

# RETAIL MODERNIZATION WITH CLOUD-FIRST CAPABILITIES



The retail landscape today is extremely competitive and economically sensitive. By adopting new technologies, retailers can transform their operations and stay ahead of the competition. With cloud-first capabilities powered by Infosys, unlock the full potential of your retail business and deliver seamless, enriched experiences across multiple areas such as - point of sale (POS) store operations, merchandising, and planning.

## POS Store Operations Services

Elevate customer experience while delivering faster value with our POS Store Operations services:

- Complete an Oracle Retail Xstore implementation/upgrade pilot within 6 months
- Ensure rapid global Xstore rollouts powered by Infosys accelerators
- Increase footfall and get the competitive edge with ready-to-use Xstore extensions

### Tool



Identify and address issues with our Automated Rollout Validation Tool



Gain real-time visibility into store operations anomalies with the Store Monitoring Dashboard

### Outcomes



40% cost savings through template-driven global store rollouts.

25% savings on store personnel effort with POS tools and accelerators



Ensure easier collaboration with buyers, product designers, and vendors for product purchase, using our Offline Buying Tool



Promptly validate cloud quarterly patching, using Automated Retail Testing from Infosys

### Tool



20% improvement in productivity across procurement, pricing, sales audits, and invoice matching processes.

15% improvement in the cost of quality through testing automation capabilities

### Outcomes

## Merchandising Operations Services

Ensure process efficiency with our comprehensive Merchandising Operations services:

- Modernize with the next-generation Oracle Retail Merchandising Cloud within 10 months
- Enable additional omnichannel revenue streams, align best-fit accounting methods and gain more benefits by leveraging our business outcome focused approach
- Ensure faster product introductions, offline buying, and invoice matching automation with our productivity tools

## Merchandising Planning Services

Facilitate higher planning accuracy with our Merchandising Planning Services:

- Transform seamlessly to a modern planning and analytics cloud platform
- Leverage template-driven auto reconciliation for merchandise financial planning (MFP)
- Achieve higher accuracy in assortment planning and demand forecasting with established configurations

### Tool



Enable auto-reconciliation across multiple planning levels using Attuned Planning Templates from Infosys



Investigate all underlying solutions for Oracle Retail Planning measures and rules with our Rapid Analysis Tool

### Outcomes



25% inventory carrying cost savings with tailored merchandise planning

Higher forecast accuracy achieved through plan reconciliations



In addition to the Oracle Retail Implementation and Upgrade services, Infosys offers SLA based global support for end-to-end operations, thus freeing retailers' valuable IT time for operational excellence and innovations.



We are constantly investing in development of modern solutions based on Infosys Cobalt. These ensure enhanced business capabilities and act as a force multiplier for cloud-powered enterprise transformation.



**25+**

Years old mature practice



**10,000+**

Stores modernized across 35+ countries



**1<sup>st</sup>**

Worldwide Merchandising SaaS Engagement



**50+**

Implementation of Oracle Retail Products



**10+**

SaaS Engagement in last 3 years

Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With Infosys Cobalt, regulatory and security compliance, along with technical and financial governance come baked into every solution delivered.