

**INFOSYS  
HIGHLIGHTS**  
Q3 FY21



## SAFE HARBOR

“Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the ‘safe harbor’ under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company’s filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.”



## OVERVIEW

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As a challenging year ends and a new hopeful one begins, we are pleased to inform you that Infosys has had an eventful quarter. The company signed several digital transformation deals. Infosys has been recognized as a leader in several service offerings and launched several platforms and solutions. In addition to important partnerships and alliances, Infosys has also made significant strides in its ESG goals and launched ESG Vision 2030. Find out more in our quarterly update.



## DEAL WINS:

### **Daimler and Infosys Announce Strategic Partnership to Drive Hybrid Cloud-powered Innovation & IT Infrastructure Transformation in the Automotive Sector (22-Dec-20)**

Daimler AG and Infosys announced a long-term strategic partnership for a technology-driven IT infrastructure transformation. After the receipt of all regulatory approvals, Daimler AG will transform its IT operating model and infrastructure landscape across workplace services, service desk, data center, networks and SAP Basis together with Infosys. The collaboration will empower Daimler to strengthen its IT capabilities, and Infosys, its automotive expertise.

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### **RBL Bank Embraces Finacle Digital Banking Solution Suite on Cloud with Containerized Platform (16-Dec-20)**

Infosys Finacle and RBL Bank, one of India's leading private sector banks, announced that the bank will migrate from an on-premise deployment to a modern Cloud Native Computing Foundation (CNCf) Certified, Kubernetes managed, containerized ecosystem.

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### **El Paso Water Selects Infosys as its Strategic Partner for Customer Service Transformation (14-Dec-20)**

Infosys announced a strategic partnership with El Paso Water (EPWater), a municipal utility in El Paso, Texas, to transform its legacy customer information systems (CIS) with Oracle Utilities Customer to Meter (C2M). As part of this engagement, Infosys will leverage its Preconfigured Accelerator for Customer Experience (PACE), to digitize EPWater's customer engagement and billing platforms.

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### **Rolls-Royce and Infosys Announce Strategic Partnership for Aerospace Engineering in India (2-Dec-20)**

Rolls-Royce, one of the world's leading aerospace and defence technology companies, and Infosys signed a strategic partnership for sourcing engineering and R&D Services for Rolls-Royce's Civil Aerospace business. As part of the overall partnership, Rolls-Royce will transition a significant part of its engineering centre capabilities for Civil Aerospace in Bengaluru to Infosys.

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### **XacBank Mongolia Selects Infosys Finacle to Power its Digital Transformation (24-Nov-20)**

XacBank, a leading universal bank in Mongolia, and Infosys Finacle announced the selection of Finacle's core banking, treasury, and corporate banking solution suites to power XacBank's digital transformation.

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### **ATP and Infosys Extend Digital Innovation Partnership (20-Nov-20)**

Infosys and the ATP announced the renewal of their highly successful partnership for a further three years. The agreement will see Infosys continue as Global Technology Services Partner and Digital Innovation Partner of the ATP, through 2023

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## DEAL WINS:

### Resimac Selects Infosys Finacle Digital Banking SaaS to Build Australia's First Neo-Non-Bank (9-Nov-20)

Infosys Finacle and Resimac, a leading non-bank lender in Australia and New Zealand announced the selection of Finacle Digital Banking SaaS to achieve end-to-end digital modernization to provide enhanced customer experience across all its brands in Australia and New Zealand.

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### Infosys Helps Citizens Energy Group Enhance Customer Experience and Billing (5-Nov-20)

Infosys announced the successful implementation of next-gen Oracle Utilities Customer to Meter (C2M) at Citizens Energy Group (Citizens) to help them enhance overall customer experience and employee productivity with a new Customer Information System (CIS).

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### Mobile Health AG Selects Infosys for its Commercial Launch of Consilium Care™ (7-Oct-20)

Infosys announced that it has been selected by Mobile Health AG, a Switzerland-based Health Tech startup, to enhance the go-to-market (GTM) strategy for its electronically patient-reported outcomes (ePRO) platform, Consilium Care™. Consilium Care™ helps in improving the outcome for patients undergoing cancer treatment through remote monitoring.

