

Infosys scores highly in client satisfaction scores for consulting and outsourcing services in survey by an independent research firm

Survey conducted among US clients of 11 major global IT service providers

Bangalore, August 24, 2005: In an independent survey report* by Forrester Research, Inc., an independent research firm, Infosys Technologies (NASDAQ:INFY) has been ranked the highest in client satisfaction in outsourcing services and was among the top three in consulting services among 11 major global IT service providers. The report cites that while other offshore players are likely to focus more on BPO, Infosys is expected to reach further into the consulting services market.

Commenting on the findings of this report, Nandan Nilekani, CEO, President and Managing Director, Infosys Technologies, Ltd. said, "At Infosys, we have a relentless focus on customer delight and every aspect of our operations centers around this mission. We have successfully endeavored to exceed client expectations by helping them become competitive in their marketplace. I am delighted that our clients have vouched for this as seen in the Forrester rating."

In another report by Forrester**, Stephanie Moore recognized Infosys for taking a more strategic approach than other offshore players. Moore states, "Infosys' strategic objective is to become a preferred global IT service and consulting firm — not just the largest offshore vendor. To avoid becoming a commodity service provider, Infosys does not bid on deals that it considers non-strategic. It is one of the few Indian vendors that do not do pure staff augmentation engagements, and it is rarely a low-cost bidder, preferring instead to differentiate itself through higher-quality skills, processes and offerings."

Elaborating upon this success mantra of Infosys, Nilekani added, "The global delivery model, as pioneered by Infosys, is a true business innovation. It has redefined value for money and demonstrated that the key to growth is scalability and differentiation. Offshoring is no longer a function of cost. At Infosys, our differentiation comes from higher quality skills, and process-centric delivery excellence, as is seen by more than 95% of repeat business from our clients."

About Forrester Research, Inc

Forrester Research (Nasdaq: FORR) is an independent technology and market research company that provides pragmatic and forward-thinking advice about technology's impact on business and consumers. For 22 years, Forrester has been a thought leader and trusted advisor, helping global clients lead in their markets through its research, consulting, events, and peer-to-peer executive programs.

About Infosys Technologies Limited

Infosys (NASDAQ:INFY) defines, designs and delivers IT enabled business solutions. These provide our clients with strategic differentiation and operational superiority, thereby increasing their competitiveness. Each solution is delivered with the industry-benchmark Infosys Predictability that gives our clients peace of mind. With Infosys, they are assured of a transparent business partner, business-IT alignment with flexibility, world-class processes, speed of execution and the power to

^{*} July 2005 IT Service Provider Scorecard by Christine Ferrusi Ross with Tom Pohlmann and Olivia Ester

^{**} Infosys Takes A More Strategic Approach July 2005 by Stephanie Moore with John C. McCarthy and Christine Ferussi Ross



stretch their IT budget by leveraging the Global Delivery Model that Infosys pioneered. Infosys has over 39,000 employees in over 30 offices worldwide. For more information, visit www.infosys.com

Safe Harbor:

This press release contains forward-looking statements within the meaning of Section 27A of the U.S. Securities Act of 1933 and Section 21E of the U.S. Securities Exchange Act of 1934. These forward-looking statements are subject to a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the success of our investments, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT and consulting services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology and consulting services, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings, including our Annual Report on Form 20-F for the fiscal year ended March 31, 2005 filed on April 26, 2005 and our reports on Form 6-K. These filings are available at www.sec.gov. We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. We do not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company.

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