

40.8% YoY

Digital CC growth

9.5% YoY

CC growth

1.0% QoQ

CC growth

21.9%

Operating margin

\$1.8 bn

Large deal signings

#### **Revenue Growth-Q320**

|                | Reported | СС  |
|----------------|----------|-----|
| QoQ growth (%) | 1.0      | 1.0 |
| YoY growth (%) | 8.6      | 9.5 |

## **Revenues by Offering**

|   | Qu           | arter ended (\$ m | YoY Growth (%) |       |       |
|---|--------------|-------------------|----------------|-------|-------|
|   | Dec 31, 2019 | Sep 30, 2019      | Reported       | СС    |       |
| Digital                                 | 1,318        | 1,230             | 942            | 39.9  | 40.8  |
| Core                                    | 1,925        | 1,980             | 2,045          | (5.9) | (5.0) |
| Total                                   | 3,243        | 3,210             | 2,987          | 8.6   | 9.5   |
| Digital Revenues as % of Total Revenues | 40.6         | 38.3              | 31.5           |       |       |

Refer Note 2.16 in Condensed Consolidated Financial Statements under IFRS in USD for further details

## **Revenues by Business Segments**

(in %)

|   |              | Quarter ended | YoY G        | YoY Growth |      |  |
|---|--------------|---------------|--------------|------------|------|--|
|   | Dec 31, 2019 | Sep 30, 2019  | Dec 31, 2018 | Reported   | СС   |  |
| Financial services                      | 31.5         | 31.9          | 32.5         | 5.3        | 6.2  |  |
| Retail                                  | 15.3         | 15.2          | 16.4         | 1.4        | 2.5  |  |
| Communication                           | 13.0         | 13.1          | 11.9         | 18.6       | 20.6 |  |
| Energy, Utilities, Resources & Services | 12.8         | 13.1          | 12.8         | 8.2        | 8.9  |  |
| Manufacturing                           | 10.3         | 10.1          | 10.1         | 10.5       | 11.8 |  |
| Hi Tech                                 | 7.6          | 7.6           | 7.3          | 12.1       | 12.2 |  |
| Life Sciences                           | 6.7          | 6.4           | 6.2          | 17.4       | 17.7 |  |
| Others                                  | 2.8          | 2.6           | 2.8          | 11.8       | 11.5 |  |
| Total                                   | 100.0        | 100.0         | 100.0        | 8.6        | 9.5  |  |

Refer Note 2.15 in Condensed Consolidated Financial Statements under IFRS in USD for further details

## **Revenues by Client Geography**

(in %)

| Time the state of |              |               |              |          |      |
|---|--------------|---------------|--------------|----------|------|
|   |              | Quarter ended | YoY G        | rowth    |      |
|   | Dec 31, 2019 | Sep 30, 2019  | Dec 31, 2018 | Reported | СС   |
| North America   | 61.3         | 61.4          | 60.4         | 10.2     | 10.1 |
| Europe  | 24.4         | 24.1          | 24.2         | 9.4      | 12.0 |
| Rest of the world   | 11.5         | 11.8          | 12.8         | (2.7)    | 0.2  |
| India   | 2.8          | 2.7           | 2.6          | 18.9     | 18.4 |
| Total   | 100.0        | 100.0         | 100.0        | 8.6      | 9.5  |

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#### **Client Data**

|                                   | Quarter ended |              |              |  |  |
|-----------------------------------|---------------|--------------|--------------|--|--|
|                                   | Dec 31, 2019  | Sep 30, 2019 | Dec 31, 2018 |  |  |
| Number of Clients                 |               |              |              |  |  |
| Active                            | 1,384         | 1,364        | 1,251        |  |  |
| Added during the period (gross)   | 84            | 96           | 101          |  |  |
| Number of million dollar clients* |               |              |              |  |  |
| 1 Million dollar +                | 705           | 693          | 651          |  |  |
| 10 Million dollar +               | 232           | 228          | 214          |  |  |
| 50 Million dollar +               | 61            | 61           | 59           |  |  |
| 100 Million dollar +              | 28            | 27           | 23           |  |  |
| Client contribution to revenues   |               |              |              |  |  |
| Top client                        | 3.0%          | 3.2%         | 3.4%         |  |  |
| Top 10 clients                    | 18.9%         | 19.2%        | 19.2%        |  |  |
| Top 25 clients                    | 34.2%         | 34.6%        | 33.9%        |  |  |
| Repeat business                   | 97.2%         | 98.1%        | 96.6%        |  |  |
| Days Sales Outstanding            | 73            | 66           | 67           |  |  |

