

ACCELERATING ENTERPRISE JOURNEYS IN MANUFACTURING

AN INFOSYS-IFS ALLIANCE

The COVID-19 pandemic has deeply impacted manufacturers globally, from demand declines and supply disruption to employee health and safety risks. But it has also thrown light on key areas of digitization, automation, employee welfare and commercial models that can be built upon to create more resilient manufacturing systems in future.

Successful manufacturers use business tools that enable them to quickly embrace change and get value from it. IFS is a single, integrated, cloud-enabled application suite that is specifically designed to meet the demands of all types of manufacturing business.

The partnership between Infosys and IFS is helping manufacturing organizations adopt enterprise-grade software solutions that match the pace of customer demand, allowing them to deliver exceptional service for customer delight.

Infosys-IFS: Collaborating for Success in Manufacturing

The [Infosys-IFS](#) relationship is a global alliance that encompasses joint custom solutions, dedicated tools for product development, and readymade solutions for different businesses.

Infosys has established a dedicated practice for IFS ERP applications. It provides business transformation services, upgrades, and support to companies across the world for over 12 years.

The Infosys IFS Centre of Excellence, part of [Infosys Cobalt](#), works on creating tools, business solutions, knowledge artefacts, reusable assets, and frameworks to deliver comprehensive IFS offerings.

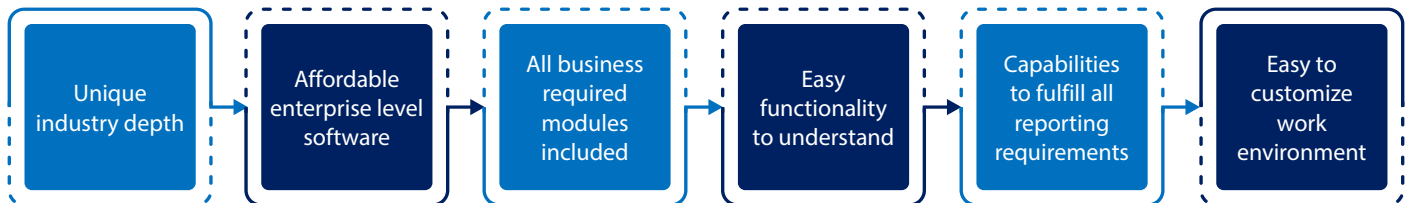
Why IFS?

IFS Cloud is a single platform that delivers class-leading solutions across Service Management, Enterprise Resource Planning and Enterprise Asset Management.

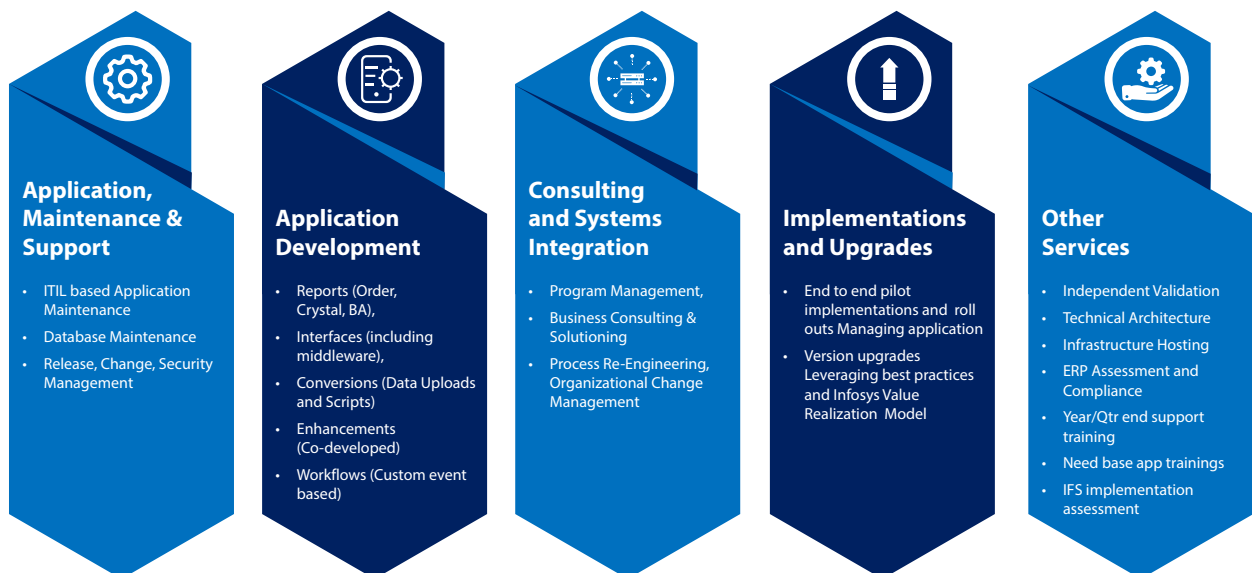
Built to meet the specific needs of businesses and the markets they serve, IFS Cloud combines deep industry and functional strength with intelligent and autonomous capabilities that can be put to work from day one.

