

# INFOSYS HIGHLIGHTS

Q2 FY21

# SAFE HARBOR

“Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.”



## OVERVIEW

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As the world adjusts to the new normal, we are pleased to inform you that despite the many uncertainties, Infosys has achieved several significant milestones in the past quarter. The company signed several digital transformation deals. Infosys has been recognized as a leader and launched several products and solutions. In addition to important acquisitions, Infosys has also launched many significant new initiatives which effectively future proofs the business. Find out more in our quarterly update.





## DEAL WINS:

### Genesys Partners with Infosys to Accelerate its Strategic Transformation Journey (26-Aug-20)

Infosys, announced the launch of a partnership with Genesys®, a global leader in cloud customer experience and contact center solutions. The alliance will position both organizations to enhance and expand their customer experience and contact center offerings.

[Read more](#)

### Infosys Selected by Consolidated Edison to Digitally Transform Customer Service (27-July-20)

Infosys has been selected by Consolidated Edison Company (Con Edison), one of the oldest Fortune 500 utility companies serving New York City and surroundings, to digitally transform Con Edison's customer service capabilities over the next four years.

[Read more](#)

### Infosys to Transform LANXESS' IT Infrastructure and Enable a Globally Harmonized Digital Workplace (20-July-20)

Infosys, announced a strategic long term partnership with LANXESS, a leading specialty chemicals company manufacturing chemical intermediates, additives, specialty chemicals headquartered in Germany.

[Read more](#)

### National Bank of Bahrain Selects Infosys Finacle to Digitally Transform its Transaction Banking Business (3-Aug-20)

National Bank of Bahrain (NBB), the Kingdom's leading provider of retail and commercial banking services, and Infosys Finacle, part of EdgeVerve Systems, a wholly-owned subsidiary of Infosys, today announced the bank's decision to adopt the Finacle Cash Management Suite to digitally transform its transaction banking business.

[Read more](#)

### Vanguard and Infosys Announce Strategic Partnership (14-July-20)

Vanguard today announced it will partner with Infosys as part of its ongoing strategy to enhance and evolve its full-service defined contribution (DC) business. This strategic partnership will deliver a technology-driven approach to plan administration and fundamentally reshape the corporate retirement plan experience for its sponsors and participants.

[Read more](#)

### Old National Bank and Infosys Forge Digital Transformation Partnership (10-July-20)

Old National Bancorp, the largest financial services bank holding company headquartered in Indiana, and Infosys, today announced a strategic partnership that will enable faster adoption of digital solutions, modernize ONB's existing technology infrastructure, and enhance both the client and employee experience.

[Read more](#)

## RECOGNITIONS / ANALYST RATINGS:



### **Infosys Finacle Named a Leader among Digital Banking Processing Platforms by Forrester (8-Sep-20)**

Infosys Finacle, part of EdgeVerve Systems, a wholly-owned subsidiary of Infosys announced that it has been positioned as a Leader in The Forrester Wave™: Digital Banking Processing Platforms, Corporate Banking, and The Forrester Wave™: Digital Banking Processing Platforms, (Retail Banking), Q3 2020.

[Read more](#)

### **EdgeVerve Systems Positioned a Leader by Gartner for the Finacle Core Banking Solution (31-Aug-20)**

Infosys Finacle, part of EdgeVerve Systems, a fully owned subsidiary of Infosys, announced that EdgeVerve Systems has been positioned as a Leader in Gartner's Magic Quadrant for Global Retail Core Banking for the 13th consecutive year, following the evaluation of its Finacle™ Core Banking solution.

[Read more](#)

### **Infosys positioned as a Leader in Everest Group's PEAK Matrix® for BFS Risk and Compliance IT Service Provider 2020 (25-Aug-20)**

Infosys has been positioned as a Leader in Everest Group's PEAK Matrix® for BFS Risk and Compliance IT Service Providers Assessment 2020. Infosys was recognized for its strong domain expertise, innovation capabilities, and well-defined strategy to deliver value to customers in the financial and enterprise risk management space.

[Read more](#)

### **Infosys Positioned as a Leader in Everest Group's PEAK Matrix® for Open Banking IT Service Providers 2020 (19-Aug-20)**

Infosys has been positioned as a Leader in Everest Group's PEAK Matrix® for Open Banking IT Service Providers Assessment 2020. Infosys was recognized for its targeted location-specific go-to-market (GTM) strategies, talent upskilling, local market understanding across key geographies, investments in IP/accelerators and partnerships with cloud, security and technology platform vendors.