<sup>\*</sup>LTM (Last twelve months) Revenues

## **Effort and Utilization - Consolidated IT Services**

(in %)

|                    | Quarter ended |              |              |  |
|--------------------|---------------|--------------|--------------|--|
|                    | Dec 31, 2019  | Sep 30, 2019 | Dec 31, 2018 |  |
| Effort             |               |              |              |  |
| Onsite             | 27.7          | 28.2         | 28.7         |  |
| Offshore           | 72.3          | 71.8         | 71.3         |  |
| Utilization        |               |              |              |  |
| Including trainees | 80.4          | 81.6         | 79.8         |  |
| Excluding trainees | 84.4          | 84.9         | 83.8         |  |

## Revenue per Employee

(In US \$ K)

|                                     |              | Quarter ended |              |
|-------------------------------------|--------------|---------------|--------------|
|                                     | Dec 31, 2019 | Sep 30, 2019  | Dec 31, 2018 |
| Revenue per Employee - Consolidated | 54.4         | 54.4          | 54.3         |

## **Employee Metrics**

(Nos.)

|                                       |      |               |              | (1403.)      |  |  |
|---------------------------------------|------|---------------|--------------|--------------|--|--|
|                                       |      | Quarter ended |              |              |  |  |
|                                       | Dec: | 31, 2019      | Sep 30, 2019 | Dec 31, 2018 |  |  |
| Total employees                       |      | 2,43,454      | 2,36,486     | 2,25,501     |  |  |
| S/W professionals                     |      | 2,29,658      | 2,22,851     | 2,12,358     |  |  |
| Sales & Support                       |      | 13,796        | 13,635       | 13,143       |  |  |
| Attrition % (Annualized Standalone)   |      | 17.6%         | 19.4%        | 17.8%        |  |  |
| Attrition % (Annualized Consolidated) |      | 19.6%         | 21.7%        | 19.9%        |  |  |
| % of Women Employees                  |      | 37.8%         | 37.4%        | 36.7%        |  |  |

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## Statement of Comprehensive Income for three months ended,

(As per IFRS) In US \$ million, except per equity share data

| (AS PET TRS)   |                 |                 |                                 |                 |                                 |
|--|-----------------|-----------------|---------------------------------|-----------------|---------------------------------|
| Particulars  | Dec 31,<br>2019 | Dec 31,<br>2018 | Growth %<br>Q3 20 over<br>Q3 19 | Sep 30,<br>2019 | Growth %<br>Q3 20 over<br>Q2 20 |
| Revenues   | 3,243           | 2,987           | 8.6                             | 3,210           | 1.0                             |
| Cost of sales  | 2,159           | 1,956           | 10.4                            | 2,140           | 0.9                             |
| Gross Profit   | 1,084           | 1,031           | 5.1                             | 1,070           | 1.3                             |
| Operating Expenses:  |                 |                 |                                 |                 |                                 |
| Selling and marketing expenses   | 169             | 161             | 5.0                             | 165             | 2.4                             |
| Administrative expenses  | 204             | 195             | 4.6                             | 209             | (2.4)                           |
| Total Operating Expenses   | 373             | 356             | 4.8                             | 374             | (0.3)                           |
| Operating Profit   | 711             | 675             | 5.4                             | 696             | 2.2                             |
| Operating Margin %   | 21.9            | 22.6            | (0.7)                           | 21.7            | 0.2                             |
| Other Income, net <sup>(1)</sup>   | 116             | 105             | 10.5                            | 89              | 30.3                            |
| Finance cost <sup>(2)</sup>  | (6)             | -               | -                               | (6)             | -                               |
| Adjustment in respect of excess of carrying amount over recoverable amount on reclassification from "Held for Sale"(3) | -               | (65)            | -                               | -               | -                               |
| Profit before income taxes   | 821             | 715             | 14.8                            | 779             | 5.4                             |
| Income tax expense   | 194             | 213             | (8.9)                           | 207             | (6.3)                           |
| Net Profit   | 627             | 502             | 24.8                            | 572             | 9.6                             |
| Minority Interest  | 1               | -               | -                               | 3               | -                               |
| Net Profit (after minority interest)   | 626             | 502             | 24.6                            | 569             | 9.9                             |
| Basic EPS (\$)   | 0.15            | 0.12            | 27.7                            | 0.13            | 10.2                            |
| Diluted EPS (\$)   | 0.15            | 0.12            | 27.7                            | 0.13            | 10.2                            |

