Infosys Announces *SEI CMM Level 5* Achievement at the Book Release Function for "CMM in Practice -- Process for Executing Software Projects at Infosys" by Dr Pankaj Jalote

December 2, 1999 -- Bangalore, India -- Infosys Technologies Limited today announced that it had been assessed at Level 5 of the Capability Maturity Model (CMM) of the Software Engineering Institute. This Institute evaluates software processes for development, re-engineering, and maintenance across enterprises, and assesses them at levels from 1 to 5, with 5 being the highest. The announcement was made at a function in Bangalore, India, to mark the launch of a new book published by Addison Wesley as part of its 12 book SEI series on Software Engineering -- "CMM in Practice -- *Process for Executing Software Projects at Infosys*" by Dr Pankaj Jalote. This book relates specific characteristics of the Capability Maturity Model (CMM) to real-life processes at Infosys. Dr Jalote examines the various stages in the life cycle of a typical project at Infosys and describes in detail nearly every technical and management process that affects the project.

Dr Jalote was earlier Vice President (Quality) at Infosys and one of the key people behind the company's successful transition from ISO to CMM Level 4. Said Dr Jalote, "It is a matter of pride for me that the release of my book coincides with Infosys' announcement of attaining Level 5. It strengthens my belief that companies like Infosys never sit on their laurels but continue to move ahead. Having successfully upgraded its processes to Level 4 -- on which this book is based -- Infosys has moved on to the 'optimizing level'.

"Infosys has exhibited a thorough understanding of the Level 5 KPAs such as defect prevention, technology and process change management. Infosys rates the best among all Level 5 companies I have come across when it comes to leveraging the CMM model to gain maximum business advantage. " commented Mr. Richard Knudson, Principal from Global Systems Technology Inc, California, an SEI authorized assessment organization.

"Level 5, which indicates a very high level of process maturity, has been attained by only around 1.5% of software companies in the world. Process maturity is key to ensuring predictability of software solutions - higher the maturity the more the company can be relied on to provide efficient solutions on time and within budget. Going forward, our challenge will be to push the boundaries even further", commented Mr K Dinesh, Director and Head - Quality, Productivity, MIS, and HR at Infosys. Commenting on the book, Mr Dinesh said , "As a former VP of Quality at Infosys, and as a renowned academician Dr Jalote is ideally suited to demystify Quality. We are very proud that he chose Infosys as the sample case for his book."

About CMM Level 5

The CMM identifies levels of maturity for a software organization. Organizations at Level 5 are at a stage when they are optimizing processes. These organizations are highly mature -- they systematically use measurement and analyses to improve processes.

About the Author

Pankaj Jalote is Professor and Chairman of the Department of Computer Science and Engineering at the Indian Institute of Technology, Kanpur, India. He was formerly Assistant Professor in the Department of Computer Science at the University of Maryland, College Park, where he also had a joint appointment with the Institute of Advanced Computer Studies. Dr Jalote received his PhD from the University of Illinois at Urbana-Champaign. From 1996 to 1998, he was Vice President (Quality) at Infosys Technologies Ltd. Dr Jalote has written two books and about 50 articles previously.

About Infosys Technologies Limited

Infosys Technologies Ltd. is a publicly held company and a world leader in providing IT consulting to Fortune 1000 and growing dot-com companies. Infosys offers services including consulting, architecture, application development (on a fixed time and fixed fee basis), eCommerce and Internet consulting and software maintenance. The company employs more than 4,500 people worldwide and is ISO 9001 and SEI CMM Level 5 certified.

By using a global delivery model, the company leverages talent and infrastructure in different parts of the world to provide high quality, rapid time to market solutions. Infosys' US headquarters is located in Fremont, California; the company also maintains offices throughout the US, Europe and Asia. For more information, contact Infosys Technologies at 510-742-3009 or visit Infosys on the World Wide Web at www.itlinfosys.com.

Safe Harbor

Except for the historical information and discussions contained herein, statements included in this release may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These risks and uncertainties include, but are not limited to competition, acquisitions, attracting, recruiting and retaining highly skilled employees, technology, law and regulatory policy and managing risks associated with customer projects as well as other risks detailed in the reports filed by Infosys Technologies Limited with the Securities and Exchange Commission, U.S.A. Infosys undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.