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Analyst Meet

2019

Operational Excellence in a Live Enterprise



U. B. Pravin Rao

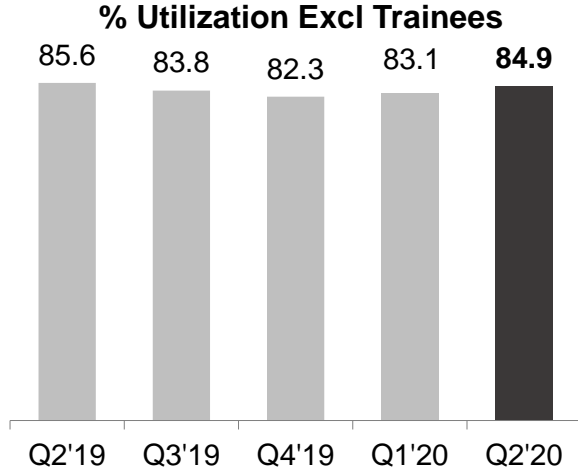
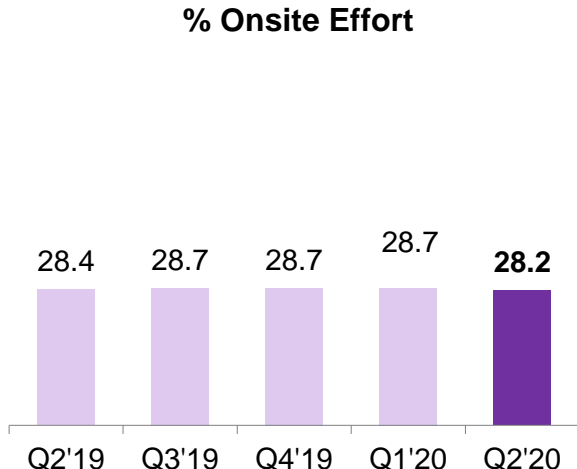
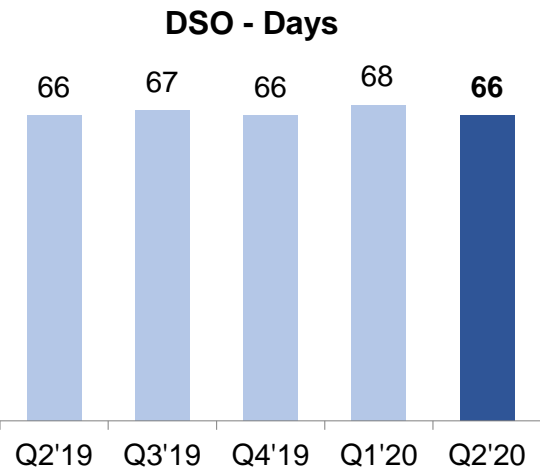
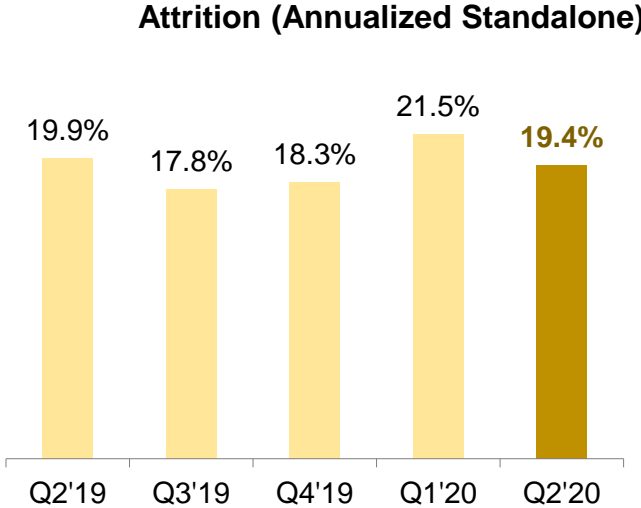
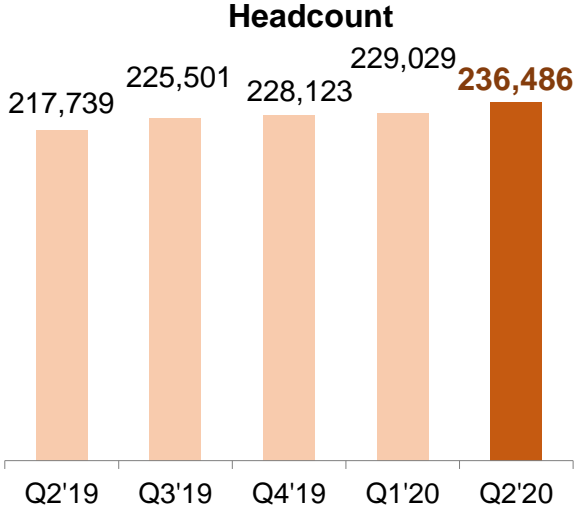
November 6, 2019

