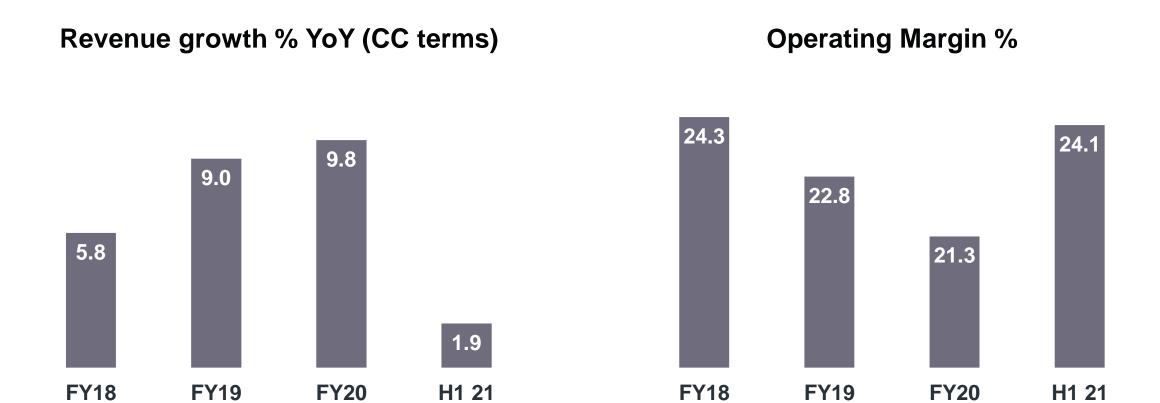


# Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at <a href="https://www.sec.gov">www.sec.gov</a>. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



