

Infosys AI Day

February 17th, 2026



AI Services Playbook

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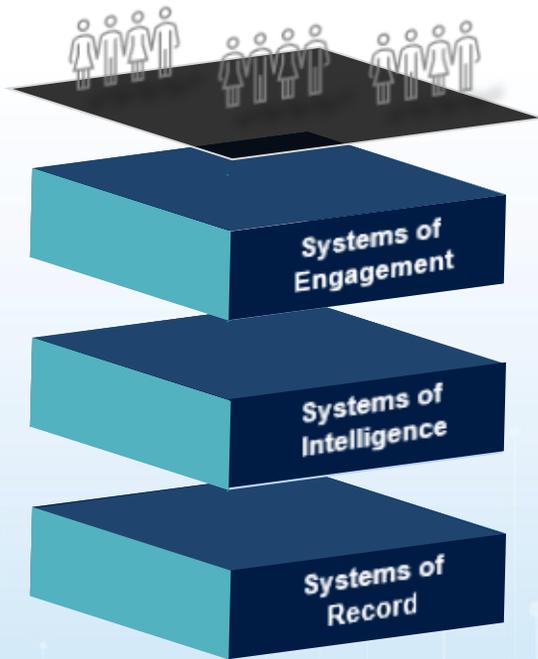


Safe harbor

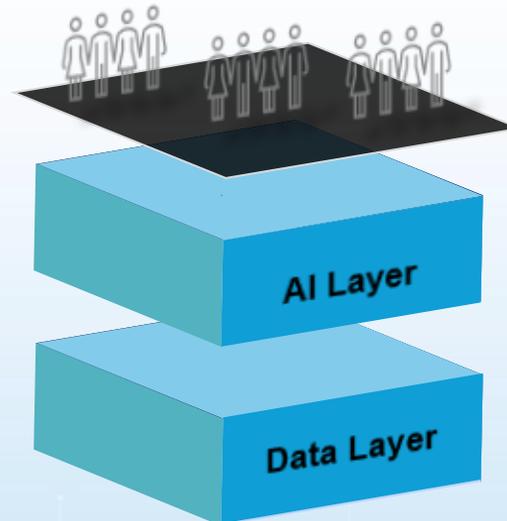
Certain statements mentioned in this presentation concerning our future growth prospects, our future financial or operating performance, our use of AI and its effects on our Business, and the United States H-1B visa program are forward looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, increased competition for talent, our ability to attract and retain personnel, increase in wages, investments to reskill our employees, our ability to effectively implement a hybrid working model, economic uncertainties and geo-political situations, technological disruptions and innovations such as Generative AI, the complex and evolving regulatory landscape including, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, the outcome of pending litigation, the outcome of the US government investigation, the timing, implementation, duration and effect of the September 19, 2025 proclamation signed by the president of the United States related to the H-1B visa program, and the effect of current and any future tariffs. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2025. These filings are available at <https://www.sec.gov/>. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

