

## Arrow and Infosys BPO to Jointly Market IT Asset Lifecycle Management Services

**Bangalore, India and Englewood, Colorado, US – November 12, 2013:** Arrow Electronics Inc. (NYSE: ARW), a global provider of electronic components and enterprise computing solutions, and Infosys BPO today announced an agreement to jointly market comprehensive services for information technology asset lifecycle management to their US clients. Arrow and Infosys will provide end-to-end IT asset management services, including procurement, deployment and configuration, support, and decommissioning and disposition of assets.

Enterprises across high-tech, manufacturing, telecommunication, banking, retail, and consumer packaged goods industries can now leverage the shared expertise of Arrow and Infosys to manage their IT asset lifecycles more cost-effectively. This includes facilitating the repair, resale, or recycling of laptops, desktops, mobility devices, enterprise gear, and other hardware. In addition, the combined resources of Arrow and Infosys will help enterprises comply with regulatory requirements more easily and strengthen sustainability measures related to the management of IT equipment.

Arrow's value recovery business provides specialized management of reverse material streams, IT asset recovery and remarketing services that enable technology users to generate greater efficiencies and value at the end of IT product lifecycles. Infosys BPO will bring its proven capabilities in business process transformation and outsourcing, and mature global delivery network to help deploy and manage these solutions.

Infosys has provided technology and business process management services to Arrow for more than 10 years. The alliance expands the existing relationship between the two companies.

### Quotes

**Tim Kolbus, Vice President, Global Logistics Services, Arrow:**

*"Arrow considers its long-standing relationship with Infosys for business process management support to be a competitive advantage. The new alliance strengthens the bond between our companies as Arrow will become the reverse logistics and asset recovery provider not only for Infosys clients but also Infosys itself."*

**Gautam Thakkar, Chief Executive Officer and Managing Director, Infosys BPO:**

*"This alliance provides our clients with a cost-effective way to oversee technology deployments by harnessing the benefits of a streamlined IT asset management process combined with an integrated end-to-end service delivery solution. Collaboration with clients like Arrow is a key part of our strategy to accelerate innovation. Together, we help enterprises more smartly and efficiently manage IT assets, platforms and equipment."*

### Related Links

[Infosys BPO renews contract with Alcoa](#)

[McCamish Systems, an Infosys BPO company, announces strategic alliance with Pegasystems Inc.](#)

[Infosys BPO partners with MortgageFlex](#)

[Arrow Value Recovery Services](#)

### About Arrow

Arrow Electronics ([www.arrow.com](http://www.arrow.com)) is a global provider of products, services and solutions to industrial and commercial users of electronic components and enterprise computing solutions.

Arrow serves as a supply channel partner for more than 100,000 original equipment manufacturers, contract manufacturers and commercial customers through a global network of more than 470 locations in 55 countries.

**About Infosys**

Infosys is a global leader in consulting, technology and outsourcing solutions. We enable clients, in more than 30 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence.

Visit [www.infosys.com](http://www.infosys.com) to see how Infosys (NYSE: INFY), with \$7.4B in annual revenues and 160,000+ employees, is Building Tomorrow's Enterprise® today.

**About Infosys BPO**

Infosys BPO Ltd. ([www.infosysbpo.com](http://www.infosysbpo.com)), the business process outsourcing subsidiary of Infosys Ltd., was set up in April 2002. Infosys BPO focuses on integrated end-to-end outsourcing and delivers transformational benefits to its clients through reduced costs, ongoing productivity improvements, and process reengineering. Infosys BPO operates in India, Poland, the Czech Republic, the Netherlands, South Africa, Brazil, Mexico, Costa Rica, the United States, China, the Philippines, Japan, and Australia, and as of September 30, 2013, employed 28,277 people. It closed FY 2012-13 with revenues of \$583.1 million.

**Safe Harbor**

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2013 and on Form 6-K for the quarter ended September 30, 2013. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company unless it is required by law.

### For more information, contact

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