# Resilient performance despite unprecedented situation





# **Cost management during COVID**

### **Cost deferrals**

- Salary Hikes
- Promotions
- Recruitment freeze

Temporary

# **Cost reduction**

- Travel & Visa
- Facilities expenses
- Professional charges
- Brand building

**Semi- Permanent** 

# **Strategic cost levers**

- Al & Automation
- Onsite mix
- Pyramid
- Subcon cost
- Operating leverage

**Permanent** 



# Strategic cost levers – Al & Automation



Eliminate >

Eliminate non value tasks
Address root causes of
failures



Optimize >

Reduce wastage to have efficient processes



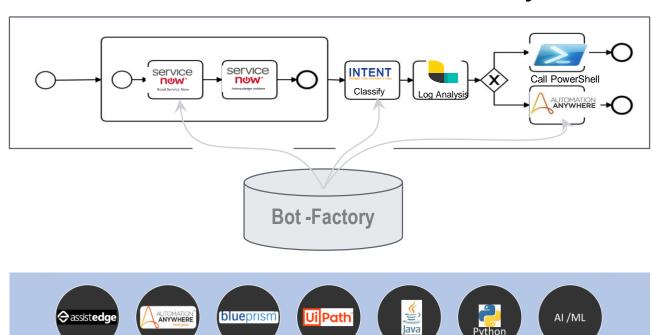
Automate >

Automate to reduce human interventions & time to market

>20,000

FTE repurposed in last 3 years

### **Next Gen Automation – BOT Factory**



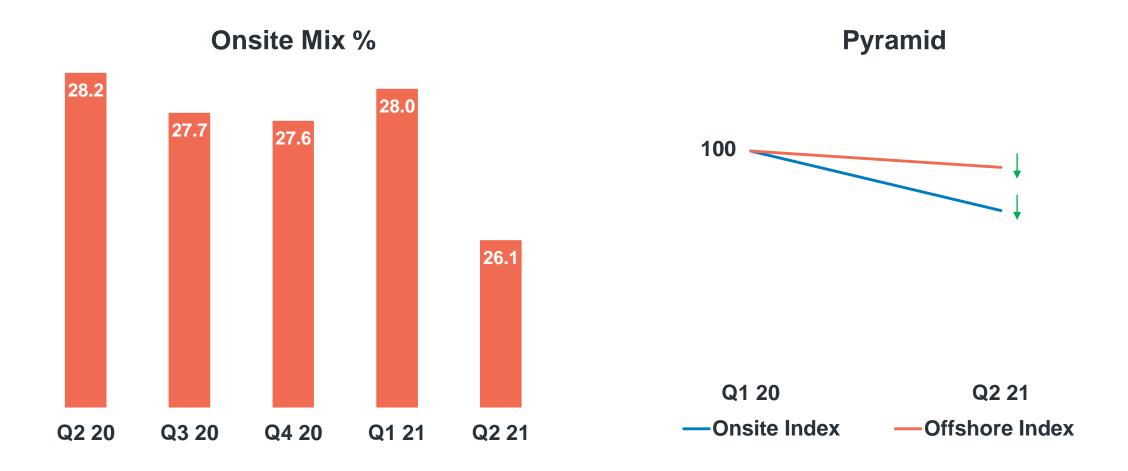
~ 3,000 Micro Bots Built

Bots across multiple technologies



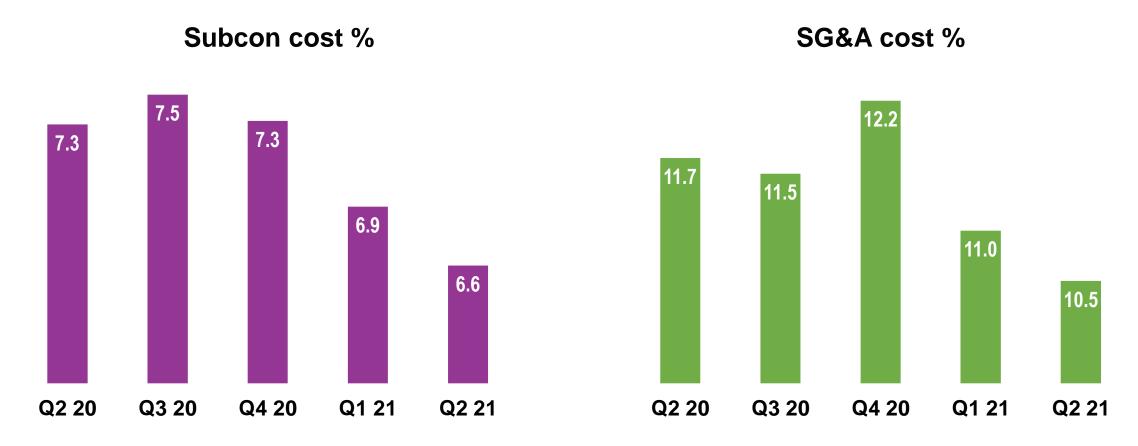


# Strategic cost levers – Onsite mix & Pyramid





# Strategic cost levers – Subcon cost & Operating leverage



Total Strategic Cost Levers benefits - Surpassed target cost optimization of \$150Mn in FY20; On track for higher savings in FY21





