

Portals, Content and Collaboration

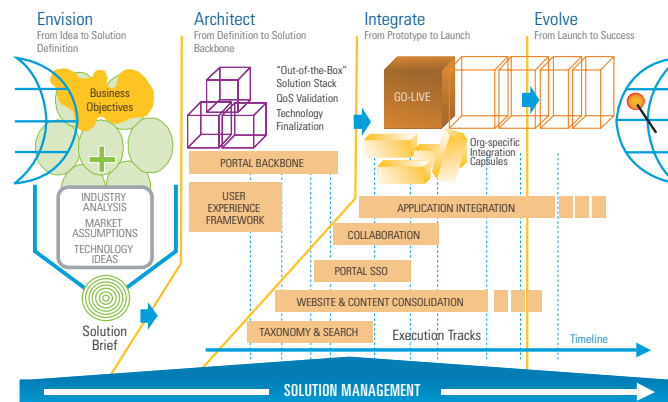
In the current economic environment, delivery of IT projects successfully has become more challenging as the business models are getting more complicated, budgets are getting cut and outcomes are expected in shorter timescales. Succeeding in this scenario requires partners that fully understand your business challenges, have the ability to adapt and bring forth a combination of people, processes and technology to create value for the customers.

Infosys Limited has executed 500+ Portal projects across the globe for over 90 different customers with more than 56 active programs across 4 continents. With this, Infosys has created an extensive base to develop winning partnerships with its clients, delivering end to end solutions across all industry segments. We have a dedicated Practice Unit for Portals with around 800 professionals.

Infosys' **Portals, Content and Collaboration** services, using a robust pre-defined portal framework and a powerful governance model, enables enterprises to successfully address the above challenges, prioritize and manage user expectations and bring order and predictability into the evolution and sustenance of the portal.

Approach to implementing Portals

Infosys adopts an accelerated Portals implementation methodology. This methodology consists of well-defined execution tracks which ensure success.



The Infosys Advantage

Infosys' Portals services deliver value to clients using these core strengths:

Engineering team

- Team of portal specialists - consultants for governance, program and change management, product and migration specialists

Knowledgebase

- Templates, checklists and sample deliverables for every stage in a portal program
- Specialized artifacts based on portal implementations - information portals, knowledge portals, e-business portals, etc.

Alliances

- To access product roadmap, incubate, develop and GTM for solutions and enhance competencies

Toolkits

- Scalable solution framework
- Accelerators to automate tasks and enable faster execution of projects
- Document repository containing body of knowledge on portals

Concept center

- Pre-built Portals solution stack on multiple portal technologies - Websphere, Weblogic, MOSS and Open Source
- Platform for developing POC for clients, developing frameworks and technology experiments

Service Offerings

Infosys' Portals services cover the entire spectrum – strategy development, systems integration services, user experience design, vendor and product evaluation, product configuration and customization, application development, functional and non-functional validation and management.

Key offerings include

Strategy development Business case development, Portals roadmap, release management & organizational change management

Governance Development and enforcement of standards, policies, processes and guidelines.

Architecture development Architecting the portal ecosystem, user-experience design, developing a test strategy, deployment framework & solution backbone.

Strategic Audit Content audit and application audit

Taxonomy consulting Taxonomy definition and alignment of the portal navigational taxonomy

Migration strategy and planning Cross-platform migration and version upgrades

Cross Industry Experience

TELECOM

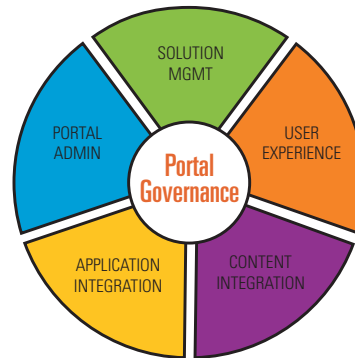
- Increased Self Service
- Call Centre focus on outbound sales calls rather than troubleshooting

MANUFACTURING

- Increased Orders
- Employee Satisfaction
- Reduced effort on admin tasks

BANKING

- Increased client satisfaction and client retention
- One access to all accounts through portal



Allied Services

Enterprise Content Management

To meet business continuity and corporate governance requirements organizations need to manage content & image effectively. Our solution will help you leverage enterprise knowledge assets by structuring the information for easy access, retrieval and archival.

Information Portals Enterprise

There is a need for a personalized environment to deliver contextual digital content and services to organizational stakeholders through multiple web-enabled devices. Our portal solution helps you build a gateway to enable users of all types to find the services, applications, tools, information, and data they need.

Search & Insight-driven Computing

Search has evolved into a solution platform that addresses the key concerns in the area of Enterprise Information. We help enterprises adopt a search strategy/solution and help them in the implementation and rollout to ensure better user efficiency and value of information, through information association and discoverability.

Digital Commerce

Solutions for online customer acquisition and e-commerce differentiated by unique customer experience. We help in strategizing and implementing digital marketing and commerce platform to boost return on investment in every dollar spent on marketing.



For more information, contact askus@infosys.com

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.