to drive adherence and compliance

Connected health

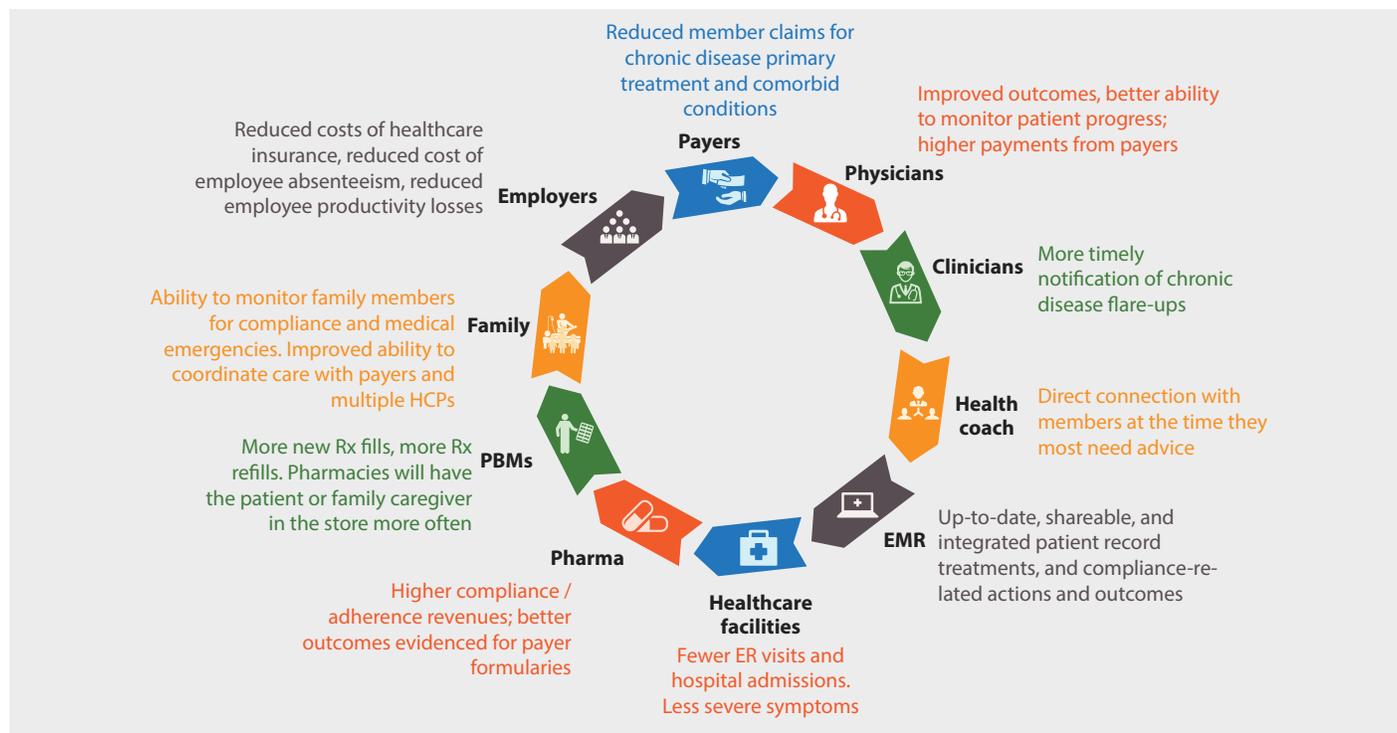
Use technology to provide healthcare remotely

Member wellness

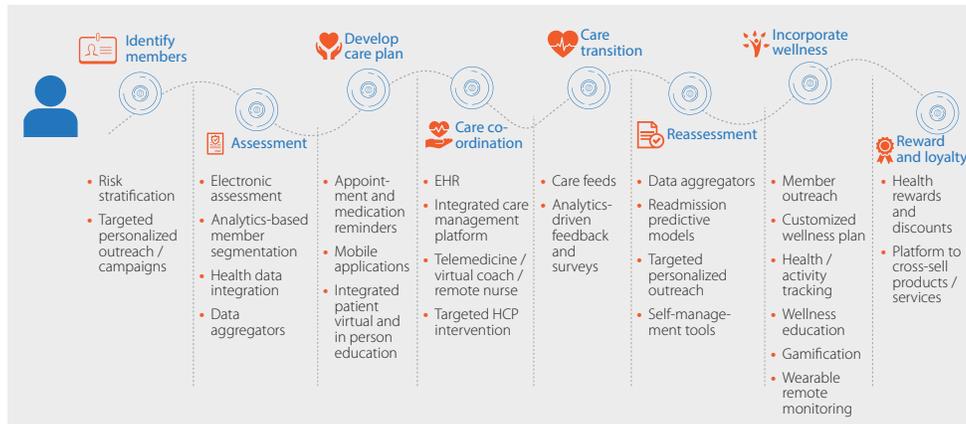
Personalized healthcare and improved disease management

Advantages delivered through the collaboration of key players and adoption of technology

Member health outcomes depend on the collaboration between the main players in the healthcare ecosystem, including employers, family, and payers, and the technology leveraged to cater to patient needs.