# **Cost Dynamics – Future remote working**





**Talent availability** 



Onsite mix/ near-shoring



**Pyramid at Hubs** 



**Travel spend** 



Infrastructure and facilities



**Technology spend** 



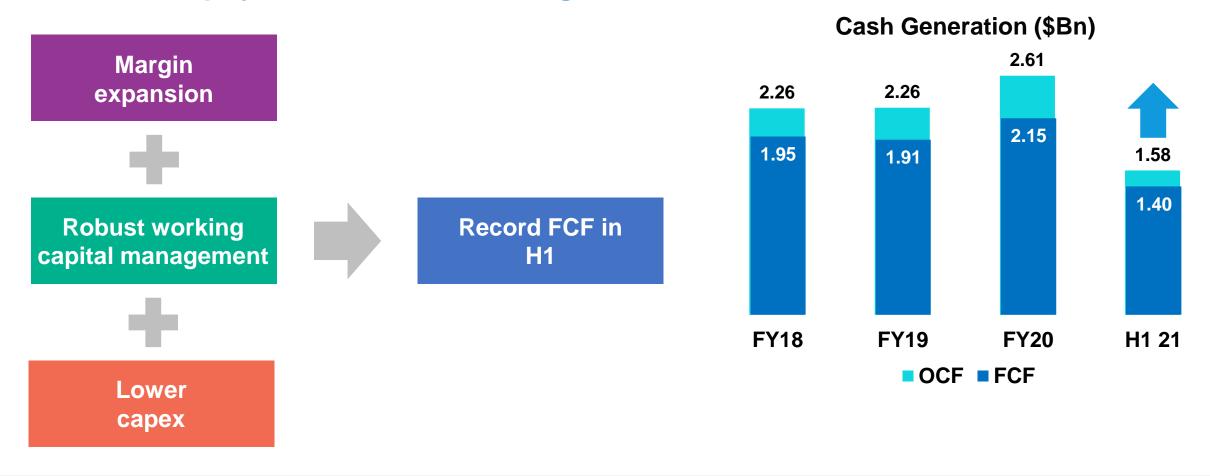
**Security spend** 



**Communication spend** 



# Shareholder payouts linked to cash generation

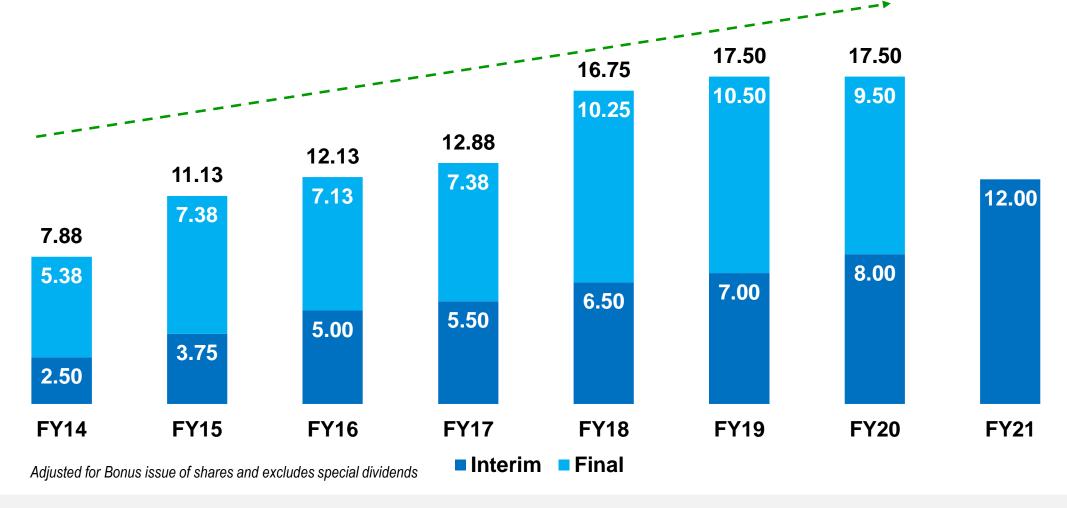


\$1.4Bn FCF in H1 21 (59% increase over corresponding period last year)





