Infosys®

Behind every successful remote-employee is effective IT

The hyper-connected era has changed the definition of workplace — it is no longer restricted to the same office desk every day! Now, companies have no choice but to re-model enterprise IT so that it liberates employees to choose where, when, and how they function.

Work from anywhere

- Embrace remote-friendly policies, virtual onboarding (It's faster: 3 days vs. 43 days for physical induction)
- Create secure, effective, remote workplaces to attract and retain talent

Consistency is key

- Employees demand a consistent user experience across devices and locations
- The responsibility of delivering it is with IT (tools, security, and support)

Workplace in a pocket

- Make BYOD (bring your own device) an option
- Put a security system in place to neutralize the risks

My device, my apps, my choices

- Employees want to personally choose what apps they want to work with
- Don't undervalue this trend. Invest in app-stores

"Help" anywhere

- Workplace tech support needs to be just as 'remote' as the employees
- Offer services like self-help portals and intelligent, online support systems

We at Infosys, customize workplace services using automation to address these key trends and reduce ticket volumes. Using the 'Infosys Automation Platform' and 'Workplace for Tomorrow' strategy, we have successfully revolutionized the way employees function across the globe. We are proud to be rated as a leader in **The Forrester Wave™: Global Workplace Services, Q4 2015** report. *READ* »