Enterprise Application Integration

Infosys' EAI practice provides EAI consulting services, to the world's leading corporations. Equipped with robust tools & methodologies and supported by an EAI Center of Excellence, Infosys' professionals ensure that customers get cutting-edge consulting, faster implementations, smoother rollouts, de-risked upgrades, dependable production support and best quality product development.

Infosys provides EAI services on packaged EAI applications including TIBCO, Vitria, webMethods, IBM WBI, SeeBeyond, Mercator.

Infosys also has strong technology and skill collaboration for Business Applications enabled Integration including SAP NetWeaver XI, Siebel EIM, Oracle Integration.

EAI Challenges	Infosys Credentials
• Lack of a mandate & processes for corporate ownership of the EAI infrastructure with authority to enforce and implement EAI policies • High total cost of ownership due to point solutions and minimal reuse • Lack of enterprise focus on EAI architecture, standards and processes leading to sub-optimal solutions, which are difficult to manage • Point-to-point, data driven or application driven interfaces leading to inefficiency in end-to-end business processes • No adequate organizational & governance model in place to support EAI projects from conceptualization till support • Limited EAI knowledge or resources within the organization • Frequent system downtime due to inadequate monitoring and problem resolution framework	• Over 50 engagements ranging from consultancy to support • Strategic alliances with, and technology expertise on market leading products (TIBCO, SeeBeyond, WBI, Vitria, Ascential, webMethods) • Strong technology and skill collaboration for Business Applications enabled Integration including SAP NetWeaver XI, Siebel EIM,Oracle Integration • Adapter competency center focused on creating and supporting reusable adapter components • Experience in technology enabled integration using .Net, JMS/J2EE, Web Services and Service Oriented Architecture

Success Stories

A leading Telecom service provider in the Asia Pacific region invested substantially in EAI technology with a view to achieving integration and collaboration among various business units. However, these investments were ad hoc and driven by needs of individual IT projects without a focus on strategic business benefits.

Infosys partnered with client team to define and establish a business objective-driven framework for strategic EAI management. An Integration Competency Center was setup which operates like an independent unit; offering a set of services to various business units at pre-defined SLAs and is a one-stop shop for all enterprise integration needs.

Infosys partnered with the largest marketer and distributor of foodservice products in North America to bring about efficiency in the redistribution of product from supplier source to primary distribution point.

Infosys was engaged to design, construct and implement the Enterprise Application Integration (EAI) technology platform for the Regional Distribution Centre for the client. Infosys was also involved in defining and developing the elements of the Operational Architecture for the EAI infrastructure.

Services and Solutions

EAI Consulting – Comprises EAI strategy definition, EAI package evaluation, EAI assessments, Enterprise EAI architecture definition

Integrated Business solution – Helps to establish capabilities for complete integration needs of an organization from people, process and technology perspective (viz: governance model, funding model, processes & tools, architecture & technical frameworks)

EAI Implementations – Comprises program management, end-to-end EAI solution implementation

EAI Operations – EAI production support including infrastructure service management around EAI, solution upgrades and migration

BAeI – Business Application enabled Integration service focuses on integration using EAI solutions offered by leading ERP and CRM vendors

Product Development – Shrink wrapped solutions including adapters, technical frameworks, product development including release management, QA, documentation and product management

Infosys Predictability

The cost of unpredictability in IT enabled business solutions is very high. Infosys Predictability ensures that you sleep well at night. Infosys gives you:
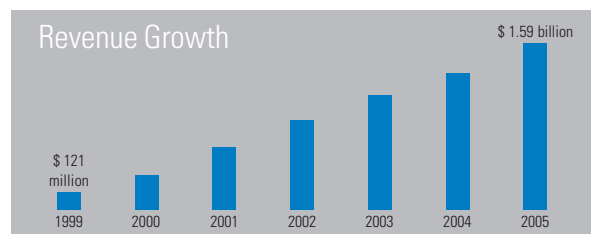
- Predictability of transparency
- Predictability of delivery
- Predictability of commitment
- Predictability of performance

By combining technology, tools, methodologies, processes, knowledge management, business insights and deep-rooted organizational values, we deliver not just solutions, but also peace of mind.

Infosys Snapshot

- FY 05 Revenue: USD 1.59 billion
- FY 05 Employees: Over 36,000 (53 nationalities)
- Global Presence: 44 major cities, 18 countries

Revenue Growth

$ 1.59 billion

$ 121 million

| 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |

The above services are also clubbed along with these bestsellers!

Business Process Outsourcing

We offer business process outsourcing solutions to our global clients by leveraging process, domain and people management expertise. At Infosys, we have built our organization around managing risk for our clients through a scalable, cost-effective and predictable delivery platform.

Modular Global Sourcing

A strategically mature alternative to total outsourcing and ad-hoc off-shoring. Align your sourcing strategy to your business strategy, modularize your applications and processes and leverage the power of the Global Delivery Model.

Independent Quality Service

Gives your applications the third degree treatment and tests their robustness and ability to survive your business growth. A "must have" service if you are serious about long term leverage of your application assets.

Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

Infosys ®

Building **Tomorrow's** Enterprise

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About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.