Safe harbor

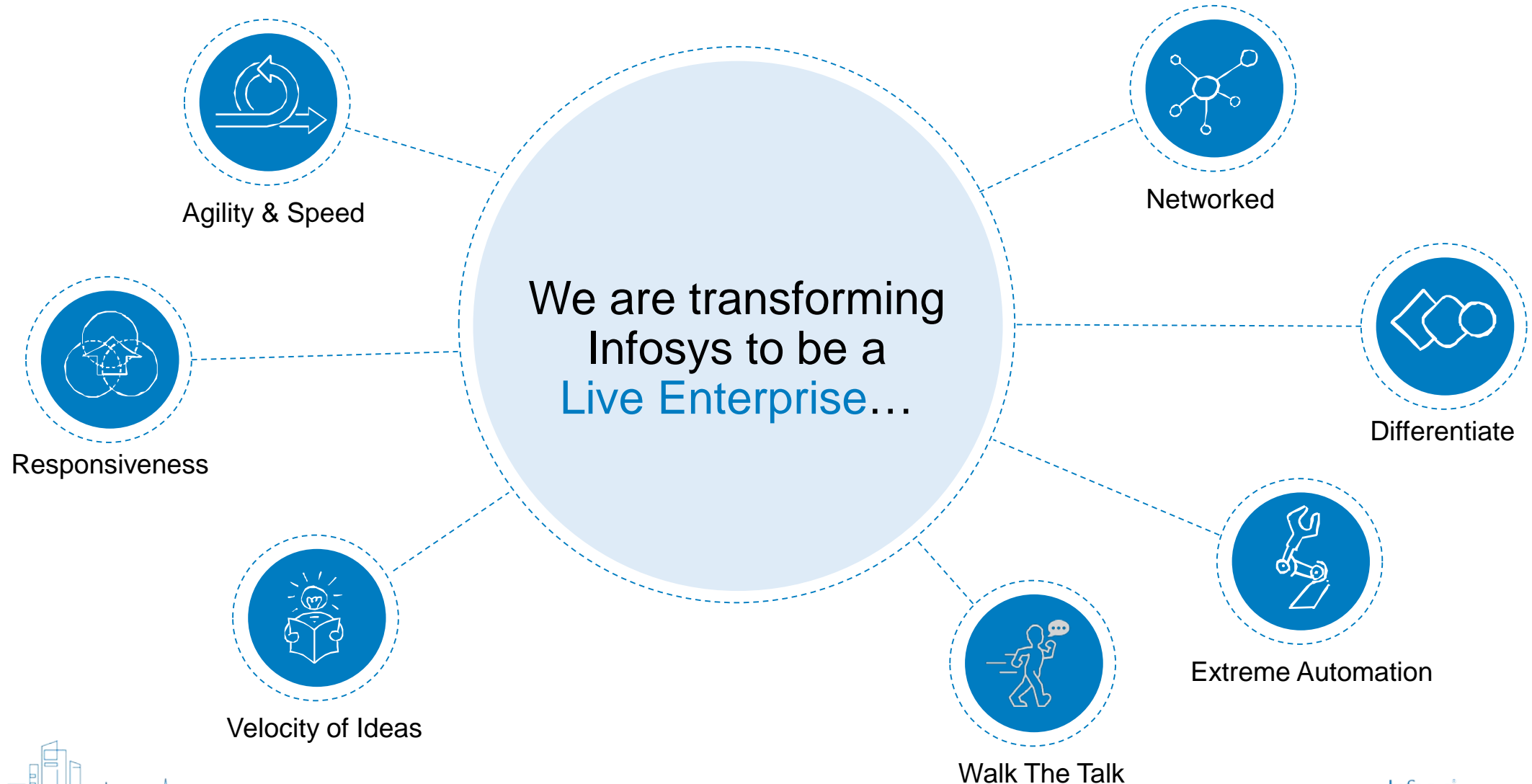
Certain statements mentioned in this presentation concerning our future growth prospects are forward-looking statements regarding our future business expectations intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the outcome of the pending investigation into recent whistleblower complaints, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2019. These filings are available at www.sec.gov Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



Stable operational performance in H1'20



We are tuning our systems and processes to continuously learn, improve and simplify

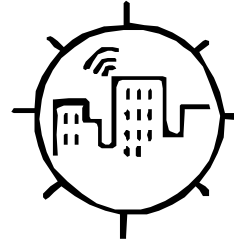


We are re-imagining our own business operations with digital technologies



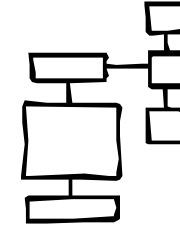
Re-Imagine Experience

- Digitalize the workforce



Re-Imagine Ecosystem

- Build Sustainable workforces
- New ways of working
- Drive Phygital Collaboration

