

Infosys Technologies Assessed at Level 5 of PCMM

Successful Assessment at the Infosys Development Centre in Pune

Bangalore, 12th August, 2002: Infosys Technologies today announced that it has been assessed at Level 5 on the PCMM model by KPMG, becoming the first company in the world to be assessed at the Optimising level on the updated version 2.0 of the model. The assessment has been carried out at the Infosys Development Centre in Pune, which employs 1393 Infosysians - the largest centre outside of the company's headquarters in Bangalore.

The PCMM model, developed by SEI, has five levels of maturity and twenty two Key Performance Areas (KPA's), across these five levels. The model helps software organisations increase their ability to attract, develop, motivate, organise and retain the talent needed to continuously improve their software development capabilities. It also helps to develop and promote a culture of excellence amongst its people. The PCMM assessment marks another milestone in the company's successful track record of Level 5 assessments, on software CMM and more recently, the CMM integrated.

Infosys has been a pioneer in innovative workforce practices – be it in creating wealth for employees through wide distribution of stock options or in creating a fun workplace with various amenities such as a gymnasium, amphitheatre, multi cuisine food courts etc., The company's ability to retain talent is well above the industry norms. The company's individual training plan for employees ensures near 100% coverage of employees in the performance management process.

Over the past year, the company has completed the transition into a role and competency based organisation, defining the various career paths available to employees. The company has also launched an internal job posting mechanism and the concept of Personal Development plans, on the basis of 360 degree feedback. Infosys is one of a handful of companies to have invested nearly \$ 7 million in a Leadership Institute based in Mysore to instil world class leadership qualities in its employees.

"Infosys has always believed that people are its greatest assets. We have been widely recognised for our HR practices and have been rated the Best Employer in India by several studies. The fact that we have been able to go in for a final assessment in Pune with aggressive timelines vindicates the robustness of our HR processes. PCMM is an integral part of our efforts to provide uniform levels of people capability across global locations," said Hema Ravichandar, Senior Vice President and Head HRD.

"The PCMM framework has helped us pilot innovative people practices," said Priti Rao, Associate Vice President and Head, Pune Development Centre. "The utilisation of competency baselines, mentoring programs to develop competencies, performance objectives for every role, and tracking employee career aspirations consciously for closure are illustrative of our commitment." she added.

"The eclectic combination of value system, culture, leadership and innovative people processes has consistently yielded better employee and customer satisfaction levels. It has been perceptibly demonstrated and validated during this intensive assessment," said Srinivas Thummalapalli, the SEI authorised Lead Assessor from KPMG.

About Infosys Technologies Ltd. (NASDAQ: INFY)

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality,

rapid time-to-market and cost-effective solutions. Infosys has approximately 10,000 employees in over 30 offices worldwide. For more information, visit www.infosys.com.

Safe Harbor Provision

Certain statements in this release concerning our future growth prospects are forward-looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services

Including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2002 and the Quarterly Report filed on Form 6-K for the quarter ended June 30, 2002. This filing is available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company.