Enterprise Stack is transforming – Myth vs Reality

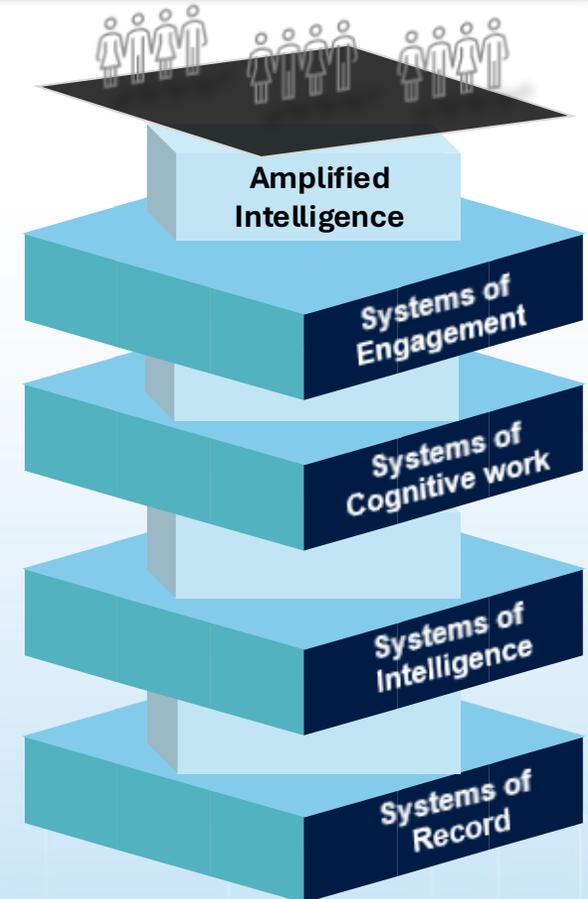
State of Enterprise



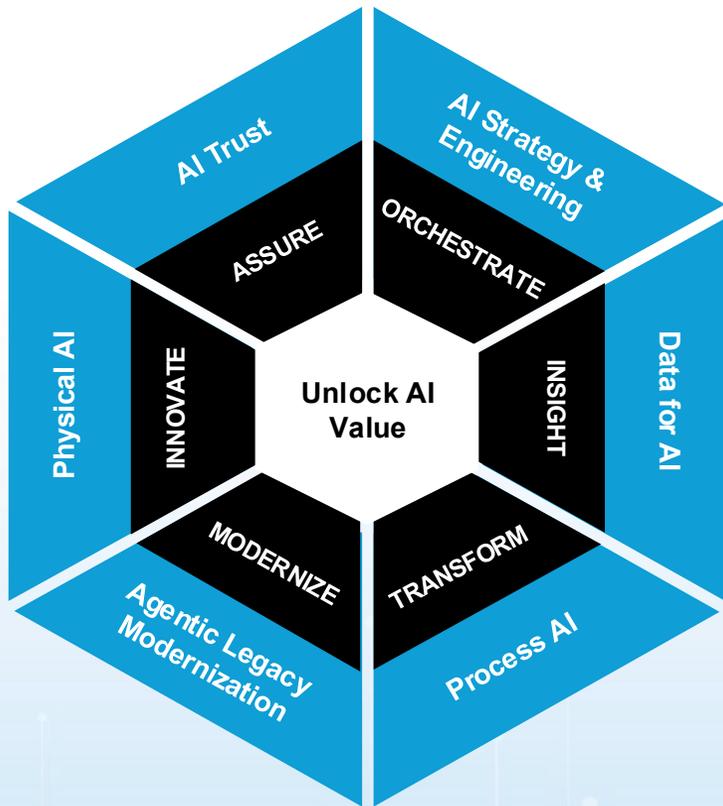
Enterprise AI Myth



Enterprise AI Reality



Monetizing the Opportunity



 **Human + Agent Workflow Reimagination**

 **Codifying Enterprise Context**

 **Agentic Engineering**
(Infosys Topaz Fabric + Specialist talent)



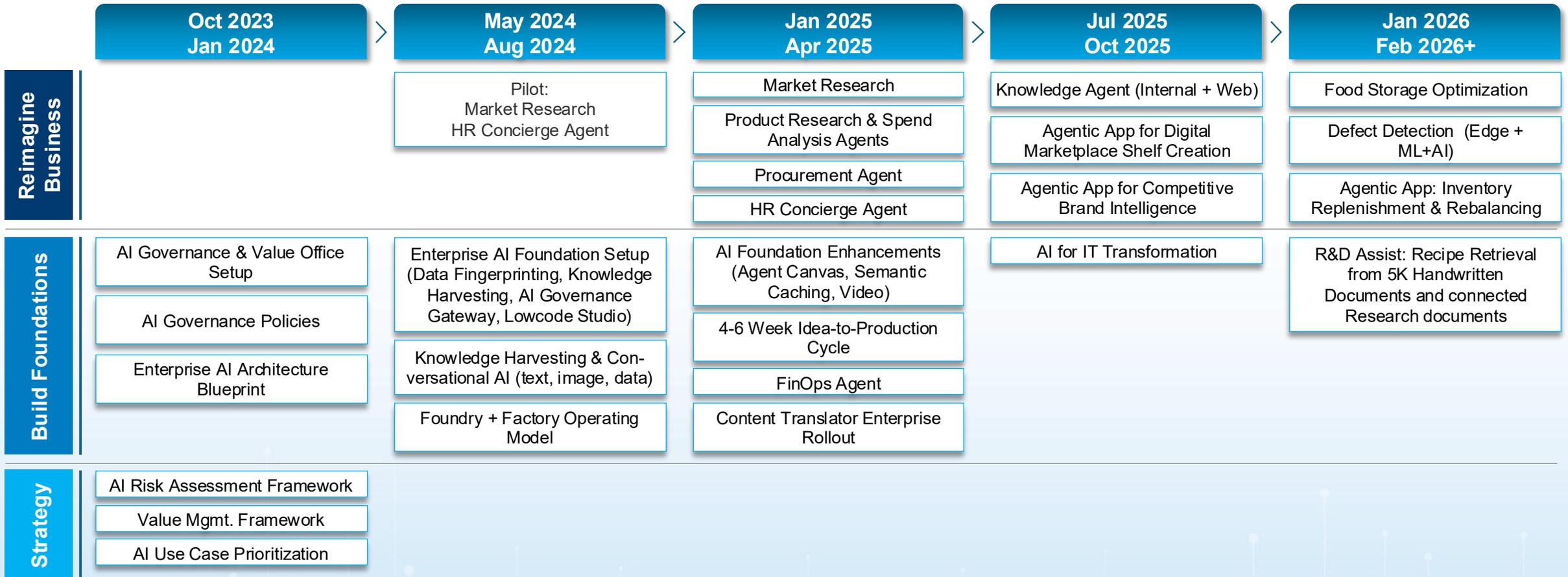
