

Infosys' Infrastructure Management Practice receives BS - 15000 certification

Bangalore, March 21, 2005: Infosys Technologies Limited announced today that its Infrastructure Management Services (IMS) practice has been recommended for the BS15000 certification by DNV (Det Norske Veritas). Infosys' IMS practice provides IT Service Management for clients world-wide. Services include Process consulting, Data Center management, Technical support and Application Support services.

Commenting on the certification, Mr. Ulhas Argekar, lead BS15000 Auditor from DNV said, "The uniqueness of Infosys' BS15000 implementation is its comprehensive coverage of the services provided to clients. The implementation has been customized to suit client requirements, based on the practical experience of the Service Management Consulting arm of the IMS practice. The performance management framework will translate to real continuous improvement. The implementation also aligns IT Service Management processes with the best practices of Infosys' existing Project Management & Quality frameworks. This initiative is a good demonstration of senior management commitment to IT Service Management."

The BS15000 certification has helped the IMS practice build mature processes that ensure consistent and predictable service delivery for Infosys' customers. Ms. Priti Rao, VP & Head, IMS practice, Infosys Technologies said, "The BS15000 certification is a reflection of the high process maturity in all aspects of our service delivery to our clients. The standards have helped us align our infrastructure services to our clients' business services. This has resulted in improved productivity, better service levels and optimized costs for clients."

BS15000 is the only worldwide certification aimed at IT Service Management and describes an integrated set of management processes for the effective delivery of services to the business and its customers. During the BS15000 audit, the Infosys IMS practice was commended for its Knowledge Management framework and project health review practices.

About Infosys Technologies Limited

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality, rapid time-to-market and cost-effective solutions. Infosys has over 30,000 employees in over 30 offices worldwide. For more information, visit www.infosys.com

Safe Harbor:

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability and regional conflicts, legal



restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2004 and on Form 6-K for the quarters ended June 30, 2004, September 30, 2004, and December 31, 2004 and Registration Statement on Form F-3 filed on December 20, 2004 and January 18, 2005. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.

For further information please contact:

Bani Paintal Dhawan Infosys Technologies +91 80 28520261 bani_dhawan@infosys.com Rajesh Paleth/Meghana Krishna The PRactice +91 80 2520 3757/ 8 rajesh@the-practice.net