

## Integrated thinking at Infosys

**Our integrated thought process is engineered to create, sustain and deliver value to all our stakeholders. We achieve this by adhering to a strong set of values and code of conduct, being aware of key developments in the external environment, deploying resources optimally, executing our holistic strategy and continuously monitoring and managing any risks to our business.**

### Our code of conduct

Our Code of Conduct and Ethics sets forth our core values, shared responsibilities, global commitments, and promises.

[Read our Code of Conduct and Ethics](#)

### Our values

Our values inform the day-to-day running of the Company. They form our ethical backbone. Clear and simple, our values are encapsulated in the acronym C-LIFE.

[Read more in our Code of Conduct and Ethics](#)

### Informing our thinking

#### Our operating context

Today's highly dynamic technology landscape demands that business leaders address the twin imperatives of extending the value of existing investments, and transforming and future-proofing their organizations in ways that are both disruptive and visionary. For the IT industry, these challenges mean deploying the power of next-generation technologies, including the full potential of cloud computing.

[Read more on page 28](#)

#### Our stakeholders' expectations

At Infosys, we believe that stakeholder engagement is critical and follow a robust engagement process for our internal and external stakeholders. We strive to create meaningful and long-lasting relationships with our stakeholders, which include clients, employees, investors, suppliers, alliance partners, communities, and government and regulatory bodies.

[Read more in the Infosys ESG Vision 2030](#)

#### Our material topics shaping our ESG Vision 2030

Shaped by the expectations of our stakeholders and prevailing economic, social and environmental trends, our material issues are those that have the potential to influence business results, our social relevance and the quality of our relationships with our stakeholders.

[Read more in the Infosys ESG Vision 2030](#)

### Resources we deploy to create value



Financial Capital



Natural Capital



Intellectual Capital



Manufactured Capital



Human Capital



Social and Relationship Capital

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## Corporate strategy and ESG ambitions to power value creation

### Our strategy

Our clients and prospective clients are faced with transformative business opportunities due to advances in software and computing technology. These organizations are dealing with the challenge of having to reinvent their core offerings, processes and systems rapidly and position themselves as 'digitally enabled'. The journey to the digital future requires not just an understanding of new technologies and new ways of working, but a deep appreciation of existing technology landscapes, business processes and practices. Our strategy is to be a navigator for our clients as they ideate, plan and execute their journey to a digital future.

**We have embraced a four-pronged strategy to strengthen our relevance with clients and drive accelerated value creation**



Scale agile digital



Energize the core



Reskill our people



Expand localization

[Read more on page 36](#)

### Our ESG ambitions

#### Vision 2030

To shape and share solutions that serve the development of businesses and communities



#### Environment

Preserve our planet by shaping and sharing technology solutions



#### Social

Enable community development by creating meaningful opportunities for all



#### Governance

Serve the interests of all our stakeholders by leading through our core values



### Value creation for stakeholders



Being a partner to clients



Being a people Company



Being a corporate citizen



Being an environmental steward



Being an ethically strong organization