

Infosys Technologies certified for TL9000 for telecom services

Prestigious honour awarded to Communications and Product Services Practice.

Bangalore, May 20, 2003 : Infosys Technologies (NASDAQ: INFY) today announced that its telecom practice has been awarded the TL9000 certification by BVQI (Bureau Veritas Quality International). The Communication and Product Services practice (CAPS), which provides services to corporations in the telecom industry, has been honoured with this certification. The TL9000 certification, a telecom industry specific quality standard, is the culmination of a 12-month process of developing internal processes according to the TL9000 standards.

Accepting the certification, Mr. Y Parameswar, who heads Communications and Product Services at Infosys Technologies Ltd. said, "We believe that pursuit of excellence is one of the most critical components for competitive success in the global market. This certification, normally given to a telecom company, is a testimony to the expertise a software company like Infosys can bring to global clients. It is an honour and encourages us to strive harder for constantly excelling in quality standards and processes."

Conformance to Industry standards such as TL9000 further assures Infosys' telecom clients of the quality processes and methodologies followed by the company. For the clients, this means lower total cost of ownership through shared goals on schedule adherence, zero defects, on-time service and improved productivity.

According to Mr. Jim Harrison, Senior Lead Assessor, BVQI, "We are very impressed with the knowledge and expertise demonstrated by Infosys. The company has demonstrated its commitment to maintaining uniformity in processes across the organisation. Infosys is one of the few software companies in the world to have standards which telecom companies aspire for, and TL9000 can be a strong differentiator for Infosys in the telecom field."

Mr. Jim Harrison pointed out that a unique feature of Infosys processes was the absence of even a single instance of non-conformance. "Infosys is no doubt a world class organization. Knowledge of the people and systems are very high, there is a commonality across the board and processes are stable and predictable", he said.

Infosys has been a pioneer in setting up quality processes compliant with global benchmarks. In the recent past, Infosys became the first Indian software company to be certified at CMM Integrated (CMMISM) Level 5, for its offshore and onsite operations.

About TL9000

The TL 9000, a registered trademark of the QUEST forum (Quality Excellence for Suppliers of Telecommunications Forum), aims at continually improving the telecom industry performance by promoting a harmonized global set of quality system standards and models for the telecom industry. The purpose of TL 9000 is to define the telecommunications quality system requirements for the design, development, production, delivery, installation and maintenance of products and services. Included in TL 9000 is performance and cost based metrics that measure reliability and quality performance of the products and services. Infosys has been certified by BVQI, an independent certification body for third party management system certification.

About Infosys Technologies Ltd. (NASDAQ: INFY)

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality, rapid time-to-market and cost-effective solutions. Infosys has over 15,000 employees in over 30 offices worldwide. For more information, visit www.infosys.com.

Safe Harbor Provision

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2002. This filing is available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company.