

## Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at <a href="https://www.sec.gov">www.sec.gov</a>. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

## **Being a Live Enterprise**



## Being Resilient and Responsible rests on 5 key pillars



Being a partner to clients



Being a people company



Being a corporate citizen



Being an environmental steward



Being an ethically strong organization

## Sustainability is a continuous journey



### 2011

Committed to carbon neutrality goals at the UN

### 2014

• First IT company
globally to publish
a GRI G4
(comprehensive)
sustainability report

### 2015

• First Indian company to join **RE100** 

### 2018

- Inducted into the DJSI
   World and DJSI Emerging
   Market Indices
- Launched Infosys Lex
   employee learning platform

### 2019

- Launched the Aarohan
   Social Innovation Awards
- InfyTQ app launched for engineering students in India

### 2012

 Radiant cooling technology - first in a commercial building in India

### 2013

One of the first
 Indian companies to publish a
 Business
 Responsibility
 Report

### 2016

\$250mn
 Innovate in
 India Fund to
 support Indian
 start-ups

### 2017

- Joined the CPLC
- Infosys Pune Phase-2
  became the largest
  campus in the world to
  get **LEED Platinum**certification

### 2020

- 2019 UN Global Climate
   Action Awards (category:
   Climate Neutral Now)
- Recognized by the CDP for leadership on climate action for the fourth year in a row

UN: United Nations; GRI: Global Reporting Initiative; RE100: A global platform for major companies committed to 100% renewable power; CPLC: Carbon Pricing Leadership Coalition; LEED: Leadership in Energy and Environmental Design; DJSI: Dow Jones Sustainability Indices; CDP: formerly Carbon Disclosure Project

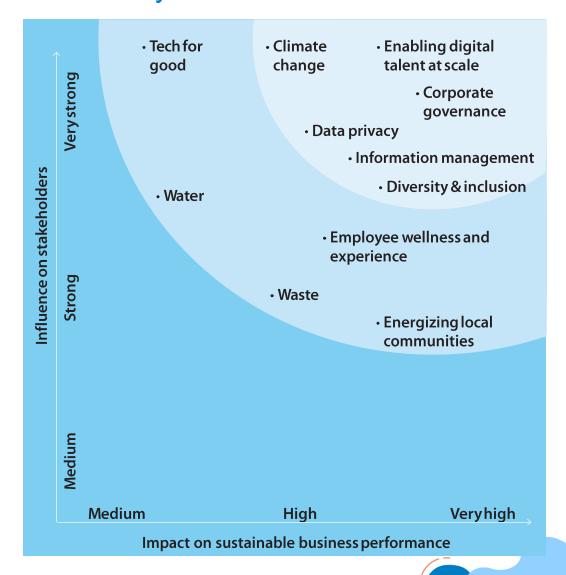
## ...and a shared priority for us

We engage with our stakeholders round the year to determine the issues material to our performance





## **Materiality Matrix**





## Accelerating their digital innovation journey



## **INITIATIVES**



Innovation
Hubs across
US and EU

Global digital studios

5G lab at Melbourne

## **Infosys Innovation Framework**



**ORGANIC** (Thought Leadership)

#### **PRODUCT & PLATFORM**

Innovation related products, services and solutions

#### **iCETS**

Infosys Center for Emerging Technological Solutions

## IP & THOUGHT LEADERSHIP

Power innovation with clients



**ACCELERATOR** (Amplify & Scale)

#### **BE THE NAVIGATOR**

Democratizing the culture of innovation

## PROCESS INNOVATION

Reimagining processes using AI & Automation

#### **HACKATHONS**

Solve complex challenges & business problems

### **PARTNERSHIPS**

Collaborations for research & innovation

#### **AWARDS**

Honoring research and innovation

#### START-UP ECOSYSTEM

Engage with ecosystem, build network of startups, funding





## Ensuring data privacy and information security



## **INITIATIVES**



Strengthening a Culture of privacy & security



Privacy by design



Minimizing security risks – maximizing visibility to the security threat, impact and resolution

