

Infosys AI Day

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Unlocking AI Value - CPG, Logistics and Retail

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Safe harbor

Certain statements mentioned in this presentation concerning our future growth prospects, our future financial or operating performance, our use of AI and its effects on our Business, and the United States H-1B visa program are forward looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, increased competition for talent, our ability to attract and retain personnel, increase in wages, investments to reskill our employees, our ability to effectively implement a hybrid working model, economic uncertainties and geo-political situations, technological disruptions and innovations such as Generative AI, the complex and evolving regulatory landscape including, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, the outcome of pending litigation, the outcome of the US government investigation, the timing, implementation, duration and effect of the September 19, 2025 proclamation signed by the president of the United States related to the H-1B visa program, and the effect of current and any future tariffs. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2025. These filings are available at <https://www.sec.gov/>. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

AI is transforming CRL players



“We are embedding AI throughout our operations to better meet the increasing demands of our consumers and customers”

- Ramon Laguarta, Chairman and CEO



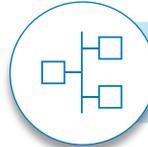
“New technologies like GenAI, agentic AI, are redefining what beauty means to consumers and how they experience it...”

- Nicolas Hieronimus, CEO



“We see technology as the next frontier to make existing processes better and more efficient, and to do things that were simply impossible before.”

- Willem Uijen, Chief Supply Chain and Operations Officer



1 Consumer Goods

- Precision Revenue Growth Management
- Hyper-personalized Marketing
- AI-powered Planogram Compliance



2 Retail

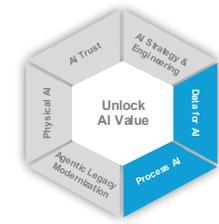
- LLM-powered Loyalty
- Physical-AI powered Perceptive Vision
- Agentic Commerce



3 Logistics

- Real-Time Demand Forecasting
- Self-optimizing Supply Chains
- Net-Zero and Sustainability

Process AI and Data for AI at Ralph Lauren



RALPH LAUREN

Business context

- Needed to **reimagine how consumer shops online** creating experiences similar to interactions with stylists in physical stores
- Styling and outfit curation rely on **manual merchandising, restricting personalization at scale**
- **Disconnected inventory data** limited the ability to convert real-time, shoppable recommendations to sales

Ralph Lauren, Infosys and Microsoft Launch *Ask Ralph*, a Conversational AI-Powered Shopping Experience

AI First Solutions

Use of **conversational and personalization AI** to transform high-intent customer queries into curated, shoppable experiences powered by real-time inventory, leveraging **Microsoft stack**



Conversational AI styling assistant (“Ask Ralph”) enabling natural-language product discovery



Personalization at scale, generating curated recommendations



Real-time **inventory integration**



Scaling **‘high-touch’ service** in luxury physical stores on mobile device

Impact

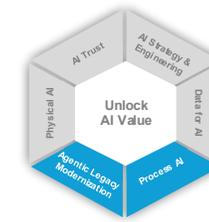
12.2%

YoY revenue increase

50%

Increase in engagement driven by styling and outfit discovery

Agentic Legacy Modernization and Process AI at Posti



Business context

Legacy IT estate driving key business issues:

- High run-costs
- Operational risk
- Slow change cycles

Critical need to execute a strategic pivot toward **end-to-end logistics and e-commerce services**

AI First Solutions



AI-first operating model across Run and Transform



Run-to-Grow transformation, reallocating spend from maintenance to growth capabilities



AI orchestrator layer leveraging best-of-breed AI solutions, including (GitHub, AWS BedRock, LangChain, Copilot)

Impact

50+%

Software code developed by agents

35%

Improvement in productivity

70%

Improvement in mean time to recovery

As we navigate the next phase of our evolution with enterprise AI, with Infosys, Posti will not only become a leader in the logistics and e-commerce sector, but a true digital frontrunner in the Nordics”

- Petteri Naulapaa, SVP and CIO, ICT and Digitalisation Posti Group

Thank You

