

## Infosys Utilities Mobility Offering

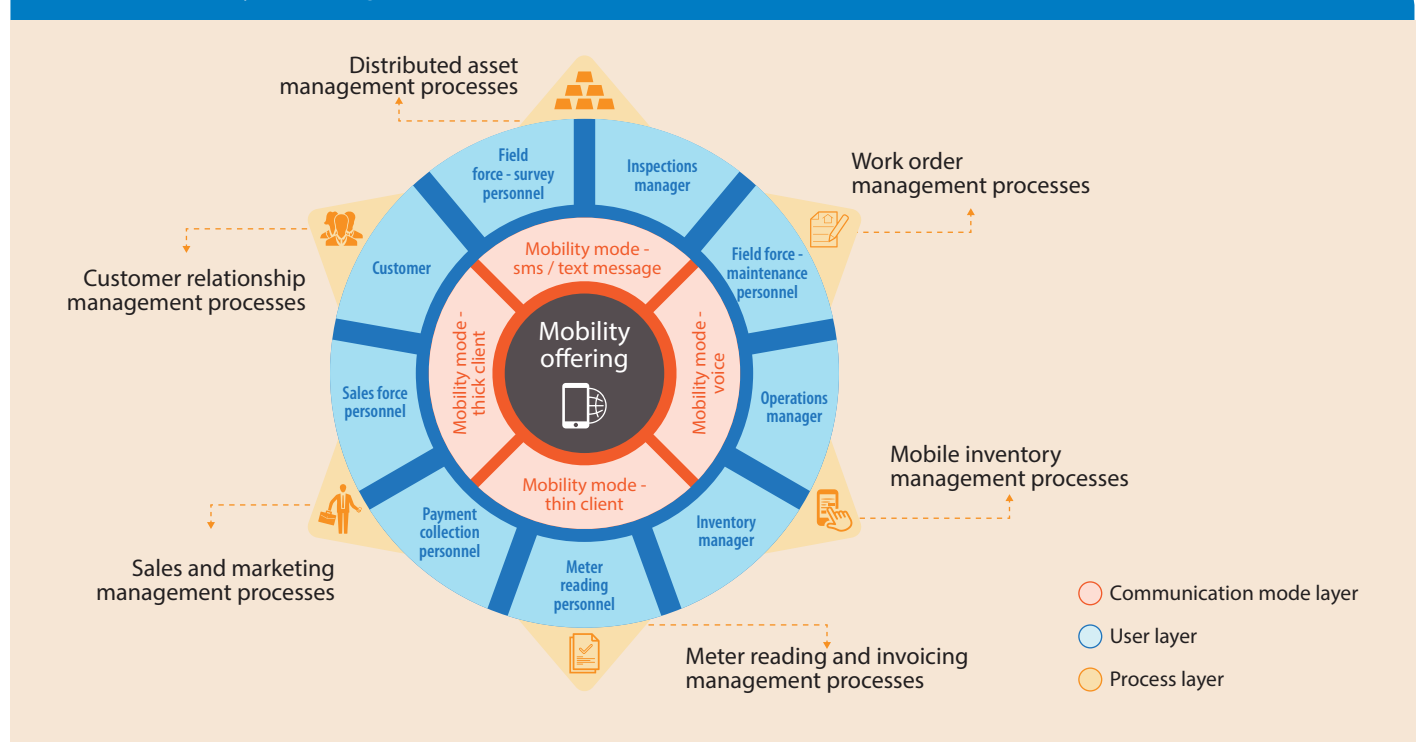


The day-to-day operations of your utility enterprise can be transformed by realizing the potential of mobility. A quick checklist: Do you harness mobile technologies to interact with consumers, employees, and partners? Are you Web-enabling processes and optimizing operations by leveraging mobility?





Can your distributed workforce access real-time data on mobile devices? Are you exploring new business models and capitalizing on connected devices to reinvent your enterprise as a smart utility?

The Infosys Utilities practice empowers utility enterprises by delivering a mobility advantage. Our mobility solutions and services renew your business processes and functions to enhance productivity, better engage with consumers, and ensure operational excellence.

### Our mobility offering



## Our mobility roadmap

Offerings 	Field service 	Customer self-service 	Business drivers 
<ul style="list-style-type: none"> <li>• Mobile strategy formulation and technology migration</li> <li>• Mobile application development and validation</li> <li>• Mobility service enablement</li> <li>• Mobile device management</li> </ul>	<ul style="list-style-type: none"> <li>• Asset reliability by undertaking asset audit, tracking, and inspection</li> <li>• Offer real-time customer data to mobile field force</li> <li>• Optimal staff utilization: ability to balance workload, schedule tasks, and allocate field service technicians</li> <li>• Customer delight</li> </ul>	<ul style="list-style-type: none"> <li>• Prompt and widespread adoption</li> <li>• Lower operational costs</li> <li>• Faster order-to-cash workflow</li> <li>• Superior customer experience</li> </ul>	<ul style="list-style-type: none"> <li>• Seamless integration</li> <li>• Device, connectivity, and user preference optimization</li> <li>• End-to-end security</li> <li>• Non-intrusive integration</li> </ul>

## Our practice credentials



### Domain expertise

Our team of 3,500+ mobility professionals have rich experience in mobile field force management, enterprise mobility, and mobile apps for users



### Experience

Our practice has developed more than 450 enterprise applications during 500+ engagements and touched the lives of over 35 million users



### Alliances

Infosys has long-standing relationships with technology partners including SAP, Microsoft, IBM, CA, Pegasystems, DeviceAnywhere, Kony, and Perfecto Mobile

## Success stories

Our Utilities practice partners with utility enterprises to implement mobility programs:



### US electric utility

Developed a mobile Web application that helped technicians inspect assets using computing and mobile devices, even in offline mode



### US gas utility

Web-enabled the workforce management system for faster turnaround of service requests and optimal work allocation



### Fortune 500 US utility

Developed a mobile platform for personnel working on field assets, boosting productivity by 30%

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)



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