

Value creation model

Value created for stakeholders

Inputs

	Financial Capital	₹76,782 cr Net assets ₹38,660 cr Consolidated cash and investments
	Intellectual Capital	1,50,000 Employees trained in digital skills 20+ Innovation Hubs and Living Labs 19 Industry-leading products, solutions and platforms 150+ Startups in our innovation ecosystem
	Human Capital	3,14,015 Total no. of employees 125.6 Annual average training hours per employee ₹1,384 ⁽¹⁾ cr Investments in employee well-being
<small>⁽¹⁾ includes expenses incurred on account of COVID</small>		
	Natural and Manufactured Capital	28.61 mn sq. ft. Highest rated green buildings ₹1,542 cr Capex spend on tech infrastructure 32 Climate change solutions
	Social and Relationship Capital	₹450 cr Global CSR spends 1,741 Total number of active clients 29 No. of nearshore / tier-2 locations 12 No. of carbon offset projects

Process and Strategy



Go-to-market business units*

Financial Services and Insurance	Life Sciences and Healthcare	Retail, Consumer Packaged Goods and Logistics
Communications, Telecom OEM and Media	Energy, Utilities, Resources and Services	Manufacturing
Hi-Tech	Infosys Public Services and other public service enterprises	Others which includes segments of businesses in India, Japan and China

Outputs

	Financial Capital	19.7% Constant currency revenue growth 15.2% Earnings per share growth 29.1% Return on equity
	Intellectual Capital	57.0% Digital revenues 41.2% Constant currency digital revenue growth 54 Digital leader ratings 230 Artifacts published by the Infosys Knowledge Institute (IKI) 20 Reports published by IKI 684 Patent portfolio
	Human Capital	84,782 Fresh college graduates hired globally 1,24,498 Women in the workforce (39.6%)
	Natural and Manufactured Capital	3rd Consecutive year of being carbon neutral across scope 1,2,3 emissions 48.9% Reduction in scope 1 and 2 emissions over the BAU scenario 27-35% Client engagements include climate change solutions
	Social and Relationship Capital	4.8 mn Enabled in digital skills 451 New client accounts 49,473 Employees in nearshore / tier-2 locations 1,84,000 Rural families continue to benefit from our carbon offset projects

Outcomes

	Financial Capital	Profitable growth Sustained / long-term cash flow
	Intellectual Capital	Diversified portfolio of solutions across industry segments Innovation partner to clients Partner of choice for social and environmental solutions for the community
	Human Capital	Top employer in 22 countries across Europe, Middle East, Asia Pacific, and North America. Top ranking in 16 countries and #1 ranking in India Best-in-class employee experience and learning Safe and inclusive workplaces
	Natural and Manufactured Capital	Strong advocates of environmental stewardship extending beyond our boundaries Productive, safe and healthy workplaces for employees
	Social and Relationship Capital	Positive impact on the communities in which we operate Trusted partner of choice for all stakeholder groups

Stakeholders

- Investors
- Clients
- Employees
- Suppliers
- Communities
- Government / Regulators