

## Infosys Technologies Helps Service Corporation International Lower Operational Costs by Consolidating Disparate HR Systems

*SCI Standardizes on Single Instance of Oracle's PeopleSoft Enterprise Human Capital Management*

**Bangalore, India, Sept. 9, 2008** – Service Corporation International (SCI), North America's largest provider of funeral, cemetery and cremation services, partnered with Infosys Technologies to improve its HR operations and implement Oracle's PeopleSoft Enterprise Human Capital Management 9.0.

Infosys successfully implemented a single instance of PeopleSoft Enterprise Human Capital Management and deployed it across more than 1,500 funeral homes and 400 cemeteries in 43 states, Puerto Rico and eight Canadian provinces. Infosys collaborated with SCI to adopt best practices to ensure operational consistency across countries and locations. SCI now benefits from enhanced automation as well as increased self-service capabilities delivered on a single technology platform.

"SCI has grown to more than 20,000 employees with \$ 2.285 billion in revenue," said John Del Mixon, managing director of information technology services, SCI. "PeopleSoft Enterprise Human Capital Management 9.0 is the best solution that supports our business needs. Infosys delivered impeccable service and completed a very complex implementation on time and on budget and helped us to identify opportunities to maximize our investment."

A client since 2002, SCI selected Infosys as its implementation partner based on its packaged applications expertise and proven implementation methodology. After the company's largest acquisition of Alderwoods Group, SCI was left with multiple, disparate legacy HR systems and processes. Company executives wanted to consolidate systems and identify best practices to achieve greater quality governance over operations, while also realizing cost reduction. They decided to consolidate systems to reduce costs from operating redundant systems and assume control of HR processes and payroll processing that had been outsourced.

"SCI wanted to consolidate their multiple, disparate legacy HR systems and processes. The Infosys integration roadmap to a single instance of Oracle's PeopleSoft Enterprise Human Capital Management 9.0 provided SCI the ability to reduce costs and ensure operational consistency," said Don Lynch, director North America Alliances & Channels, Oracle.

"SCI's growth and need for better quality control bolstered the need to provide tangible results quickly," said Prasad Thrikutam, senior vice president and head of energy, utilities and services, Infosys Technologies. "Based on our implementation methodology, we were able to complete the full deployment in only 12 months and have the entire company on the new PeopleSoft applications a few days later. As a result, SCI not only achieved optimized automation immediately but also cost reduction by introduction of increased self service."

### **About Service Corporation International**

Service Corporation International (NYSE: SCI), headquartered in Houston, Texas, is North America's leading provider of deathcare products and services. At December 31, 2007, we owned and operated more than 1,300 funeral homes and 350 cemeteries (of which over 200 are combination locations) in 43 states, eight Canadian provinces, the District of Columbia and Puerto Rico. Through our businesses, we market the Dignity Memorial(R) brand which offers assurance of quality, value, caring service, and exceptional customer satisfaction. For more information about Service Corporation International, please visit our website at <http://www.sci-corp.com>. For more information about Dignity Memorial(R), please visit <http://www.dignitymemorial.com>.

**About Infosys Technologies Ltd.**

Infosys (NASDAQ: INFY) defines, designs and delivers IT-enabled business solutions that help Global 2000 companies win in a Flat World. These solutions focus on providing strategic differentiation and operational superiority to clients. With Infosys, clients are assured of a transparent business partner, world-class processes, speed of execution and the power to stretch their IT budget by leveraging the Global Delivery Model that Infosys pioneered. Infosys has over 94,000 employees in over 40 offices worldwide. Infosys is part of the NASDAQ-100 Index. For more information, visit [www.infosys.com](http://www.infosys.com).

**Infosys Safe Harbor**

Statements in connection with this release may include forward-looking statements within the meaning of US Securities laws intended to qualify for the "safe harbor" under the Private Securities Litigation Reform Act. These forward-looking statements are subject to risks and uncertainties including those described in our SEC filings available at [www.sec.gov](http://www.sec.gov) including our Annual Report on Form 20-F for the year ended March 31, 2008, and our other recent filings, and actual results may differ materially from those projected by forward-looking statements. We may make additional written and oral forward-looking statements but do not undertake, and disclaim any obligation, to update them.

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