

Delivering value

Social and Relationship Capital

Material topics

- Client value
- Inclusive development
- Digital skilling

UN SDG mapping



Performance highlights

Infosys Prize winners since 2008

104

Corneas harvested as part of our cornea care program in FY26

15,000 +

Learners enabled in digital skills

15 mn +

Global CSR spends

₹666 cr

Suppliers (by value of business) assessed on ESG

91.64%

Our Social and Relationship Capital guides us to bring the interests of our stakeholders to the fore. As enterprises focus on reshaping their businesses in the digital era, we are helping our clients drive transformation. Our social ambition focuses on serving the development of people by shaping a future with meaningful opportunities for all. We deliver on expectations of nurturing social innovations and enabling employability through skill training of communities.

Our global CSR efforts address challenges across education, skilling and livelihood training, healthcare, women empowerment, science and research, environmental sustainability and more.

Creating value for our customers

AI-first digital transformation

We help our clients accelerate their business transformation through our AI-first value framework. Our suite of services and solutions can deliver meaningful and sustainable business impact across six strategic pillars – Orchestrate, Insight, Transform, Modernize, Innovate and Assure. The pillars are deeply integrated and together, they provide a structured path to orchestrate data, technology, and operations at scale. Our approach enables clients to navigate the full AI journey with confidence, speed, and value realization. Details of our key customer services and solutions are available at <https://www.infosys.com/industries/>.

Client satisfaction

At Infosys, delivering value to our clients is at the center of everything we do. We conduct structured Annual Client Value and Quarterly Engagement surveys. These surveys are designed to enhance our understanding of our relationships with client organizations, prioritize areas for improvement, and remain attuned to their evolving needs. The latest annual client survey indicates that overall client experience

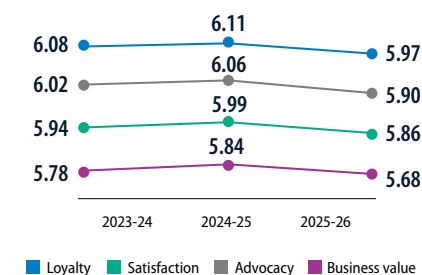
remains strong, with 91% of clients reporting high satisfaction scores and responses from 86% of accounts.

Infosys is viewed as a trusted long-term partner, differentiated by strong account management, partnership orientation, and consistent delivery excellence supported by experienced subject-matter experts.

Tenured client relationships reinforce trust and business alignment, while proactive AI, automation, and strategic technology advisory are increasingly recognized as value drivers.

Clients indicate an expectation for forward-looking, business-led AI advisory to support the evolution of AI roadmaps, identification of high-value use cases, and scalable business outcomes, with Infosys viewed positively in this context.

Client satisfaction: Trend of key outcomes (scale 1 to 7)



Community

Digital skilling at scale

Infosys Springboard is Infosys' flagship digital learning platform that empowers people with skills to be successful in the 21st century. Till date, we have reached 15 million+ people including employees, client's workforce, students, teachers and communities with digital skilling initiatives.

Infosys Foundation

Infosys Foundation has touched over 7 million lives in the last year alone through its programs in the areas of education, healthcare, women empowerment, and environmental sustainability, among others, to create long-lasting impact. Recognizing that social innovations from the heart could transform societies, the Foundation launched the Aarohan Social Innovation Awards in 2018, which has completed four editions so far.

Infosys Springboard Livelihood Program

In 2024, Infosys Foundation launched the Infosys Springboard Livelihood Program, aligning with the Company's ESG ambition to create employment opportunities for 5,00,000 people by 2030. The program partnered with multiple implementation agencies working across rural belts, tribal regions, aspirational districts, urban slums, ITIs, and colleges. So far, the program has trained over 4,10,000 individuals, and 2,20,000+ individuals have been enabled with job offers across STEM and non-STEM roles.

Cornea care initiatives

Infosys Foundation has partnered with the LV Prasad Eye Institute (LVPEI) for the Universal Cornea Care Mission. It is designed to strengthen cornea care delivery

from early detection and treatment / surgery to eye banking and long-term follow-up. During FY26, the initiative reached 1,74,659 beneficiaries, conducted 2,28,334 school screenings, and supported the harvesting of 15,911 corneas. It is being implemented across Andhra Pradesh, Odisha and Telangana. The Foundation is also supporting Project Cornea – Corneal Blindness Screening and Treatment Initiative, implemented by Vivekananda Netralaya, a part of Ramakrishna Mission Ashrama, Dehradun. The initiative that began in August 2025, covering Uttarakhand (Garhwal region) and adjoining districts of Western Uttar Pradesh, Haryana, and Himachal Pradesh, has so far screened 15,270 individuals. Read more in the Foundation's annual reports at <https://www.infosys.com/infosys-foundation/about/reports.html>.

Infosys Foundation USA

Infosys Foundation USA is committed to expanding access to inclusive computer science education and digital upskilling opportunities for all learners. Through targeted programs, strategic partnerships, and continued innovation of the Infosys Springboard digital learning platform. The Foundation reached more than 1.26 mn students and 16,000 educators in fiscal 2026 and impacted over 27 mn students and 1.4 mn educators, since its inception in 2015. Read more <https://www.infosys.org/infosys-foundation-usa.html>.

CSR in EMEA region

Our CSR charter outlines how Infosys strives to be a force for good across Europe through the five core pillars viz., Digital Inclusion, Transformational & Innovative Partnerships, Education in Emergencies, Employee Engagement and Social Impact

Thought Leadership. Read more: <https://www.infosys.org/europe.html>.

CSR in APAC region

Our focused CSR strategy in the APAC region prioritizes education, reskilling, and digital inclusion. We collaborate with local partners to deliver impactful programs that support underserved communities, nurture future leaders, and enable employee volunteering. Read more: <https://www.infosys.org/australia.html>.

Infosys Science Foundation

The Infosys Science Foundation awards the annual Infosys Prize that endeavors to elevate the prestige of science and research in India. Since 2008, the Prize has been awarded to 104 researchers. Each Prize carries a gold medal, a citation, and a purse of US\$100,000.

The winners of the Infosys Prize 2025 included a scientist working on a new way of producing ammonia with a largely reduced carbon footprint, a scholar of Prakrit and Kannada who is working on translating a seminal text in early Kannada, and an economist working on market design problems around kidney exchange programs. Read more at <https://www.infosysprize.org/about-isf.html>.

Suppliers

Infosys believes in and is committed to partnering with the highest quality suppliers to ensure that we deliver best-of-breed business and IT solutions to our clients. As a signatory to the United Nations Global Compact (UNGC), Infosys leverages the UNGC principles covering human rights, labor, environment, and anti-corruption as foundational principles for building and improving its sustainable supply chain practices. Read more in the ESG Report 2026.