

DATA READINESS FOR AI INITIATIVES

Abstract

With the rapid advancement of Artificial Intelligence (AI), executives are often faced, with the challenge of deciding the best time to adopt AI in their enterprise. Many of the ambiguities surrounding AI stem from its polyhedric nature and its ability to simulate cognitive processes. To identify the necessary success factors for AI readiness, this paper examines five categories: technology & security, data & information, people & organization, process & standardization, and social values of data & data solidarity. Through an indepth interview study with 25 AI experts, we reveal the ethical framework that should be developed and standards and definitions, the organization's knowledge information flows, and data quality that should be taken into account. We also provide insight into the need for a national roadmap for AI dataavailability with social backing and the importance of promoting AI transparency. By understanding the success factors for AI readiness, executives can make an informed decision about the best time to adopt AI in their enterprise.



Traditional Methods











Typical Success

While we go to the CIO/CTO of the organization, they investigate other aspects which are especially important for the Data Readiness









Implementing these success factors locally will encourage/create a great supply of data



Technology & Security

Technical experts need to sensitize policymakers regarding ethical threats. Al researchers involved in Al technology development should acknowledge that their works could be used maliciously if it doesn't follow ethical guidelines. The protection gears and techniques should be brought into use with the help of cybersecurity experts. An ethical framework for Al should be developed and followed in accordance with the individual or the technology



People & Organization

- Budget/finances
- Knowledge process/technology
- Change strategy and readiness



Data & Information

Strategy, and competitive advantage–keep in mind your data and your people. These are also additional elements to consider as part of the process

- Use of standards and definitions
- Organization's knowledge information flows
- Limit human actions / automate
- Safe data exchange with AI
- Improve/ensure data quality



Process & Standardization

International standards – the technical specifications and requirements needed for AI and other technologies to perform well – can help address real and perceived risks by setting clear boundaries and making machine learning (ML) predictable, reliable, and efficient. AI and ML are gaining ground in ITU's standardization work, with research, analysis, and stakeholder discussions focusing on network orchestration and management, multimedia coding, service quality assessment, and various aspects of telecom management, operation, and services, as well as cable networks, digital health, environmental efficiency, and autonomous

Blank Spots

As we our success health and life sciences organizations are missing out on the key aspects of nonconventional blank spots. Below are blank spots that we need to be looking at to make the data ready for:



Social Values of Data & Data Solidarity



Organizing National Control of Knowledge & Expertise





Implementing these success factors locally will encourage/create a great supply of data

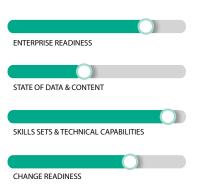


Social Values of Data & Data Solidarity



Organizing National Control of Knowledge & Expertise





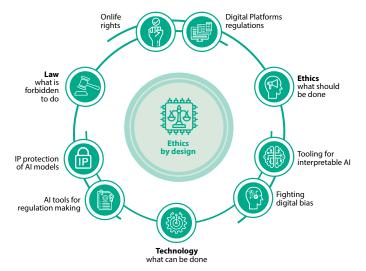
- National roadmap for Al data availability with social backing
- Overview, monitoring progress such as innovation / international
- Careful introduction: tools and resources





Legal & Ethics

- Everyone involved has feeling and responsibility for data usage
- Apply protection for medical data, permissions, etc.
- All involved party's involvement and privileges





Social Appeal & Transparency

- Confidence in how it works thanks to AI transparency
- Confidence thanks to national Al "supervision & monitoring: in health and life sciences
- Burden of proof and value of Al
- Influence and appeals in the debate



This paper examines success factors for increasing data availability and preparing it for development, training, validation, and application for Artificial Intelligence (AI). Even though we focus on five categories of success factors: technology & security, data & information, people & organization, process & standardization, and social values of data & data solidarity. We conducted an in-depth interview study and collected data from 25 AI experts to identify these success factors. Our results indicate that technical experts need to sensitize policymakers regarding ethical threats and an ethical framework for AI should be developed. We also found that standards and definitions, organization's knowledge information flows, limiting human actions, automated data exchange, and improving/ensuring data quality should be considered. Further, we reveal that a national roadmap for AI data availability with social backing should be organized and AI transparency should be promoted to increase confidence in AI.



