

Finacle™ from Infosys launches next generation e-Banking solution

Persona driven user experiences and analytics promise to redefine online banking engagements

Bangalore, London October 14, 2011 – Infosys, a global leader in consulting and technology, today announced the launch of Finacle™ e-Banking Version 11 at the 2011 BAI Retail Delivery Show in Chicago. The solution is a comprehensive offering that empowers banks to achieve quick global rollouts of online banking services. The new version of Finacle™ e-banking provides unique personalization capabilities, industry-leading security features and intelligent customer insights to drive adoption of online banking channel and enhance customer loyalty.

Nicole Sturgill, Research Director at TowerGroup, a Corporate Executive Board company states, “As consumers continue to bank more often outside the branch, it is important that banks look for ways to build customer relationships through electronic channels. One of the best ways to do that is to position the bank as the customer’s financial home page by giving them all of the tools they need to manage their finances in one place. Providing a simple, intuitive user interface will further increase the adoption and effectiveness of the online channels.”

Finacle™ e-Banking Version 11 delivers a rich, intuitive and persona driven online banking experience, catering to the individual needs of retail customers. It combines enhanced customer experience with rich functionality. Powerful features, such as Personal Financial Management, enable customers to plan, manage and track their finances in real-time through visual dashboards and rich tools. The solution provides customer flexibility through unique personalization capabilities and socially interactive services such as audio or video chat and social network integration, helping banks improve customer service and online adoption.


Haragopal Mangipudi, Global Head - Finacle, Infosys said, “Online banking is expected to grow approximately 20 percent over the next two years and is a key focus area for banks as they strive to increase customer acquisition and convert more online sales opportunities. By using the powerful persona driven analytics built in this new version of Finacle™ e-banking, banks can deepen their understanding of customers and provide them with offerings, better tailored to suit their needs and help foster greater customer loyalty.”

The latest version of the e-banking solution is completely secure and delivers best-in-class protection in the form of multi-factor authentication and access controls. Built on a robust, scalable and extensible architecture, it is easily configurable and allows for seamless deployment with multiple host systems. A truly multi-channel enabled solution, it integrates with existing channels in banks and helps deliver to the customer a coherent, consistent experience across all the channels. The solution supports multi-lingual, multi-currency and multi-entity mapping allowing banks to roll-out global product and marketing initiatives quickly and cost effectively.

Finacle™ partners with banks to power-up their innovation agenda and has a global footprint across 74 countries.

About Finacle™ Universal Banking Solution

Finacle™ from Infosys partners with banks to power-up their innovation agenda, enabling them to differentiate their products and service, enhance customer experience and achieve greater operational efficiency. This framework for multi-disciplinary change enables banks to shift their strategic and operational priorities.

Finacle™ solutions address the core banking, e-banking, mobile banking, Islamic banking, treasury, wealth management and CRM requirements of retail, corporate and universal banks worldwide. Several powerful and differentiating features make Finacle™ one of the most comprehensive, flexible and scalable universal banking solution in its class. These solutions, when associated with Finacle™ services, empower banks to maximize their opportunities for growth, while minimizing the risks that come with large-scale business transformation. For more information, visit www.infosys.com/Finacle™ 

About Infosys Ltd

Many of the world's most successful organizations rely on the 142,000 people of Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise. For more information about Infosys (NASDAQ: INFY) visit www.infosys.com

Infosys Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2011 and on Form 6-K for the quarters ended September 30, 2010 and December 31, 2010 and June 30, 2011. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.

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