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# RECOGNITIONS / ANALYST RATINGS:



## Infosys and Vodafone win TM Forum Excellence Award 2020 for Customer Experience and Trust (19-Nov-20)

Infosys won the TM Forum Excellence Award in the customer experience and trust category for transforming Vodafone UK into a customer-centric digital service provider. Infosys was recognized for delivering customer delight through automated, omnichannel, and personalized experiences.

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## Infosys Positioned as a Leader in the Everest Group PEAK Matrix® for Cloud-native Application Development Service Providers 2020 (13-Nov-20)

Infosys has been positioned as a Leader in Everest Group's PEAK Matrix® for Cloud-native Application Development Service Providers 2020. Infosys was recognized for its ability to help organizations augment their digital capabilities, modernize their core systems, and deliver design-led experiences in an agile manner. Backed by deep domain expertise and experience, Infosys leverages platforms such as [Infosys PolyCloud Platform](#) and [Infosys Cloud Native Development Platform](#), part of [Infosys Cobalt](#), to simplify and accelerate cloud native journey for its clients.

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## Infosys InStep Ranked as the 'Best Internship Program' Three Years in a Row (3-Nov-20)

Infosys' flagship global internship program, InStep, was ranked number one in the 'Best Overall Internship Program' category in the 2021 Vault Internship Rankings published by Vault.com – a career intelligence organization. Infosys is the only global organization to have received this ranking three times in a row.

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## Infosys Positioned as a Leader in the Everest Group ServiceNow Services PEAK Matrix® Assessment 2021 (2-Nov-20)

Infosys was recognized for delivering value from the Enterprise Service Management Café, a part of [Infosys Cobalt](#), on ServiceNow platform to expedite time-to-market. The report also highlights Infosys' ability to effectively cater to clients across the entire buyer spectrum for ServiceNow services.

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## Infosys Positioned as a Leader in Gartner's Magic Quadrant for IT Services for Communications Service Providers, Worldwide (13-Oct-20)

Infosys has been positioned as a Leader in the September 2020 Gartner's Magic Quadrant for IT Services for Communications Service Providers, Worldwide.

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## Infosys Named a Global Leader in Digital Process Automation Services (8-Oct-20)

Forrester has named Infosys a global leader in Digital Process Automation (DPA) Services, in its recent report entitled "The Forrester Wave™: Digital Process Automation Service Providers, Q3 2020". Infosys ranked highest in the "current offering" category and among the top two in the "strategy" category.

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## OFFERINGS:

### Infosys Accelerates Enterprise Modernization Journey to the Cloud with the Infosys Modernization Suite (10-Dec-20)

Infosys announced the launch of the Infosys Modernization Suite, part of Infosys Cobalt, to help organizations accelerate their end to end modernization needs. Infosys Modernization Suite helps enterprises modernize legacy while delivering superior customer experiences, faster time to market, infinite elasticity, and cost reduction, to help enterprises become resilient, responsive, and relevant.

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### Simplus, an Infosys Company, Announces Vaccine Management Solution Aligned with Salesforce Work.com for Vaccines (19-Nov-20)

Simplus, an Infosys company, announced a collaboration with Salesforce for a vaccine management cloud solution built on the Salesforce Platform in support of Salesforce Work.com for Vaccines as the COVID-19 pandemic continues.

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### Infosys Launches Live Enterprise Application Management Platform to Deliver Cloud-Powered, Cognitive-First Managed Services for IT Operations (11-Nov-20)

Infosys launched Infosys Live Enterprise Application Management Platform to help organizations run their IT portfolios as engines driving intuitive decisions, building responsive value chains, and delivering perceptive experiences for the business.

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### Launching Infosys applied AI: Integrated Offering for Enterprises to Scale and Future-proof AI-powered Transformation (10-Nov-20)

Infosys launched Infosys applied AI to help enterprises adopt a comprehensive approach and roadmap to scaling enterprise-grade AI for their businesses. Infosys applied AI converges the power of AI, analytics and cloud to deliver new business solutions and perceptive experiences. The integrated offering will also future-proof and efficiently scale AI investments enterprise-wide while managing the risks. With Infosys applied AI, businesses can readily access, deploy and contextualize services from the applied AI cloud.