## Statement of Comprehensive Income for nine months ended,

| (As per IFRS)  | In US \$ million, except per equity share data |              |          |  |  |  |
|--|--|--------------|----------|--|--|--|
| Particulars  | Dec 31, 2019                                   | Dec 31, 2018 | Growth % |  |  |  |
| Revenues   | 9,583  | 8,740        | 9.7      |  |  |  |
| Cost of sales  | 6,420  | 5,660        | 13.4     |  |  |  |
| Gross Profit   | 3,163  | 3,080        | 2.7      |  |  |  |
| Operating Expenses:  |  |              |          |  |  |  |
| Selling and marketing expenses   | 502  | 464          | 8.2      |  |  |  |
| Administrative expenses  | 612  | 578          | 5.9      |  |  |  |
| Total Operating Expenses   | 1,114  | 1,042        | 6.9      |  |  |  |
| Operating Profit   | 2,049  | 2,038        | 0.6      |  |  |  |
| Operating Margin %   | 21.4   | 23.3         | (1.9)    |  |  |  |
| Other Income, net <sup>(1)</sup>   | 312  | 317          | (1.6)    |  |  |  |
| Finance cost <sup>(2)</sup>  | (18)   | -            | -        |  |  |  |
| Reduction in the fair value of Disposal Group held for sale <sup>(4)</sup>   | -  | (39)         | -        |  |  |  |
| Adjustment in respect of excess of carrying amount over recoverable amount on reclassification from "Held for Sale"(3) | -  | <b>(</b> 65) | -        |  |  |  |
| Profit before income taxes   | 2,343  | 2,251        | 4.1      |  |  |  |
| Income tax expense   | 597  | 633          | (5.7)    |  |  |  |
| Net Profit   | 1,746  | 1,618        | 7.9      |  |  |  |
| Minority Interest  | 5  | -            | -        |  |  |  |
| Net Profit (after minority interest)   | 1,741  | 1,618        | 7.6      |  |  |  |
| Basic EPS (\$)   | 0.41   | 0.37         | 9.7      |  |  |  |
| Diluted EPS (\$)   | 0.41   | 0.37         | 9.7      |  |  |  |

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# Statement of Comprehensive Income for three months ended, (As per IFRS)

