

# Bank Chinatrust Indonesia leverages Finacle™ to Drive Aggressive Expansion Plans

Finacle™ to enable efficiency in workflow, manage operational risks and increase fee-based income

**Jakarta, Bangalore, August 4, 2011:** Bank Chinatrust Indonesia and Infosys today announced the successful implementation of Finacle<sup>™</sup> core banking solution. Replacing the bank's legacy system, Finacle<sup>™</sup> now drives operations across 13 branches. The core banking rejuvenation project was successfully completed in less than 14 months.

Bank Chinatrust Indonesia, a subsidiary of Chinatrust Commercial Bank in Taiwan ROC, has been rated "Very Good" on InfoBank for 10 consecutive years. Finacle™ will power the bank's business transformation by bringing in greater flexibility to rapidly differentiate the offerings and provide the much required scalability to realize its business expansion objectives.

Derek Lo, Head of Global Retail Operations and Information Technology, Chinatrust Commercial Bank, said "We are delighted to be using Finacle™ to drive our growth engine in Indonesia. Finacle™ is a robust and scalable solution offering all the functionality we need to provide a wide and varied portfolio of offerings to our customers from day one. This new platform will also enable us to unify disparate systems, reduce turnaround times and empower staff to radically improve our service."

Leveraging Finacle<sup>™</sup>, the bank is now empowered with a unified view of customers and seamless integration across channels. Finacle's architecture has also enabled the bank to reduce its End of Day (EOD) processing by approximately 60%.

According to Haragopal Mangipudi, Global Head- Finacle, Infosys Limited, "We are delighted to see Finacle™ successfully and smoothly going live at Bank Chinatrust Indonesia. The Finacle™ implementation at Bank Chinatrust has clearly demonstrated the business value of leveraging new age technology to build and sustain competitive differentiation. We are committed to partnering with the bank in achieving its growth mandate and establishing new standards of excellence in the industry"

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#### About Finacle™ Universal Banking Solution

Finacle from Infosys partners with banks to power-up their innovation agenda, enabling them to differentiate their products and service, enhance customer experience and achieve greater operational efficiency. This framework for multi-disciplinary change, enables banks to shift their strategic and operational priorities.

Finacle solutions address the core banking, e-banking, mobile banking, Islamic banking, treasury, wealth management and CRM requirements of retail, corporate and universal banks worldwide. Several powerful and differentiating features make Finacle one of the most comprehensive, flexible and scalable universal banking solution in its class. These solutions, when associated with Finacle



services, empower banks to maximize their opportunities for growth, while minimizing the risks that come with large-scale business transformation. For more information, visit <a href="https://www.infosys.com/finacle">www.infosys.com/finacle</a>

### **About Infosys**

Many of the world's most successful organizations rely on the 133,000 people of Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ: INFY), visit www.infosys.com

#### Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2011 and on Form 6-K for the quarters ended June 30, 2010, September 30, 2010 and December 31, 2010. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company

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