[Read more](#)

### **Infosys Positioned as a 'Leader' in Gartner's 2020 Magic Quadrant for Oracle Cloud Applications Services, Worldwide (18-Aug-20)**

Gartner Inc. has positioned Infosys as a Leader in its May 2020 Magic Quadrant for Oracle Cloud Applications Services, Worldwide. We consider this positioning by Gartner as validation of our capacity to deliver and carry out tech-powered Oracle cloud application solutions for large, global clients in a cost-effective and bundled manner.

[Read more](#)

### **Infosys Ranked #1 in the HFS Top 10 Agile Software Development 2020 Report (23-July-20)**

Infosys announced its #1 ranking in the HFS Top 10 Agile Software Development 2020 report. In the research, Infosys is positioned as an agile delivery heavyweight and an execution powerhouse supported by a well-stocked talent pool leading the charge in the competitive agile development services market.

[Read more](#)

### **Infosys named as Global Service Provider Partner of the Year by ServiceNow (21-July-20)**

Infosys has been awarded the 2020 ServiceNow Global Service Provider Partner of the Year for achieving overall excellence in delivery and ServiceNow pipeline growth. The ServiceNow Global Alliances and Channel Ecosystem acknowledged the achievements of its best-in-class partners by evaluating a combination of attributes such as revenue contribution, product line expansion, skill growth, and business transformation.

[Read more](#)

## PRODUCTS / SOLUTIONS:



### Infosys Launches AI-driven Solution to Automate Helpdesk Operations (26-Aug-20)

Infosys announced the launch of AI-driven 'Cognitive Email Workbench' solution that gives enterprises the ability to augment query management and scale their helpdesk operations, significantly enhancing productivity and customer satisfaction. To develop this solution, Infosys leveraged its partnership with Blue Prism, a leading Robotic Process Automation (RPA) provider and a strategic partner. Infosys and Blue Prism joined hands in 2017 to help enterprises drive intelligent automation capabilities across multiple industries.

[Read more](#)

### Launch of Infosys Cobalt – A Set of Services, Solutions, and Platforms for Enterprises to Accelerate their Cloud Journey (20-Aug-20)

Infosys launched Infosys Cobalt - a set of services, solutions, and platforms that acts as a force multiplier for cloud-powered enterprise transformation. Infosys Cobalt helps businesses redesign the enterprise, from the core, and also build new cloud-first capabilities to create seamless experiences in public, private and hybrid cloud, across PaaS, SaaS, and IaaS landscapes. With Infosys Cobalt's community leverage, enterprises can rapidly launch solutions and create business models to meet changing market needs while complying with the most stringent global, regional and industry regulatory and security standards.

[Read more](#)

### Infosys launches Reskill and Restart, an innovative solution to reskill the American workforce and fulfill employment needs following COVID-19 (22-Jul-20)

Infosys, today announced a consortium in partnership with pymetrics – the leader in fair talent matching – that brings together training partners Merit America, Per Scholas, Revature, and Woz Enterprise. The consortium will leverage Infosys Wingspan and pymetrics' AI-based talent-matching platform to meet the reskilling and employment needs raised by the COVID-19 crisis in America.

[Read more](#)

# CORPORATE DEVELOPMENTS:



## Infosys to Acquire GuideVision, a Leading ServiceNow Elite Partner in Europe (14-Sep-20)

Infosys announced a definitive agreement to acquire GuideVision, one of the largest ServiceNow Elite Partners in Europe. GuideVision is an award winning enterprise service management consultancy specialised in offering strategic advisory, consulting, implementations, training and support on the ServiceNow platform. Total consideration payable for GuideVision is up to EUR 30 million including earn-out and bonuses. The acquisition is expected to close during the third quarter of FY 2021, subject to customary closing conditions.

[Read more](#)

## Infosys to Acquire Product Design and Development firm, Kaleidoscope Innovation (3-Sep-20)

Infosys announced a definitive agreement to acquire Kaleidoscope Innovation, a full-spectrum product design, development and insights firm innovating across medical, consumer and industrial markets, bolstering capabilities in the design of smart products at a total consideration of up to USD 42 million including earn-out, management incentives and bonuses. The acquisition is expected to close during the second quarter of fiscal 2021, subject to customary closing conditions.

[Read more](#)

## Infosys Increases U.S. Hiring Commitment to 25,000 by 2022 (1-Sep-20)

Infosys announced that it plans to hire 12,000 American workers over the next two years, bringing its hiring commitment in the country to 25,000 over five years.

[Read more](#)

In an associated development, Infosys, along with Governor Raimondo, announces plans to hire 500 more tech employees in Rhode Island (10-Sep-20), bringing the total commitment to 1,000+ employees in the Ocean State.

[Read more](#)

## Infosys USA Certified as Great Place to Work (4-Aug-20)

Infosys has been certified as a Great Place to Work® in the United States. This award recognizes best in class workplaces and company cultures based upon employee responses to the Great Place to Work® Trust Index™ Survey.

[Read more](#)



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