

CONNECTIVITY HELPS MANUFACTURERS ENHANCE CX



1 DELIVERING GREAT CUSTOMER EXPERIENCE



- Consumers expect smarter products and services
- Manufacturers need to understand customer expectations

2 NEEDS PRODUCTS THAT DELIVER EXPERIENCES



- Connected Industrial, Commercial and Consumer Products
- Advanced Maintenance & Connected Services
- Ecosystem-based Services
- Privacy and Risk Management



3 INFOSYS LEVERAGES TECHNOLOGY



- IoT, Location-based Services, Predictive Maintenance, Analytics

4 AND PROVEN SOLUTIONS



- Infosys NIA, Infosys Cobalt, Infosys Mobile Security Platform

5 TO CONNECT YOUR PRODUCTS & DELIGHT YOUR CUSTOMERS

- Connected Car Application for a Global Automaker
- Remote Diagnostics & Support for a Manufacturer
- Predictive Maintenance Services for an Agro-machinery Manufacturer