IFS Cloud is the solution that pulls core business activities together into something greater: moments of service that delight customers.

IFS is an enticing option for enterprises



Infosys-IFS Service Offerings



How Enterprises Gain from the Partnership

IDC has studied and reported on the benefits of leveraging IFS solutions. Manufacturers using IFS software enjoy business benefits such as:

- Higher gross revenue: US \$25.8 million per organization per year
- Operational savings: US \$970,000 per organization per year
- Productivity improvement: 18% increase per impacted IFS user
- Business output improvements:
 - o 28% increase in completed work orders
 - o 14% faster delivery of orders/products
 - o 21% faster budgetary cycles

Source: IDC White Paper, sponsored by IFS, *The Business Value of IFS Enterprise Solutions with Industry-Specific Use Cases*, September 2019

Pan-industry Reach of IFS Solutions

Automotive

IFS provides software for automotive OEMs and suppliers. The solution supports different manufacturing and business control strategies for improved supply chain efficiency, cost reductions, quality assurance, and management.

Chemicals

IFS addresses the need of the chemicals supply chain and manufacturing business where material control and compliance are key. The solution offers a broad scope as well as core functionality like batch balancing for the chemicals industry.

Discrete manufacturing

Manufacturers are increasingly involved in complex order-driven modes like engineer-to-order (ETO) and configure-to-order (CTO). This is becoming necessary to differentiate themselves in a global marketplace. The IFS manufacturing solution enables them to manage the entire lifecycle of products within the cloud.

Food and beverages

IFS provides a 360-degree view of the supply chain and manufacturing business. It brings end-to-end traceability and deep food-focused functionality to meet the needs of the F&B market.

Life sciences

IFS solutions provide a broad scope and deep functionality to meet the needs of any business operating in the heavily-regulated life sciences industry. The solutions enable quality control and traceability as per FDA and MHRA standards.

Why Infosys is the best Partner for your IFS Engagements?

Expertise in global delivery model and remote working in COVID situation

Experience of over 20 years with 98% project delivered on-time



300+ person years of IFS experience with extensive industry domain experience

Reuse pre-built templates, migration scripts and other artefacts leveraging IFS CoE

Privileged access to IFS Learning Academy, joint business value proposition and GTM with IFS on innovative solution offerings

10+ years of experience in successfully implementing large IFS ERP programs

Strong project governance, quality assurance & SLA management



Local talents bridging language and cultural gaps

Success Stories



Infosys is engaged for Level 2 IFS Maintenance and Support services for global servers. The scope of work includes Preventive, Perfective, Adaptive and Corrective Maintenance based on ITIL standards. Key IFS modules supported are Foundation & Technology, Financials, Distribution (Inventory, Purchase), Projects, CMMS, HR & Payroll and Document Management. Support window is 24 by 5.



End to End Business Transformation & Interim support of A leading provider of Engineering, Technologies and Project Management services to the Oil & Gas industry headquartered in France. Engaged Infosys as System Integrator to transform its business by rolling out IFS Applications 7.5. Core Process Re-engineering for Purchase, Sales, Distribution, Engineering & Maintenance, Finance, HR & Project Control.



Implementation, post Go-Live support and AMS for a large shipping company based out of Gulf region. The solution offered includes the IFS ERP Applications v10.0 as the best fit solution encompassing the Ship Build, Rig Build and MRO functions, embracing the core business operations. Full enterprise suite of IFS ERP applications is chosen for maritime solution Implementation.



A largest shipbuilding company and provider of professional services on large scale headquartered in USA engaged Infosys as implementation SI partner to transform their ERP environment and completely replace their existing ERP system and deploy the IFS ERP platform across their entire operation. It includes materials, planning, production, scheduling, engineering, and project management.

Discover how Infosys and IFS can help manufacturers leverage proven software solutions for clear business outcomes. Reach us at askus@infosys.com to know more.

For more information, contact askus@infosys.com

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Navigate your next

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