

INFOSYS UTILITIES MOBILITY OFFERING

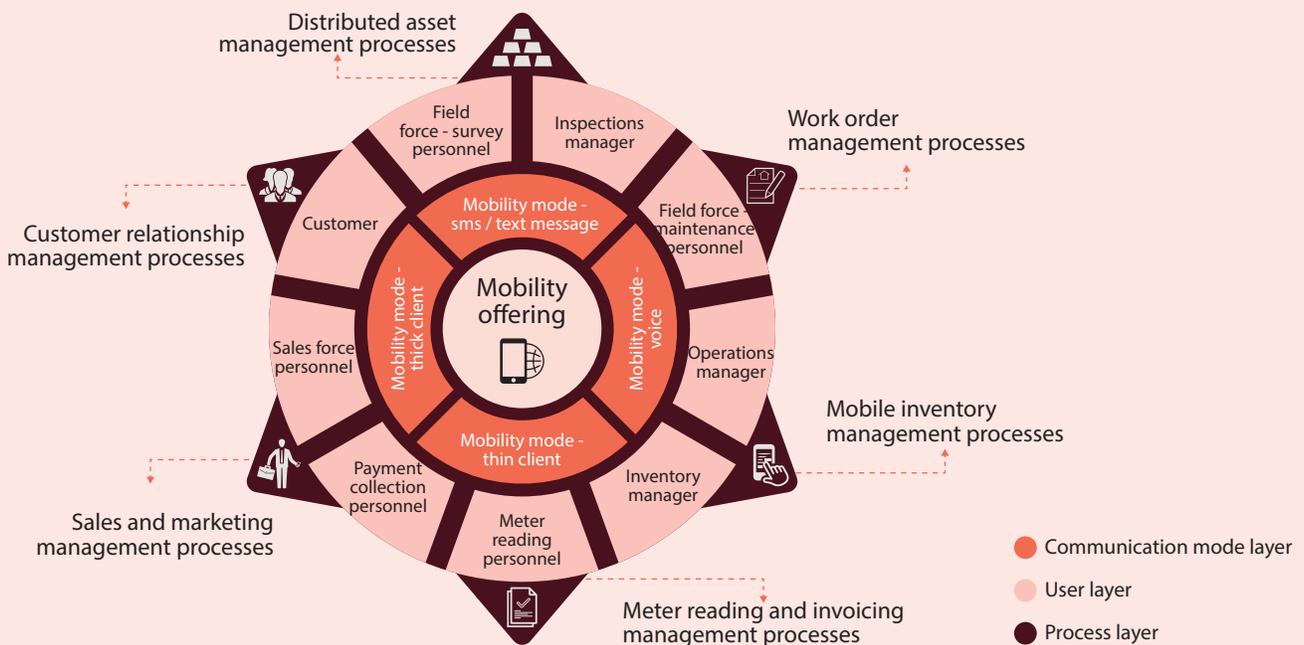


The day-to-day operations of your utility enterprise can be transformed by realizing the potential of mobility. A quick checklist: Do you harness mobile technologies to interact with consumers, employees, and partners? Are you Web-enabling processes and optimizing operations by leveraging mobility?

Can your distributed workforce access real-time data on mobile devices? Are you exploring new business models and capitalizing on connected devices to reinvent your enterprise as a smart utility?

The Infosys Utilities practice empowers utility enterprises by delivering a mobility advantage. Our mobility solutions and services renew your business processes and functions to enhance productivity, better engage with consumers, and ensure operational excellence.

Our mobility offering



Our mobility roadmap

Offerings 	Field service 	Customer self-service 	Business drivers 
<ul style="list-style-type: none"> • Mobile strategy formulation and technology migration • Mobile application development and validation • Mobility service enablement • Mobile device management 	<ul style="list-style-type: none"> • Asset reliability by undertaking asset audit, tracking, and inspection • Offer real-time customer data to mobile field force • Optimal staff utilization: ability to balance workload, schedule tasks, and allocate field service technicians • Customer delight 	<ul style="list-style-type: none"> • Prompt and widespread adoption • Lower operational costs • Faster order-to-cash workflow • Superior customer experience 	<ul style="list-style-type: none"> • Seamless integration • Device, connectivity, and user preference optimization • End-to-end security • Non-intrusive integration

Our practice credentials

 <p>Domain expertise</p> <p>Our team of 3,500+ mobility professionals have rich experience in mobile field force management, enterprise mobility, and mobile apps for users</p>	 <p>Experience</p> <p>Our practice has developed more than 450 enterprise applications during 500+ engagements and touched the lives of over 35 million users</p>	 <p>Alliances</p> <p>Infosys has long-standing relationships with technology partners including SAP, Microsoft, IBM, CA, Pegasystems, DeviceAnywhere, Kony, and Perfecto Mobile</p>
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Success stories

Our Utilities practice partners with utility enterprises to implement mobility programs:

 <p>US electric utility</p> <p>Developed a mobile Web application that helped technicians inspect assets using computing and mobile devices, even in offline mode</p>	 <p>US gas utility</p> <p>Web-enabled the workforce management system for faster turnaround of service requests and optimal work allocation</p>	 <p>Fortune 500 US utility</p> <p>Developed a mobile platform for personnel working on field assets, boosting productivity by 30%</p>
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For more information, contact askus@infosys.com

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