About the Authors



Madhavi Koppaka

Consultant - Infosys Consulting - Life Sciences

Madhavi Koppaka, M.Phil. Statistics has 22+ years of experience with Program Management and a Certified Scrum Master. She has practical and comprehensive experience helping clients – across all verticals – solve complex problems using a combination of Data and Analytics and developed Visualizations.



Viswanath (Vissi) Koppaka

Principal - Infosys Consulting - Life Sciences | Artificial Intelligence & Automation

Viswanath Koppaka has 21 years of Analytics, Life Science, Healthcare and leadership experience. An Analytics leader leveraging a rare combination of strategic & complex program implementation with extensive Data Analytics, Business Intelligence & Digital Science knowledge. Provided end-to-end leadership to Digital transformational and Analytics initiatives – from strategy, requirements, definition, BI/Analytics.



Amit Thakkar Associate Partner – Infosys Consulting -Life Sciences

Amit Thakkar is a business professional with more than 21 years of experience across 3 industries. He consulted with more than 25 fortune companies across various business problems to design and implement analytical processes and methodologies. Helped multiple clients build analytics teams and infrastructure capabilities. Specific expertise in marketing, sales, merchandising, and supply chain analytics in Pharmaceuticals, Pharmacy, and Retail verticals. Demonstrated building and running successful large global analytics teams.



Reference

- 1. https://findbiometrics.com/topics/data-readiness-for-artificial-intelligence-development/
- 2. https://www.sson-analytics.com/data/blog-entries/data-readiness-a-precursor-to-realising-the-true-potential-of-automation
- https://www.transperfect.com/dataforce/ai?utm_source=google&utm_medium=cpc&utm_content=ai-general&utm_cam-paign=2022-dataforce-service-awareness&creative=583441787403&keyword=ai&matchtype=b&gclid=Cj0KCQiAt66eBhCnARlsAK-f3ZNG9zs941kdoudgf6qfZvdjMcoNzcfVusmp19ZrE6fTDG6Y8rjbSS0kaAspoEALw_wcB
- 4. https://www.analyticsinsight.net/ai-readiness-threat-ethics-technology-sector/
- 5. https://link.springer.com/article/10.1007/s12599-020-00676-7
- 6. https://sloanreview.mit.edu/tag/artificial-intelligence/
- 7. https://aiforgood.itu.int/about-ai-for-good/ai-ml-pre-standardization/
- 8. https://ai.google/education/social-good-guide/
- 9. https://hyperight.com/what-is-the-impact-of-artificial-intelligence-ai-on-society/
- 10. https://vitalflux.com/data-readiness-levels-assessment-concepts/
- 11. https://www.ncia.nato.int/about-us/newsroom/nato-launches-artificial-intelligence-strategic-initiative.htm
- 12. https://www.frontiersin.org/articles/10.3389/fpsyg.2020.580820/full
- 13. https://www.slideshare.net/AmazonWebServices/panel-ai-for-social-good-fairness-ethics-accountability-and-transparency
- 14. https://www.slideshare.net/sagartaneja12k/ai-readiness-for-google
- 15. https://www.pega.com/fusing-ai-with-empathy?utm_source=google&utm_medium=cpc&utm_campaign=G_India_NonBrand_Al_ CE_Broad_(CPN-111067)_EN&utm_term=transparent%20ai&gloc=9062164&utm_content=pcrid%7c606630101471%7cpkw%7ck-wd-516769367729%7cpmt%7cb%7cpdv%7cc%7c&gclid=CjwKCAiA2rOeBhAsEiwA2PI7QzkNbpf2aPRHqh6wD7nPsiln_w-wOZ8GUuN-L0o2aw8vhsUHfuuAXOhoCDAwQAvD_BwE&gclsrc=aw.ds



For more information, contact askus@infosys.com

© 2023 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.