 **New Services Stack**

 **New Domain Stack**

 **New Deal Archetypes**

Context | Accountability | Growth Pathways

AI First Journey for a Multinational Food Products Company



50+ Mn USD

New business opportunities

25+ Mn USD

Annual savings from efficiency

40+%

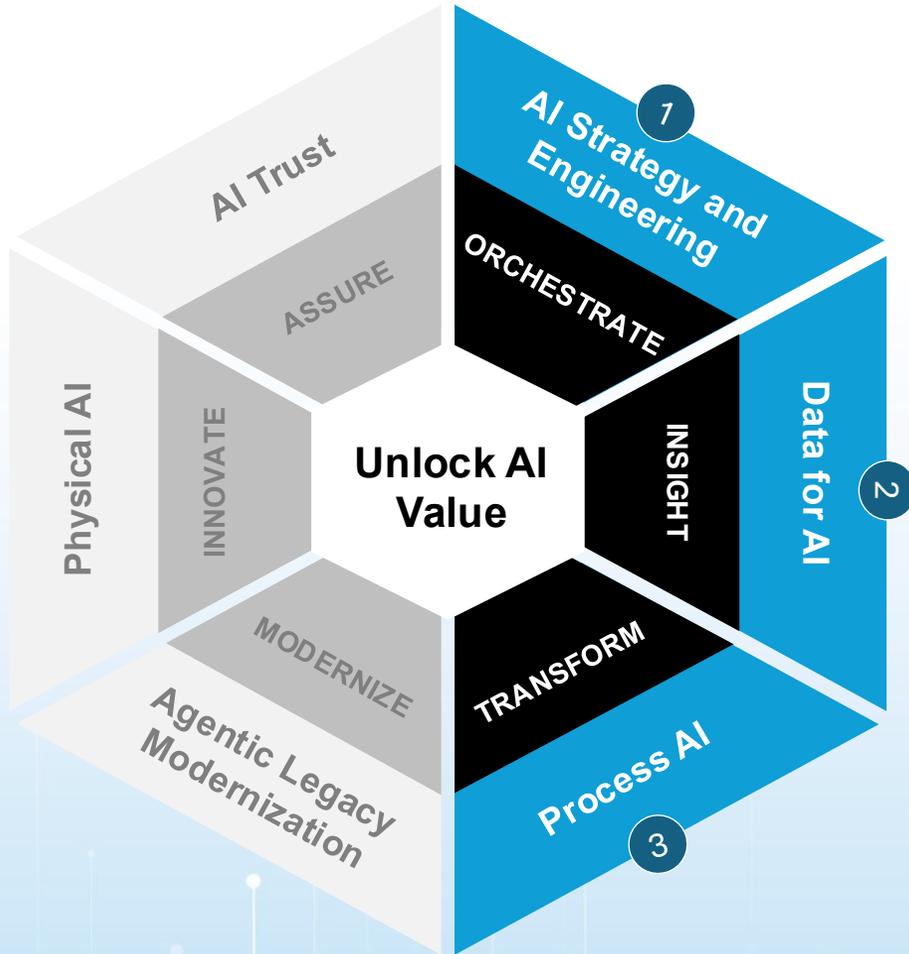
Business productivity improvement

10+

AI Applications Productionized

2 Weeks Time of Ideation to Beta rollout

Introducing Infosys AI First Value framework



Growth drivers

- 1
 - AI **experimentation to enterprise-scale** deployment
 - Optimize AI **infra cost and performance**
- 2
 - Enterprise data is not AI ready
 - Need for **high quality data foundations**
- 3
 - **Re-imagining end to end** business processes
 - Domain-aware **AI orchestration**
 - Need for holistic interventions for **ops, tech and consulting**