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### Infosys Announces Automated Data Science Platform to Support Public Health Agencies (7-Oct-20)

Infosys Public Services, a US-based subsidiary of Infosys, unveiled the Infosys Health Insights Platform (IHIP) – an automated data science platform for public health agencies developed in collaboration with Amazon Web Services (AWS), Couchbase, and Knowi.

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## **MARKET STUDY:**

### **Cloud, Cybersecurity, and Modernization Will Power Digital Business Models and Increased IT Spending, say Global 2000 Executives: Infosys – HFS Research (3-Dec-20)**

Infosys, together with HFS Research unveiled a market study titled, 'Nowhere to Hide: Embracing the Most Seismic Technological and Business Change in our Lifetime.' Focusing on how the COVID-19 pandemic has impacted businesses across industries, this joint study by Infosys and HFS Research revealed that numerous organizations have accelerated the adoption of automation, digital business models, and the hyper-scale cloud to respond to customer needs quickly and competitively.

[▶ Read more](#)

### **Banks Trailing in Digital Maturity: Infosys Finacle and Efma's 2020 'Innovation in Retail Banking' Report (12-Nov-20)**

Infosys Finacle and Efma today unveiled the 'Innovation in Retail Banking' report. The report highlights the top trends that are transforming the way banks operate and engage with customers, with a special focus on their plans and actions in the wake of the COVID-19 pandemic.

[▶ Read more](#)

### **CMO and CIO Partnership Outcome – Human Experience Powered Digital Transformation: Infosys Study (5-Nov-20)**

Infosys unveiled its market study titled, 'CMO and C-Suite: The DNA of Partnership.' This latest research by the Infosys Knowledge Institute focuses on how the pandemic has influenced CMO and CIO roles to converge and digitally transform multiple dimensions within an enterprise.

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## CORPORATE DEVELOPMENTS:

### Infosys Celebrates Eight Years on NYSE, Achieving Carbon Neutrality, and Announcing its ESG Vision 2030 (11-Dec-20)

Infosys rang the Closing Bell® at the New York Stock Exchange (NYSE) on December 11, 2020 to commemorate its eighth anniversary of being listed on the Exchange. Infosys CEO, Salil Parekh, rang the Closing Bell® in a ceremony celebrating the company's 2020 achievements, including its eight years of trading on NYSE, rapid growth in the U.S., and its recently announced Environmental, Social and Governance (ESG) Vision for 2030.

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### Improving Digital Learning Experiences for People with Disability (3-Dec-20)

Infosys announced its focus on improving digital accessible learning experiences for people with disability. This announcement builds on Infosys' ongoing commitment to building platforms and infrastructure for a diverse and inclusive workplace.

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### Infosys and Ellen MacArthur Foundation Partner to Drive Forward Circular Economy (17-Nov-20)

Infosys has partnered with the Ellen MacArthur Foundation charity. The organisations will work together to accelerate the global transition to a circular economy. The Foundation works with its Network of Strategic Partners, Partners, and Members. Infosys has joined the Network as a Partner.

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### Infosys, Arizona State University Partner to Enhance End-to-End Learning Using Digital Solutions (9-Nov-20)

Arizona State University and Infosys announced a strategic partnership to enhance the learning experience for engineering graduate students in both on-campus and fully interactive remote classes. Using the Infosys Wingspan platform from the Live Enterprise for Education Suite, students will be able to earn certifications and badges in several technical skill sets.

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### Infosys turns carbon neutral 30 years ahead of 2050, the timeline set by the Paris Agreement, Announces ESG Vision 2030 (28-Oct-20)

Infosys published its Environmental, Social and Governance (ESG) Vision for 2030. This announcement is part of Infosys' long-standing commitments focused across core areas: climate change, technology for good, diversity and inclusion, energizing local communities, ethics and transparency, data privacy and information management.

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### Infosys to Acquire Award-Winning Digital Customer Experience, Commerce & Analytics Company, Blue Acorn iCi (8-Oct-20)

Infosys published its Environmental, Social and Governance (ESG) Vision for 2030. This announcement is part of Infosys' long-standing commitments focused across core areas: climate change, technology for good, diversity and inclusion, energizing local communities, ethics and transparency, data privacy and information management.

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