# Consistent and increasing dividend payouts

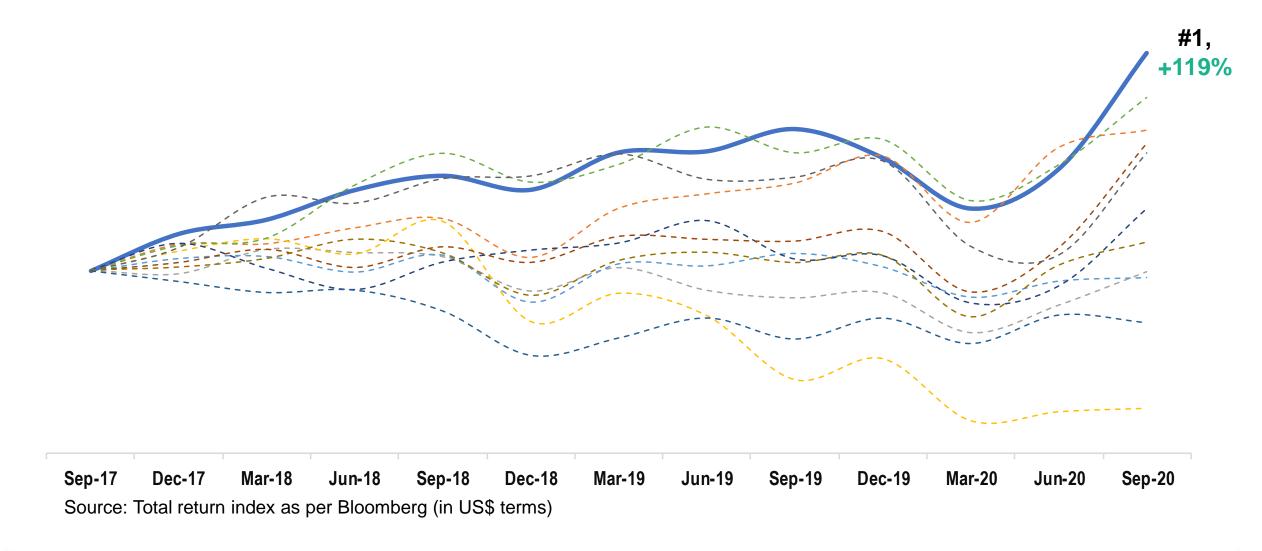


Increased FY21 interim dividend by 50% over FY20





# Total Shareholder Return (USD) – 3 years (vs. Industry Peers)







# Infosys is 'Carbon Neutral'



### 25Mn sq ft

of highest rated (LEED Platinum/ GRIHA 5-star) green buildings



# Super efficient buildings

with superior energy performance



### **60 MW**

of installed solar PV capacity



### 44.3%

of total electricity across India campuses from renewable sources



# 30Mn sq ft

of smart connected office space





### 55%

reduction in per-capita electricity consumption compared to 2008 baseline

30 years ahead of timeline set by Paris agreement



# Reflecting on a legacy of purpose and impact

Infosys has always put sustainability at the heart of its business approach. Our ability to fulfill and exceed our responsibility to our stakeholders today and tomorrow is a testament to our commitment.

### **Diversity and Inclusion**

38% women employees and 22% on the Board

Inclusive workplace for employees with disability



Signatories to the UN Standards of conduct for business on tackling discrimination against LGBTI

### **Information Management**

4,500+ cybersecurity professionals and seven Cyber Defense Centers, to provide actionable threat intelligence and insights.





### **Data Privacy**

Among the first few organizations, globally to have our Personal Information Management System certified with ISO 27701 privacy information standard



### **Community**

Infosys Foundations spend over US\$55 million each year on impactful projects.



### **Employer of choice**

Among the best companies for women in India and ranked #1 by Avtar for strong anti-sexual harassment practices.



# Water 35 lakes / ponds Holding capacity of 330 million liters for rainwater harvesting, along with 370 injection wells built across India campuses



# Our sustainability leadership is recognized the world over



**UN Global Climate Action** Award in the Climate **Neutral Now category** 



**Top Employer** across Europe, Middle East, Australia, Singapore and Japan



Ranked #3 in best regarded companies amongst Global 2000



Gold recognition from **EcoVadis** for **CSR** ecovadis practices, including environment, labor and human rights, ethics and sustainable procurement



Infosys USA is certified **Great Place to Work 2020** 



Confirmed as an FTSE4Good Index Series constituent



Infosys ranked Leader in MSCI ESG ratings, 2019



Winner at the NASSCOM Corporate Awards for **Excellence in Diversity and** Inclusion, 2019 (category: Persons with Disability)



Listed as an index component of the **DJSI** World and **DJSI Emerging Markets** 



**Top 10 Working Mother** and AVTAR Best **Company for Women** in India in 2020



Champion of Inclusion Award of Working Mother and AVTAR Most Inclusive **Companies Index 2020** 



Certified as a **Disability Confident Recruiter by Australian Network on Disability** 

# **ESG Vision 2030**



### **Environment Vision**

Serve the preservation of our planet by shaping and sharing technology solutions



### **Environment Ambitions**

### Climate change

- Carbon neutrality across
   Scope 1, 2 and 3 emissions
- Reducing Scope 1 and 2 GHG emissions by 75%
- Reducing Scope 3 GHG emissions by 30%
- Engaging clients on climate actions



### Water

100% wastewater recycling



### Waste

Zero waste to landfill



### **Social Vision**

Serve the development of people by shaping a future with meaningful opportunities for all



### **Social Ambitions**

### **Enabling digital talent at scale**

Digital skills to 10 mn+ (2025)



### **Tech for good**

 Empowering 80 mn+ lives via tech for good programs (2025)



### **Diversity and inclusion**

 Gender-diverse workforce @45% women



### **Energizing local communities**

33% work by flexible/remote work options



### **Employee wellness and experience**

Best-in-class employee experience



### **Governance Vision**

Serve the interests of all our stakeholders by leading through our core values



### **Governance Ambitions**

### **Corporate Governance**

- Empowered, diverse and inclusive Board
- Sustainable supply chains
- Robust compliance and integrity practices
- Transparent communications with stakeholders



### **Data privacy**

Leading data privacy standards



### Information management

 Industry leadership in our information security practices

# **THANK YOU**

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