Indicative offerings

AI Strategy, Roadmap And Architecture

Agentic AI Platform Build & Implementation

Context Engineering

AI Data Strategy

AI Ready Data Platform Build

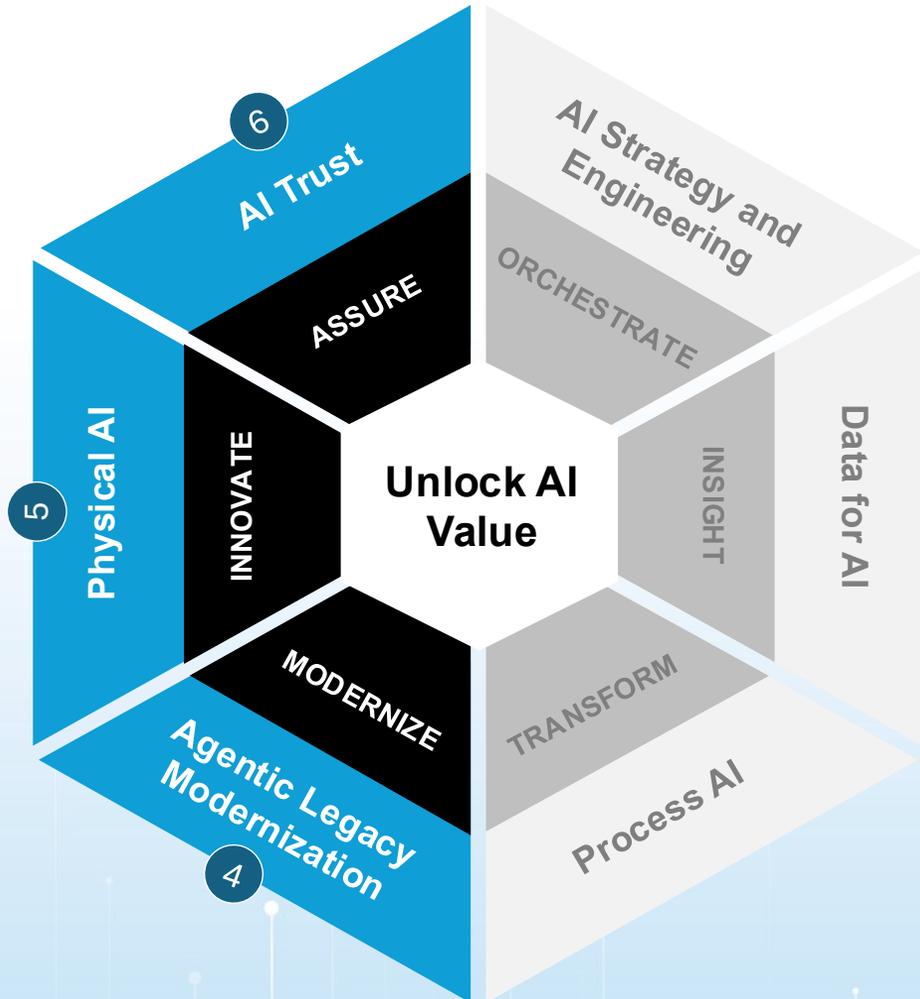
AI Grade Data Engineering

AI Use Case Prioritization

Domain Specific Agent Foundry

Agentic Extensions Of Func. / Vertical Stacks

Introducing Infosys AI First Value framework



Growth drivers

- 4 • Accumulating **tech debt slowing change**
 - **Compelling business case** driven by AI
-
- 5 • **Cloud AI to real-time intelligence at the edge**
 - Growth of **autonomous systems** in physical environments
-
- 6 • **Agent led autonomy risks**
 - Increasing regulatory and compliance expectations

Indicative offerings

Tech Debt Assessment

Reverse Engineering & Target State Design

Agentic-led Full-stack Modernization

Physical AI Strategy

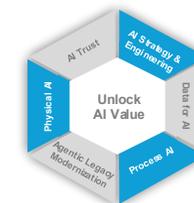
AI First Product Design

Physical AI Labs, Digital Twins

Responsible AI Risk Assessment

AI Policy Design

AI Governance Services



Physical AI at Nova Chemicals



Business context

NOVA Chemicals is evolving into an **AI-enabled, insight-driven industrial enterprise** with agentic experiences, smart maintenance advisors, knowledge graphs to accelerate AI development, and GenAI assistants that simplify information discovery.

AI First Solutions

Infosys has brought deep domain & AI expertise through accelerators like **Infosys Agri-Chemical AI Cloud** in this journey. The components of this solution have enabled manufacturing operations insights & analytical capabilities that position NOVA Chemicals to streamline operations, drive efficiencies, and unlock greater value from its industrial assets. Leveraged **Azure Databricks, Azure Foundry, Azure Open AI**.

Agentic AI solutions deployed



AI algorithms for diagnostics and prognostics



Multi-modal AI – For structured and unstructured operation data



Agentic AI to orchestrate multiple maintenance workflows

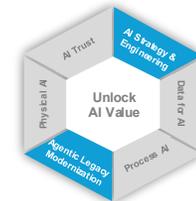


Smart Maintenance Advisor

**Infosys Cobalt
Agri-Chemical Cloud,
Powered by Infosys Topaz**

Impact

- Increase in planning efficiency
- Improvement in asset utilization
- Increase in productivity
- Faster decision making



Agentic Legacy Modernization at Hertz



Business context

Need for Agility as Critical workflows run on legacy **COBOL-based HP Tandem Non-Stop** platforms (~3mn lines of code)

Strategic objective to migrate to **domain-centric Java microservices on AWS Cloud**

AI First Solutions

AI-first modernization strategy to speed code comprehension, reverse engineering, and cloud-ready redevelopment leveraging **Open AI, Claude Sonnet and AWS Bedrock**