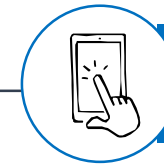


Re-Imagine Processes

- Accelerate Automation
- Fluid Operating Models
- Enhance Productivity

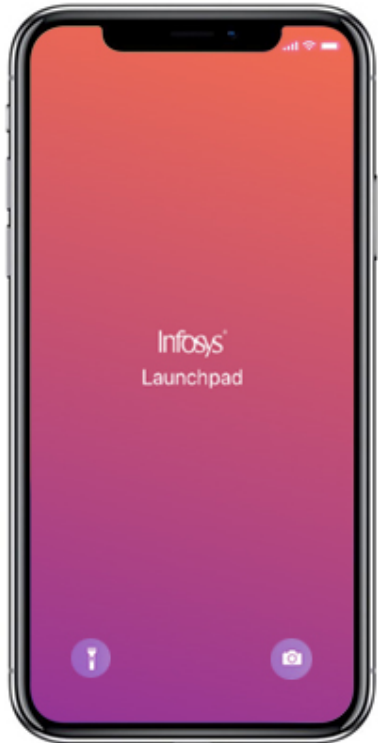


We are enabling productivity and learning platforms



Re-Imagine Experience

Onboarding New Employees



Personal Productivity & Convenience



Work Productivity & Insights



Learning & Career Development



100+ Employee apps to **4** mobile apps

Large user base:

200,000+ for learning,
100,000+ for productivity
& **30,000+** for onboarding

40 min average time spent learning everyday

45%+ services availed anytime/anywhere



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We are transforming our ecosystem

Services store to
curate and provision
all assets

Platform ecosystem for
real-time collaboration

'Phygital'
transformation for
smarter workspaces

Infosys knowledge
graph to link silo's
of data



Enabling a talent (r)evolution



Re-Imagine Ecosystem



WORK

Re-designing work, around capabilities

Skill Tags, Career Specialization Programs, Jobs are skills driven, Focused on specialization



WORKFORCE

Gearing up for tomorrow, where learning is a continuous cycle

Upskill, Cross-skill, Career choice programs.



WORKPLACE

Creating an Ecosystem that supports free flow of Talent

Internal Talent Marketplace and Bridge Programs

All of these powered by our Digital Platforms



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We have enhanced our internal processes



Increased revenue
by faster talent
fulfilment

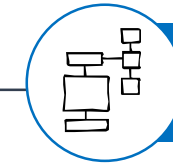
Visibility of holistic data to
make faster decisions

Reduced project
infrastructure set up
time by 90%

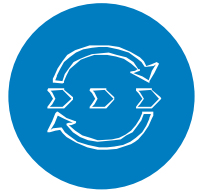
~50% reduction in
the time taken for
back-ground checks



Scaling our Agile, DevOps capabilities



Re-Imagine Processes



Culture & Competency

Agile awareness & develop ecosystem to drive Agile culture



Frameworks

Strengthen Distributed Agile methodology with differentiators



Positioning

Go-to-market with our Distributed Agile value proposition, leverage Innovation Hubs



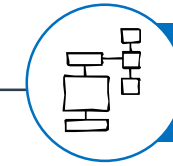
Adoption

Drive Agile adoption proactively in prioritized accounts in a multi-wave approach

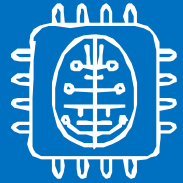
~88% Infoscions are enabled on Agile



Shifting gears to accelerate automation



Re-Imagine Processes



30-40% of delivery effort automated across applicable projects

250+ In-house tools on Intelligent Automation

400+ Partner and Open Source tools



Lean execution coupled with Automation is giving us on an average ~22% efficiency gain in applicable projects.

~17% FTE Repurposed onshore
Creating a bot-factory

Disruptive automation cutting across the industry

Strategic automation to be able to predict and prevent disruptions

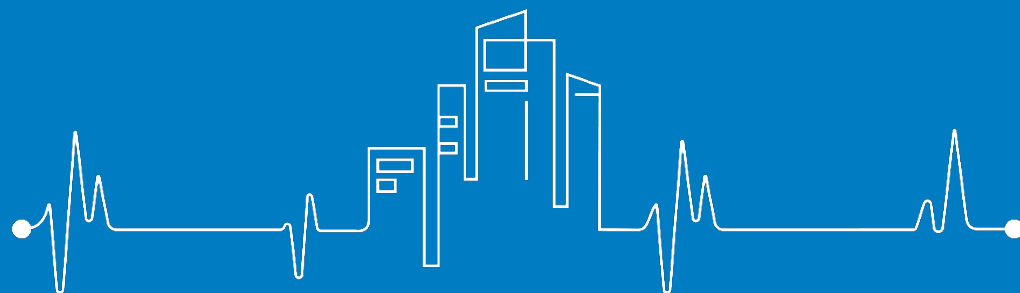
Deterministic automation for repetitive tasks

Tactical automation across the account





We are **reinventing** ourselves,
with a **new approach**, change in mindset
and platform thinking to operate and innovate
like **digital natives**



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