In `crore, except per equity share data

| (As per irres)  |                 |                 |                                 |                 |                                 |
|---|-----------------|-----------------|---------------------------------|-----------------|---------------------------------|
| Particulars   | Dec 31,<br>2019 | Dec 31,<br>2018 | Growth %<br>Q3 20 over<br>Q3 19 | Sep 30,<br>2019 | Growth %<br>Q3 20 over<br>Q2 20 |
| Revenues  | 23,092          | 21,400          | 7.9                             | 22,629          | 2.0                             |
| Cost of sales   | 15,373          | 14,016          | 9.7                             | 15,079          | 1.9                             |
| Gross Profit  | 7,719           | 7,384           | 4.5                             | 7,550           | 2.2                             |
| Operating Expenses:   |                 |                 |                                 |                 |                                 |
| Selling and marketing expenses  | 1,204           | 1,156           | 4.2                             | 1,162           | 3.6                             |
| Administrative expenses   | 1,451           | 1,398           | 3.8                             | 1,476           | (1.7)                           |
| Total Operating Expenses  | 2,655           | 2,554           | 4.0                             | 2,638           | 0.6                             |
| Operating Profit  | 5,064           | 4,830           | 4.8                             | 4,912           | 3.1                             |
| Operating Margin %  | 21.9            | 22.6            | (0.6)                           | 21.7            | 0.2                             |
| Other Income, net <sup>(1)</sup>  | 827             | 753             | 9.8                             | 626             | 32.1                            |
| Finance cost <sup>(2)</sup>   | (42)            | -               | -                               | (42)            | -                               |
| Adjustment in respect of excess of carrying amount over recoverable amount on reclassification from "Held for Sale" (3) | -               | (451)           | -                               | -               | -                               |
| Profit before income taxes  | 5,849           | 5,132           | 14.0                            | 5,496           | 6.4                             |
| Income tax expense  | 1,383           | 1,522           | (9.1)                           | 1,459           | (5.2)                           |
| Net Profit  | 4,466           | 3,610           | 23.7                            | 4,037           | 10.6                            |
| Minority Interest   | 9               | 1               | -                               | 18              | -                               |
| Net Profit (after minority interest)  | 4,457           | 3,609           | 23.5                            | 4,019           | 10.9                            |
| Basic EPS (`)   | 10.51           | 8.30            | 26.6                            | 9.46            | 11.2                            |
| Diluted EPS (`)   | 10.50           | 8.29            | 26.6                            | 9.44            | 11.2                            |

## Statement of Comprehensive Income for nine months ended,

(As per IFRS)

In `crore, except per equity share data

| (113 per 11 lb)  |              |              |          |  |  |
|--|--------------|--------------|----------|--|--|
| Particulars  | Dec 31, 2019 | Dec 31, 2018 | Growth % |  |  |
| Revenues   | 67,524       | 61,137       | 10.4     |  |  |
| Cost of sales  | 45,231       | 39,585       | 14.3     |  |  |
| Gross Profit   | 22,293       | 21,552       | 3.4      |  |  |
| Operating Expenses:  |              |              |          |  |  |
| Selling and marketing expenses   | 3,539        | 3,248        | 9.0      |  |  |
| Administrative expenses  | 4,307        | 4,043        | 6.5      |  |  |
| Total Operating Expenses   | 7,846        | 7,291        | 7.6      |  |  |
| Operating Profit   | 14,447       | 14,261       | 1.3      |  |  |
| Operating Margin %   | 21.4         | 23.3         | (1.9)    |  |  |
| Other Income, net <sup>(1)</sup>   | 2,189        | 2,218        | (1.3)    |  |  |
| Finance cost <sup>(2)</sup>  | (125)        | -            | -        |  |  |
| Reduction in the fair value of Disposal Group held for sale <sup>(4)</sup>   | -            | (270)        | -        |  |  |
| Adjustment in respect of excess of carrying amount over recoverable amount on reclassification from "Held for Sale"(3) | -            | (451)        | -        |  |  |
| Profit before income taxes   | 16,511       | 15,758       | 4.8      |  |  |
| Income tax expense   | 4,207        | 4,426        | (4.9)    |  |  |
| Net Profit   | 12,304       | 11,332       | 8.6      |  |  |
| Minority Interest  | 31           | 2            | -        |  |  |
| Net Profit (after minority interest)   | 12,273       | 11,330       | 8.3      |  |  |
| Basic EPS (`)  | 28.79        | 26.06        | 10.4     |  |  |
| Diluted EPS (`)  | 28.74        | 26.03        | 10.4     |  |  |

<sup>(1)</sup> Other income includes interest on income tax refunds amounting to \$34 million (`242 crore) for the three month ended Dec 31, 2019 and \$35 million (`251 crore) for the nine month ended Dec 31, 2019. It also includes \$7 million (`51 crore) for the three and nine month ended Dec 31, 2018.

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 $<sup>^{(2)}</sup>$  On account of adoption of IFRS 16- Leases effective April 1, 2019.

<sup>(3)</sup> Represents an adjustment in respect of excess of carrying amount over recoverable amount of \$65 million (`451 crore) in respect of Skava for the quarter ended Dec 30, 2018.

<sup>(4)</sup> Represents a reduction in the fair value amounting \$39 million (`270 crore) in respect of Panaya for the quarter ended June 30, 2018.