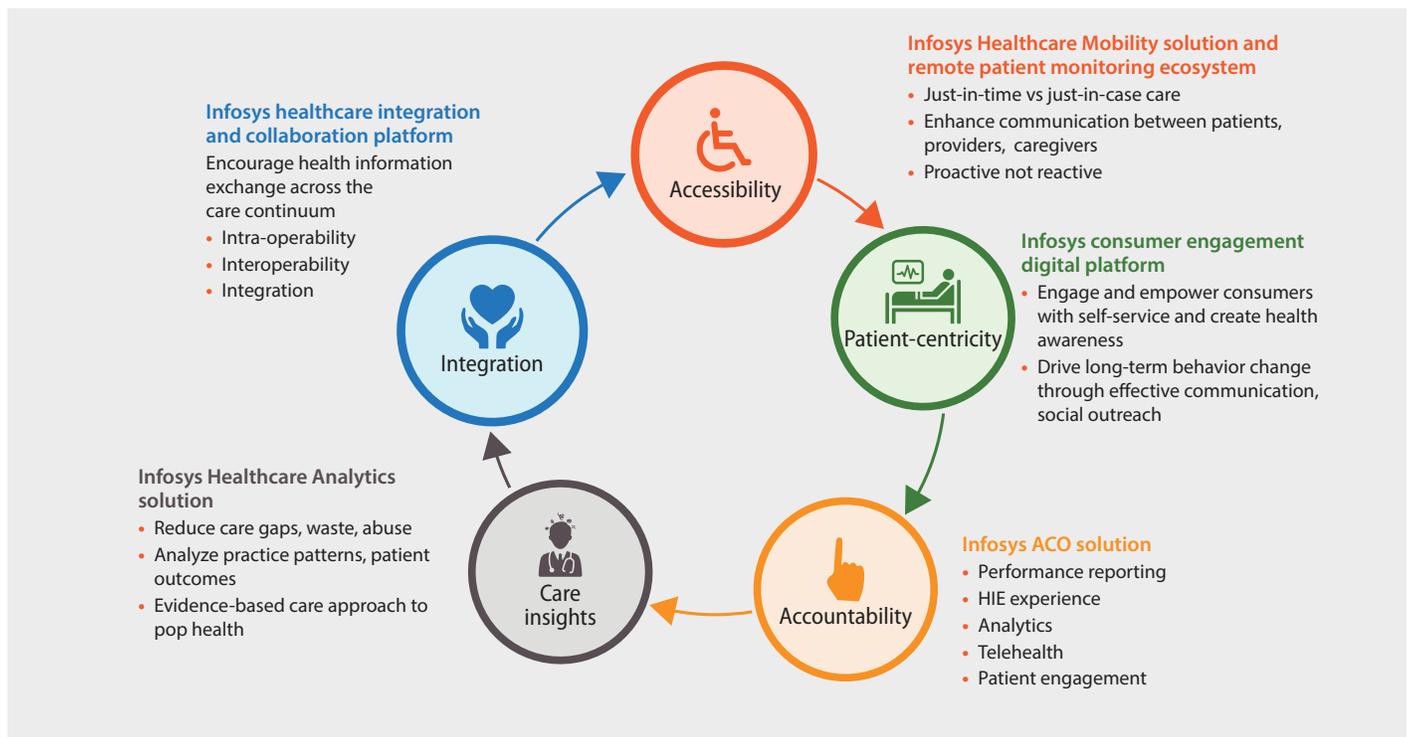


Digital opportunities in the care management value chain



How can Infosys help?

We are helping our clients use digital technology as a key enabler along with the care continuum to offer enhanced care insights, ensure better integration, provide greater accessibility, encourage accountability, and most importantly, maintain patient-centricity.



Connected care projects

A leading Blue Cross Blue Shield Plan

Improvement in MLR
Implemented PCMH program to support coordinated care delivery

Avivia Health from Kaiser Permanente

Gamification for consumer engagement
Developed next-gen wellness product targeting digital enabled consumers.

A multistate Medicare / Medicaid plan

Improved member assessment time
Developed mobile app for care management

For more information, contact askus@infosys.com

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