

DRIVE TALENT TRANSFORMATION FOR THE NEW AGE

Technological disruptions are now the norm with new and innovative technologies impacting all aspects of human life. It is critical for businesses to ensure that their workforce is ready and trained for the skills and agility needed to cater to today's digital-native customers. Therefore, amplifying human capital through a pioneering approach to talent engagement is now a boardroom agenda. Without this, enterprises run the risk of:

- Lack of right talent to drive business growth
- Failure to respond to market disruptions due to poor talent re-skilling

The need of the hour is to realign talent programs with the vision, transformation agendas, and social goals of the organization



Amplify Human Capital with Infosys Wingspan

Infosys Wingspan is a versatile and holistic digital learning cloud-first platform that facilitates continuous learning, re-skilling, and up-skilling for employees using gamification, analytics, telemetry, virtual training programs, and more. Integrated with generative AI capabilities, Infosys Wingspan makes the learner experience seamless with its AI-first principles. It helps enterprises rapidly bridge skill gaps through impactful learning that translates to business outcomes. With Infosys Cobalt and Infosys Topaz, it provides a seamless experience to the learners and is built to integrate with existing enterprise systems, the platform provides a comprehensive framework that supports:

- **Change management** to accelerate transformation and change journeys
- **Transition management** using guided and smart learning paths for new/existing hires
- **Collaboration among learners** and content creators to create unique learning modules
- **Knowledge management** by reaching out to experts and stakeholders
- **Adaptable learning** by designing learning across different skill areas

AI-first Learning Ecosystem

The primary goal of Infosys Wingspan is to drive exponential learning outcomes at scale. To achieve this, we have reimagined learning with AI-first principles. As a learning platform that aims to build a future-ready workforce, Infosys Wingspan is powered by the following AI-based themes:

- Personalized AI assistant (Zoiee) to explain concepts and test learning outcomes. Zoiee is a true learning assistant providing encouraging messages and assisting users in learning through notes, additional explanations, and quizzes
- AI-assisted content creation for authoring and assessments dramatically improves productivity as well as enhances the pedagogy. Generative AI capabilities enable automation of various stages of the content creation process such as course structuring, creation, and assessments
- AI-assisted content player experience such as reading out content, auto translation, voice recognition, and metaverse experience

Solution Pillars

Make it convenient <ul style="list-style-type: none">Guided learning pathsDemocratized, assisted, and self-paced learningAnytime, anywhere, any device learning with online, offline, accessibility options, and AI-assisted semantic search	Make it relevant <ul style="list-style-type: none">AI recommendations for personalized learningContent curation and aggregation for bite-sized and full-sized programsDynamic role-based frameworks and assessments
Make it fun <ul style="list-style-type: none">Social learning with 'follow' and 'share' featuresGamified badges, contests, quizzes, and playgroundsAdaptive learning, adaptive assessments, and blended learning with knowledge graphs	Make it matter <ul style="list-style-type: none">Ability to link with HR systems through telemetry and measure learning effectiveness and learnabilityDigital skill tags, incentives, and opportunitiesRoI insights for business leaders

Benefits

Infosys Wingspan helps enterprises accelerate hyper-productivity, make learning enjoyable through social experiences, and amplify human capital. With this platform, you can:

- Build workplaces that are digital, collaborative, driven by experience, and align with your 'Live Enterprise'
- Nurture talent within a multi-generational workforce across the gig economy, Z-shaped skills, and professional roles
- Transform work through better collaboration between cyber-physical systems, agile cycles, and the convergence of design and technology
- Measure the impact of the AI-first approach to learning using metrics such as quality of programming and productivity improvement
- Enable lifelong learning through focused re-skilling, partnerships with academia, and gamified learning paths
- Increase business growth by helping talent learn and align with the brand and business

Success Stories

Leading career institute reaches new heights with Infosys Wingspan – One of India's premier coaching institutes collaborated with Infosys Wingspan to scale their digital presence across geographies and accelerate their growth. Infosys Wingspan was chosen for the ability to deliver a huge volume of content to over 150,000 students with a potential to scale to over 3 million. Infosys Wingspan provided the training institute the ability to host over 100,000 concurrent users. Empowered with these capabilities, the client can now move forward with their plans to expand to Europe, the Middle East, and the US.

Global benefits software provider implements training for multiple vendors – A leading software company for insurance, retirement, and investment industries partnered with Infosys Wingspan to implement a learning experience platform (LXP) to train their vendors on their software while ensuring an access-restricted and exclusive space for each vendor. Infosys Wingspan was configured to empower the client with the ability to establish checks and balances and seamlessly work with multiple vendors. Infosys delivered a completely white-labelled version of Infosys Wingspan for over 10,000 users and over 150 shareable content object reference model (SCORM) packages.

Infosys has deployed Wingspan (known as Lex within Infosys) to certify 40,000 Infoscons using 300,000 learning resources in modular 40-minute learning sessions. To see how Infosys Wingspan can transform the talent in your enterprise, reach us at wingspan_marketing@infosys.com

For more information, contact askus@infosys.com



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