

## Infosys launches IT services for Public Sector with consulting engagement for National Health Services, UK

London, UK -- November 5, 2001 -- Infosys Technologies (NASDAQ:INFY), world leader in consulting and information technology services, initiated its specialised services for the Public Sector, with an assignment for National Health Services (NHS), UK. The Public Sector practice of the company will focus on information and service aggregation, aimed at reducing transaction costs and defining new levels of public service and constituent intimacy.

With their array of services and multitude of stakeholders, Governments are similar to huge corporations, and face many of the same challenges. Infosys' mission is to deliver technology enabled transformation to Governments through best of breed business solutions. The Public Sector practice will create a digital model for the public to easily access information, participate in decision making and conveniently transact with the Government.

On a visit to the Infosys headquarters in Bangalore, the UK Minister for IT, Doug Alexander stressed the relevance of technology to Government, "The British government takes pride in being professional and responsive to the needs of its constituents. This calls for innovative and effective solutions to provide the public easy, fast and secure access to the government. It is understood that global development of software is here to stay and Infosys is known to be a pioneer in this field. With their project management and excellent execution skills, Infosys is the first Indian technology company to have won a contract with the UK government and the NHS. Based on the success of this current engagement we can consider opportunities for Infosys to be involved in the technology initiatives of the UK government."

Commenting on the Infosys Public Sector Practice, Mr. N. R. Narayana Murthy, Chairman & CEO, Infosys said, "Progressive governments are embracing technology as a way to facilitate transparency and efficiency in governance, and are offering services similar to those in the private sector. Therefore, Infosys has identified government as a focus area."

Providing impetus to the Public Sector practice is a consulting assignment with the National Health Service, UK's South and West Devon Hospital Authority. NHS is the world's largest health maintenance organisation with over one million employees. The Authority has engaged Infosys to enable its General Practitioners and hospitals to access patient records electronically through a pioneering initiative called ERDIP or Electronic Record Data Implementation Programme. Infosys will assist them with programme management, technical coordination, data migration, system integration, system design and build the ERDIP pilot for patients with coronary heart disease. The NHS vision is health records of the UK's 60 million citizens would be accessible on a secure shared database, by 2005. It is expected that the ability to access patient records swiftly and seamlessly and sharing these records with other hospitals will revolutionise the efficiency of healthcare in the UK.

For NHS, which has embarked upon the IT path, it is a journey towards a digital society. Says Dr. Nick Gaunt, Clinical Lead for Health Informatics in South & West Devon Health Authority and Director of Electronic Health Record Project, "Governments today, in their role of public infrastructure builders must build a digital society to enhance service levels to citizen stakeholders. Infosys, with its understanding of technology and how it shapes the business world is helping NHS to achieve this through strategic directions in technology roadmaps."

The Infosys-NHS relationship has also expanded with assignments with **Hertsmere Borough Council** to review its IT infrastructure and analyse its capability to deal with the additional load expected through e-governance.

"Though e-government is essentially about people, technology underpins it. We have the ambitious goal of e-enabling services by 2005, and for this we need to partner closely not just with the local authorities but also with service providers such as Infosys. We found the Infosys team to be very knowledgeable and extremely professional. They brought tremendous merit to us in determining the best solutions to achieve maximum value for our services. We look forward to continuing our relationship with them", said John Robinson, Senior Business Analyst, Hertsmere Borough Council, UK.

According to Sanjay Viswanathan, Infosys' public sector practice, "Infosys' Public Sector practice is a focussed effort to build speed and efficiency in government agencies in order to improve their interactions with various constituents. With a three pronged approach - policy formulation, e-relationship frameworks and infrastructure enabling - Infosys will be able to create a model that is ubiquitous in access across time, location, device and trustworthy in information security and technology."

For more information on the Public Sector offerings of Infosys, please contact Sanjay Viswanathan at 0044-208-774 3359.

**About Infosys Technologies Ltd. (NASDAQ: INFY)**

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality, rapid time-to-market and cost-effective solutions. Infosys has 10,000 employees in over 30 offices worldwide. For more information, visit [www.infy.com](http://www.infy.com).

**Safe Harbor**

Certain statements in this release concerning Infosys' future growth prospects are forward looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2001 and Quarterly Report filed on Form 6-K for the Quarter ended June 30, 2001. These filings are available at <http://www.sec.gov>. Infosys may, from time to time, make additional written and oral forward looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward looking statement that may be made from time to time by or on behalf of the company.