Infosys
Navigate your next

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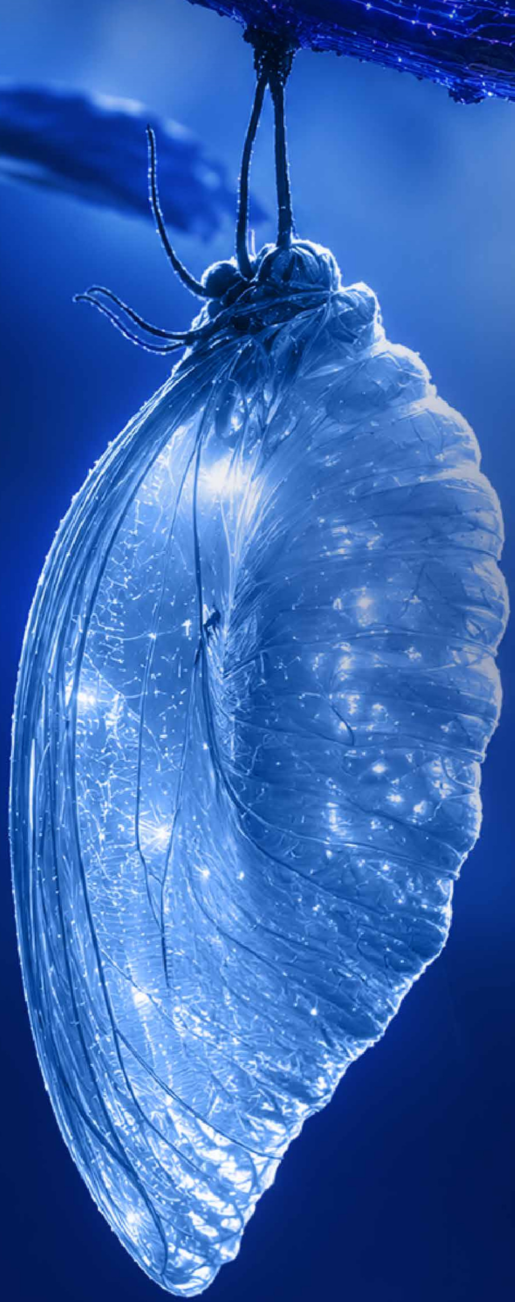

AI is reshaping the insurance industry, yet organizations continue to face challenges in scaling enterprise-wide value. *The Infosys Global Insurance Journal 2026* examines how insurers can modernize operations, prepare for the future of risk, build trusted AI foundations, govern AI responsibly, and measure business impact — offering practical insights to help organizations move from experimentation to transformation.

Turn AI adoption into enterprise transformation

While AI adoption has accelerated, many initiatives remain limited to isolated use cases. Explore the organizational, technological, and operational shifts needed to scale AI across the insurance enterprise. Learn more about:

- Why insurers struggle to scale AI
- How to overcome fragmented data and legacy systems
- Ways to build enterprise AI operating models
- Methods to measure business value through AI

Navigate the next era of AI-powered insurance

As AI capabilities mature, insurers must rethink how they design products, assess risk, and deliver customer experience. Explore the trends and operating models shaping the future of insurance, including:

- Human and AI collaboration at scale
- Smarter underwriting and claims
- Dynamic pricing and personalized products
- Responsible innovation built on trust

Strengthen the data foundations for AI at scale

AI depends on trusted data and institutional knowledge. Learn how insurers can capture, organize, and govern enterprise knowledge to enable both human expertise and AI agents. These are key steps:

- Capture institutional knowledge
- Create AI-ready data ecosystems
- Enable trusted human and AI decision-making
- Strengthen governance for intelligent automation

Govern AI risk with confidence

Insurers are moving quickly to bring agentic AI on board for autonomous decision-making. At the same time, regulators are moving at different paces and in different directions. As automation advances, insurers must:

- Build explainable and transparent AI
- Strengthen governance and regulatory readiness
- Manage vendor concentration and systemic risk
- Clarify accountability as agentic AI scales

Measure the return on AI investment

Insurers have committed to AI faster than they have learned to measure its return on investment. Discover a practical framework for mapping AI investment to insurance functions and proving its value. The framework shows how to:

- Map AI investment to buy, price, and settle outcomes
- Build a business case boards can trust
- Track measurable returns from pilot to scale

Gain actionable insights, industry perspectives, and practical strategies to help your organization unlock the full value of AI across the insurance enterprise.

Scan to download *the Infosys Global Insurance Journal 2026*

For more information, contact askus@infosys.com

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