### **HIGHLIGHTS**



Among the first companies globally to be certified with **ISO 27701** standard



Cybersecurity experts



Shaping national and global standards on data privacy



Global Cyber defense centers





## Creating a diverse, inclusive and equitable workplace



### **INITIATIVES**



Women in Technology



Strengthening awareness



Return to Work program



Building accessible workplaces

## **HIGHLIGHTS**

Infosys is signatory to the UN Women's Empowerment Principles



Women returned to work post maternity leave



Signatory to UN Free & Equal

37.9%

Women in a **240K+** global employee base

Employees from

144 Nationalities



8

Global and Regional Empowered Employee Resource Groups



## Making sure careers never stand still



### **INITIATIVES**



**Infosys Career Mosaic** 

'Personalised' paths to transition to new roles



## Infosys Knowledge Institute

Helping industry through thought leadership



### **Infosys Lex**

Digital learning platform – enabling learning access anywhere, from any device, at any time



## **InStep**

Flagship global internship program – running for over 20 years

### HIGHLIGHTS



Courses availed through Infosys Lex



Lifetime users on Infosys Lex



Interns from top global universities



Instep ranked world #1 internship program 3 years in a row





## Investing in the future of communities



### **INITIATIVES**



### **Infosys Foundation**

Contributing to social welfare through healthcare, education, food and nutrition, rural development, art & culture and destitute care



## **Infosys Science Foundation**

Endeavoring to elevate the prestige of science and research in India and inspire young Indians to choose a vocation in research, through the Infosys Prize

### **HIGHLIGHTS**



Investing >\$50mn annually on community projects



Scientists honoured till date with the Infosys Prize, each carrying a gold medal, a citation and a purse of \$100K



Employment-focused skilling effort launched in the US



>18,000 people from rural communities enabled with digital skills



## Collaborating to improve access to quality education



### **INITIATIVES**

### **Campus Connect**

Enhancing employability of engineering students. InfyTQ Infosys' online learning platform imparting technical and behavioral skills training to engineering students

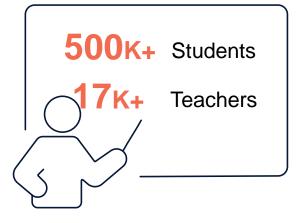
### **Infosys Foundation USA**

Promoting computer science and Maker education to K-12 students and teachers in the US

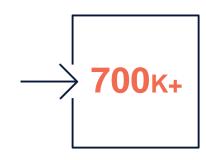
### **Catch them young**

Opening up the world of IT to promising students from urban schools

### **HIGHLIGHTS**



Covered so far, as part of Campus Connect



Students signed up for InfyTQ since launch



## 24 million

Students and teachers reached by Infosys Foundation USA since 2015



Launched in 2020



## Contributing towards a carbon neutral world



## **INITIATIVES**



## Transitioning to renewable sources of energy

- Increasing captive solar power capacity
- Procuring renewable energy from third-party producers



## **Achieving energy efficiency**

- Optimizing operations through smart automation
- Retrofitting buildings with energy efficiency equipment
- Developing 'super-efficient' green buildings



## Offsetting carbon emissions through community projects

- Helping rural communities embrace a low-carbon future
- Installing emissions-free cook stoves & biogas plants and aiding electrification



