

# BOOST OPERATIONAL EFFICIENCY IN RETAIL STORE WITH IT MONITORING DASHBOARD TOOL

Introducing our IT Monitoring Dashboard which provides any store enterprise a centralized view for monitoring critical store system metrics and health indicators. This tool helps to identify and immediately address issues before they escalate and potentially cause a downtime

which would impact productivity and lead to loss of sales. The tool can collect data and display them with interactive widgets allowing teams to focus on quick actions. Compatible to any version of POS and flexible enough to work with any infrastructure setup our tool can scale up

and operate without loss in performance no matter the data size or number of users. With lightweight open-source code and usage of low-cost licensing products, our tool is easy to maintain and cost-effective without any security vulnerabilities giving users peace of mind.

## Monitoring Solution

IT Monitoring Dashboard with its user-friendly interface and intuitive design would help in quick adoption thereby increasing the store's operating efficiency with minimal downtime and helping propel store sales and profits

## Benefits

This IT Monitoring Dashboard offers retailers several benefits such as:



This tool helps to identify and immediately address issues before they escalate and potentially cause a downtime which would impact productivity and lead to loss of sales.



It is user-friendly interface and intuitive design would help in faster adoption for any retail enterprise.



With lightweight open-source code and usage of no-cost licensing products this tool is easy to maintain and cost-effective without any security vulnerabilities.



Compatible with any version of Point of Sales and flexible enough to work with any infrastructure setup with modest hardware requirements.



It can easily scale up and operate without loss in performance no matter the data size or number of users.



Built-in reporting



### American apparel retailer achieves 5% cost optimization

A leading US-based retailer operates the retail chains in Fabrics and Crafts. It has 900 stores in 49 states. The retailer has lack of server monitoring tool to ensure the availability and performance health of the business services, dependent on IT to meet the Service Levels set by the customers. With introduction of our IT Monitoring Tool benefits to maximize availability by automating early detection of errors and provided 5% cost optimization on the AMS cost, amounting to \$30,000 (in addition to 10% cost optimization in lieu of scope and ticket reduction).

### Retailer consolidates monitoring solution increasing efficiency by 40% and cost benefits to 8%

An American chain of cosmetic stores carries both high-end and low-end cosmetics, fragrances, nail products, bath and body products, beauty tools, and haircare products. It operates in its domestic American market having 1,500 stores across all 50 states with about 250 of those stores located inside Target stores.

The company had various monitoring tools which was not helping as the team had to look at different problems in different platforms. This was time-consuming and increased their cost. With our IT monitoring dashboard, it ensures that all use cases are in one platform and provide near real-time alert and visibility of issues. This tool brings increased operational efficiency by 40% and cost benefits to 8%.

Connect with us at [RGBU.practice@infosys.com](mailto:RGBU.practice@infosys.com) to discover how the Infosys IT Monitoring Tool can boost the efficiency of your retail operations.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)



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