Infosys CarePlus™
Reimagining Care-as-a-Service

Today, the healthcare industry in experiencing a revolution and moving towards an integrated digital health ecosystem.

This renewed interest in digital health has been fuelled by market forces such as:

Patient engagement	**Care design**	**Smart health**	**Care coordination**	**Aligned economics and payer administration**
Patients have transitioned to 'healthcare consumers' and virtual care is the future	Focus on new designs for care management applications which connect the patient, payer, and provider	Insights from aggregated data from wearables and monitoring devices to reduce healthcare costs	Right care at the right place especially with changing demographics such as an aging population	Shift from episodic care to value-based care

This volatility in the market makes it overwhelming and difficult for providers to realize cost savings, improve value-based care, and minimize the risk of care. There is a need for efficient, thoughtfully integrated applicatio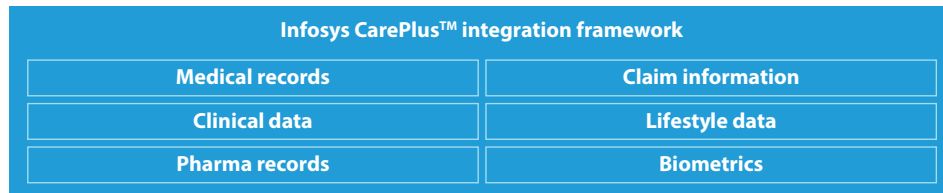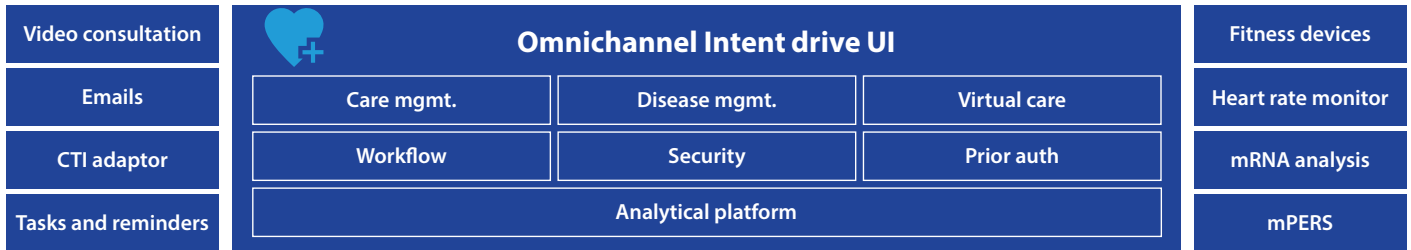ns which connect the three Ps of healthcare – patient, provider, and the payer, and help the payer move from traditional episodic care to value-based care.

360-degree view of the patient through Infosys CarePlus™

Infosys CarePlus™ is a preventive care-as-a-service solution that provides a 360-degree view of the patient. The solution helps in streamlining cases, utilization, and disease management workflow processes while allowing the payer to provide better value-based care for a targeted population. It effectively manages the interactions between the members and providers.

Members		Care manager		Provider	
Patient app		CarePlus app		Physician app	

Omnichannel Intent drive UI

Video consultation	Care mgmt.	Disease mgmt.	Virtual care	Fitness devices
Emails	Workflow	Security	Prior auth	Heart rate monitor
CTI adaptor				mRNA analysis
Tasks and reminders	Analytical platform			mPERS

Infosys CarePlus™ integration framework

Medical records	Claim information
Clinical data	Lifestyle data
Pharma records	Biometrics

Infosys CarePlus™ – One-stop solution for preventive care

Member information
Provides a 360-degree view of the member through an intent-driven UI

Case management
Comprehensive case management capabilities

Specialty care management
Preventive care for chronic illness and other focus areas such as geriatric care

Prior auth.
Simplified prior authorization process

Wellness platform
Extended as a wellness platform to complement the marketing channel

Population health management
Streamlines process for health management

Device integration
Light and flexible integration framework for devices and mPERS

Virtual care
Video consultation and tele-medicine add-ons are available

Actionable analytics
Inbuilt analytics platform for insights on member data

Disease management
Pre-built disease management workflow

Be ready for today's paradigms with Infosys CarePlus™

- Focus on preventive care
- Human-centric design
- Connected ecosystem
- Care-as-a-service

Payers operate on the 80–20 rule, where 20% of the patients account for 80% of the healthcare costs. Hence, it is imperative to keep this 20% of the patients who could be suffering from chronic illnesses such as cancer, diabetes, or heart problems out of the ER

Employs intent-driven design which can aid in providing the key actions and components for a care manager to effectively connect and care for a patient.

Complemented with an ecosystem which can support vertical integration (focus on care for multiple disease conditions) and horizontal integration (connecting multiple stakeholders, payer, patients, and providers).

Infosys CarePlus™ is provided as a service on the cloud, giving flexibility to the healthcare provider to maintain the right balance of complexity across the IT stack, based on the business needs.

For more information, contact askus@infosys.com

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