## Infosys is 'Carbon Neutral'\*





## **Energy efficiency**

To reduce emissions



## 25mn sq ft

of highest rated (LEED Platinum/ GRIHA 5-star) green buildings



### 55%

reduction in per-capita electricity consumption compared to 2008 baseline



## 30mn sq ft

of smart connected office space



## Super efficient buildings

with superior energy performance



## Renewable energy

To avoid emissions



### **60 MW**

of installed solar PV capacity



### 44.3%

of total electricity across India campuses from renewable sources



### **Carbon offsets**

To offset emissions

### 11 of 17 SDGs

favorably impacted through our carbon offset projects























### 2,400+

Jobs created through our carbon offset projects

102,000+

Rural families continue be benefit from our carbon offset projects





<sup>\*</sup> certified against PAS 2060:2014

## Conserving key natural resources



## **HIGHLIGHTS**



## Zero discharge

of wastewater from our campuses



reduction in freshwater intake between 2008 and 2020



## 370 injection wells

with a potential to recharge 18.5mn litres of groundwater a day



## 330mn litres

of rainwater can be stored at our campuses through 35 lakes/ponds



of organic waste can be treated within campuses



reduction in non-recyclable and single-use plastic since 2018



E-waste handled by authorized recyclers



## Our sustainability leadership is recognized the world over





**UN Global Climate Action Award** in the Climate **Neutral Now category** 



**Top Employer** across Europe, Middle East, Australia, Singapore and Japan



Ranked #3 in best regarded companies amongst Global 2000



**Gold recognition from EcoVadis** for **CSR** ecovadis practices, including environment, labor and human rights, ethics and sustainable procurement



Infosys USA is certified **Great Place to Work 2020** 



Confirmed as an FTSE4Good Index **Series** constituent



Infosys ranked Leader in **MSCI ESG ratings**, 2019



Winner at the NASSCOM Corporate Awards for **Excellence in Diversity and** Inclusion, 2019 (category: Persons with Disability)



Listed as an index component of the **DJSI World and DJSI Emerging Markets** 



**Top 10 Working Mother** and AVTAR Best **Company for Women** in India in 2020



Champion of Inclusion Award of Working Mother and AVTAR Most Inclusive **Companies Index 2020** 



Certified as a **Disability Confident Recruiter by Australian Network on Disability** 





## Benchmark



## Corporate governance and compliance practices

## Guided by our **stakeholders**



#### **CLIENTS**

- BUSINESS VALUE
- INNOVATION



• GOOD GOVERNANCE

REGULATORY BODIES

COMPLIANCE



#### **EMPLOYEES**

- CAREER OPPORTUNITIES
- ENGAGEMENT
- LEARNING AND DEVELOPMENT



## SUPPLIERS AND ALLIANCE PARTNERS

- ENGAGEMENT
- LONG-TERM PARTNERSHIP



#### COMMUNITY

- ACCESS TO HEALTHCARE
- ACCESS TO EDUCATION
- IMPROVING LIVELIHOODS



#### **INVESTORS**

- SUSTAINABLE PERFORMANCE
- STABILITY
- REPUTATION

67%

Independent directors

22%

Women directors

87%

Public shareholding

17%

ADR float on NYSE

# History of firsts for an Indian company

Rolling out ESOPs

Voluntarily adopting
US GAAP and IFRS reporting
and complying with SOX

Publishing quarterly audited financials

Getting listed on NASDAQ

Rolling out performance-based stock incentives aligned to TSR





## ESG Vision 2030



## Shape and share solutions that serve the development of businesses and communities



#### **Environment Vision**

Serve the preservation of our planet by shaping and sharing technology solutions



### **Social Vision**

Serve the development of people by shaping a future with meaningful opportunities for all



#### **Governance Vision**

Serve the interests of all our stakeholders by leading through our core values



#### **Environment Ambitions**

#### Climate change

- Carbon neutrality across Scope
   1, 2 and 3 emissions
- Reducing Scope 1 and 2 GHG emissions by 75%
- Reducing Scope 3 GHG emissions by 30%
- Engaging clients on climate actions



#### Water

100% wastewater recycling



#### **Waste**

Zero waste to landfill



#### **Social Ambitions**

#### **Enabling digital talent at scale**

Extending digital skills to 10mn+ (2025)



### **Tech for good**

 Empowering 80 mn+ lives via tech for good programs (2025)



#### **Diversity and inclusion**

Creating a gender-diverse workforce with 45% women



#### **Energizing local communities**

 Delivering 33% of work by leveraging flexible/remote work options



#### **Employee wellness and experience**

Facilitating best-in-class employee experience



#### **Governance Ambitions**

#### **Corporate Governance**

- Empowered, diverse and inclusive Board
- Sustainable supply chains
- Robust compliance and integrity practices
- Transparent communications with stakeholders



### **Data privacy**

· Leading data privacy standards



### Information management

Industry leadership in our information security practices



## THANK YOU

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