


NAVIGATE YOUR NEXT IN RETAIL

Thrive in a rapidly evolving dynamic retail landscape by adopting innovative strategies and leveraging emerging technologies.

Our Retail Industry Solution caters to a wide range of segments, each with its unique challenges and opportunities.

This cloud-based solution is delivered seamlessly through end-to-end business processes, reference architecture, and preconfigured Oracle Retail SaaS solutions.

The AI-powered solution is supported by Infosys platforms, frameworks, and accelerators across the retail value chain. It enables digital transformation to a modern omnichannel retail platform that is designed to drive growth.

Infosys Retail Industry Solution						Implementation Accelerators
 Grocery, Food & Beverage	 Furniture, Telecom, Pharmacy, Auto Ancillary	 All Retail Segments				
Simplified Supply Planning	Integrated Forecasting	Retail Cost Processor - Enhancing Oracle Retail MFCS with FIFO Inventory Valuation		10 Project Management Artefacts Starting Kit, Project Plan, Cutover Checklist, WSR 150+ L1/ L2 Process Flows 25 Functional Artefacts CRP Decks, Configuration Options, Requirements Tracker		
Ingredients Management	Furniture Kit Management	Inventory IQ - Retail to Cost Method Transition				
Inventory & Expiry Management using MFCS and Expiry Management Product	Endless Aisle	Subscription Inventory Management				
Fresh Food Management & Time-Based Promotions	Warranty Management, Repairs	Automated ATP Analysis				
Extended Store Capabilities	Expiry Management	Oracle Retail Snap Sales Audit				
		Intelligent Invoice Matching				
		Augmented Loyalty Management				
 Fashion, Brands, Footwear, Sporting Goods	 B2B Solutions with Oracle Retail (Wholesale / Franchise)					
Focused Merchandise Financial Planning (MFP)	Landed Cost Driven Margin Visibility	Customer Management using Oracle OMS	Inventory Reservation & Franchise Order Management	150 Data Conversion Artefacts Catalog, Extraction Framework, Scorecards 300+ System Testing, 800+ SIT test case suite		
Offline Procurement	Deliver Seamless Drop Ship	Managing Franchise Site & Location Management	Order Status Monitoring & Management			
Centralized Common Item Management Across Brands	Buy Online Pickup In-Store (BOPIS) with Oracle Retail	B2B Product Catalog Management	AR Invoicing & Pre-Invoice Integration			
Size & Color Management		Contract & Deal Management - Supplier Income for Retailers	Returns & Reverse Logistics			
Streamlined POs for Efficient Trucking			AI-Assisted B2B Order Exception Handling			
AI First	POS Assist	Hyper personalization, JWO technology	Loss Prevention	Integrated Forecasting, Anomaly Detection	AI-driven improved Invoice auto match, sales audit	Test Automation Tool w/ 75+ priority test cases 10 Training Management Artefacts
Technology Enablers	Data Services Suite	Lite Integration Framework	Oracle Retail System Assessment	Workflow Scheduler	Rapid Xstore Upgrade/ Rollout Validation Service	
Oracle Cloud Solutions	Oracle Retail Cloud	Oracle Financials Cloud	Oracle Supply Chain Management Cloud	Oracle Customer Experience Cloud	Oracle Cloud Infrastructure	
Infosys Set of Services	Infosys Cobalt	Infosys Topaz	Infosys Oracle Cloud Suite	Smart Dashboard	Live Enterprise	

INFOSYS TOPAZ – CREATE VALUE AT SPEED WITH AI-FIRST

Infosys Topaz is an AI-first offering that helps accelerate business value for global enterprises using generative AI. It amplifies the potential of businesses to tap into the next generation of opportunities to create value from unprecedented innovations, connected ecosystems, and pervasive efficiencies.

Infosys Topaz leverages Infosys' Applied AI framework to build an AI-first core that fosters cognitive solutions to accelerate value creation.

<h3>In-Store Experience</h3>  <ul style="list-style-type: none">• Hyper-personalization to tailor shoppers' interactions, product recommendations, and content views• Elevate the retail experience with Just Walk Out technology (Amazon JWO) • Up to 30% increase in customer satisfaction• 100% elimination of store personnel leveraging Just Walk Out technology	<h3>Supply Chain Efficiency</h3>  <ul style="list-style-type: none">• Integrated Forecast to predict product demand at multi levels and reconcile• Improve Stock Availability and Accuracy through Anomaly Detection • 2X forecast accuracy, Inventory turnover• Up to 15% reduction in inventory carrying cost, improved availability	<h3>Operational Excellence</h3>  <ul style="list-style-type: none">• POS Assist, an intelligent chatbot for store personnel• Enhance Invoice Auto Match to improve matching rates• Augmented Sales Audit through deeper insights• Loss Prevention Effectivization • 20% reduction in store issues and reduced business disruptions• ~40% reduction in manual effort and discrepancy resolutions
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STRATEGIC TRANSFORMATION, PROVEN OUTCOMES

Achieved key KPIs and business goal alignment	Accelerated timelines within budget (< 9 months)	Improved operational efficiency through accelerators and automation
Turnaround of a stalled and deferred transformation program	Modular and scalar solutions	Enhanced customer experience

For more information, contact askus@infosys.com



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