Agentic AI solutions deployed



Infosys **iLEAD** + **GitHub Copilot**



AI-powered reverse engineering



AI-driven forward engineering



AI-enabled testing to validate modern domain-centric architecture

Impact

60%

Accelerated modernization timelines

80%

Increase of reusable, cross-channel capabilities

60%

Cost reduction in Hosting Services

AI Services Playbook

Balakrishna D.R.
Head - Global Services



Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars

 AI First Services
Capture new demand to drive growth

 AI Augmented Services
Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand equity

Differentiated services powered by Agentic AI



Reimagined Services

Application Development,
Maintenance and Testing

Engineering Services

Migration & Modernization

Package Implementation

Back-Office Operations

20+ PLAYBOOKS



Powered by Best-in-Class Models and Tools

Models

ANTHROPIC OpenAI Gemini

Amazon Nova LLaMA by Meta deepseek

Tools

GitHub Copilot Gemini CLI

ANTHROPIC Amazon Q Developer

Cognition OpenAI

CORSOR

BEST-IN-CLASS TOOLS



Amplified by Infosys Enterprise Context

Topaz Fabric

AI Agents & Orchestrators

MCP Servers

Enterprise Context Graphs

100+ ASSETS



Delivered by World Class AI Native Talent

Dedicated AI Centre of
Excellence (GitHub, Cursor,
Devin, etc.)

Forward-Deployed AI
Engineers

Continuous Upskilling &
Certification Programs

Cross-Domain Expertise
(Industry + AI)

90% AI TRAINED

Application Development and Support at Microsoft



Business context

- Microsoft is transforming the way they engage with their Enterprise Customers through
 - Unified agreement
 - Direct selling
 - Simplified offers
- Accelerating the migration to Microsoft Customer Agreement (MCA) is critical for:
 - Accelerating the sales motion for new age offerings
 - Reduce sales and operations overhead
- Microsoft's Intelligent Cloud is growing at a rapid rate of approx. 25% YoY

AI First Solutions

Infosys is involved in Greenfield development of new commerce platform to transition to MCA.

Infosys also provides mission-critical support safeguarding uptime and trust - key to cloud growth and retention.

Agentic solutions:

- 1 **Agentic RCA engine** auto-generates incident insights and resiliency recommendations
- 2 **Agentic case triage & routing** accelerates classification and reduces manual handling
- 3 **Self-learning model** refine accuracy based on analyst feedback
- 4 **AI-driven document feedback** provides real-time guidance

Impact

2.5x increase in developer velocity

35% improvement in time to market for large features

40% Faster incident response

10x Faster RCA turnaround

AI and Cloud powered transformation at Danske Bank

Danske
Bank

Business context

- Accelerate the bank's "Forward '28" strategy to modernize technology estate, Improve operational efficiency, and become a leading digital bank in the region

AI First Solutions

AI first strategy and governance co-led with Client Chief AI Officer and technology leadership to become AI First Bank setting up AI Innovation Lab and multiple AI solution workstreams.

Using agentic AI for software development and reducing technical debt.

Agentic / Generative AI solutions

- 97% GitHub copilot adoption
- Enterprise compliant Chat GPT
- HR assist, Credit Risk, Advisor Assistant
- Risk Assessment

Impact

~**2M** Lines of AI generated code (accepted)

<1 min (from 6 min)

Reduced Financial Advisors call time

16K+

Employees have adopted Enterprise compliant Chat GPT

Ranked No.1

AI Bank in Nordics in the 2025 Evident AI Index

Danske Bank enters strategic partnership with Infosys

As part of our recently launched Forward '28 strategy, we announced our ambition to be a leading bank in a digital age. To support us in this digital and technology transformation, we now enter a strategic partnership with Infosys, a global leader in digital services and consulting. Infosys has the tools, experience, and expertise to support us in accelerating our transformation using cloud and AI technologies.

Frans Woelders,
Chief Operating Officer, Danske Bank,

Thank You

