Integrated thinking at Infosys

Our integrated thought process is engineered to create, sustain and deliver value to all our stakeholders. We achieve this by adhering to a strong set of values and code of conduct, being aware of key developments in the external environment, deploying resources optimally, executing our holistic strategy and continuously monitoring and managing any risks to our business.

Our code of conduct
Our Code of Conduct and Ethics sets forth our core values, shared responsibilities, global commitments, and promises. Read our Code of Conduct and Ethics

Informing our thinking
Our operating context
Today's highly dynamic technology landscape demands that business leaders address the twin imperatives of extending the value of existing investments, and transforming and future-proofing their organizations in ways that are both disruptive and visionary. For the IT industry, these challenges mean deploying the power of next-generation technologies, including the full potential of cloud computing. Read more on page 28

Our values
Our values inform the day-to-day running of the Company. They form our ethical backbone. Clear and simple, our values are encapsulated in the acronym C-LIFE. Read more in our Code of Conduct and Ethics

Our stakeholders' expectations
At Infosys, we believe that stakeholder engagement is critical and follow a robust engagement process for our internal and external stakeholders. We strive to create meaningful and long-lasting relationships with our stakeholders, which include clients, employees, investors, suppliers, alliance partners, communities, and government and regulatory bodies. Read more in the Infosys ESG Vision 2030

Our material topics shaping our ESG Vision 2030
Shaped by the expectations of our stakeholders and prevailing economic, social and environmental trends, our material issues are those that have the potential to influence business results, our social relevance and the quality of our relationships with our stakeholders. Read more in the Infosys ESG Vision 2030

Resources we deploy to create value
Financial Capital
Intellectual Capital
Manufactured Capital
Human Capital
Natural Capital
Social and Relationship Capital

Corporate strategy and ESG ambitions to power value creation

Our strategy
Our clients and prospective clients are faced with transformative business opportunities due to advances in software and computing technology. These organizations are dealing with the challenge of having to reinvent their core offerings, processes and systems rapidly and position themselves as ‘digitally enabled’. The journey to the digital future requires not just an understanding of new technologies and new ways of working, but a deep appreciation of existing technology landscapes, business processes and practices. Our strategy is to be a navigator for our clients as they ideate, plan and execute their journey to a digital future.

We have embraced a four-pronged strategy to strengthen our relevance with clients and drive accelerated value creation

- Scale agile digital
- Energize the core
- Reskill our people
- Expand localization

Read more on page 36

Our ESG ambitions
Vision 2030
To shape and share solutions that serve the development of businesses and communities

Environment
Preserve our planet by shaping and sharing technology solutions

Social
Enable community development by creating meaningful opportunities for all

Governance
Serve the interests of all our stakeholders by leading through our core values

Value creation for stakeholders
Being a partner to clients
Being a people Company
Being a corporate citizen
Being an environmental steward
Being an ethically strong organization