Enterprises operate in an increasingly complex world disrupted by new digital technologies. The ever-changing market forces and dynamic supply chain challenges call for organizations to have their physical supply chains supported by a robust digital backbone. Infosys recognizes SAP IBP solution as your steppingstone into the Digital Supply Chain world.

INFOSYS AMS SERVICES–SAP INTEGRATED BUSINESS PLANNING (IBP)

We understand providing a zero-downtime support to IT and business partners in your organization is the key while executing upon an executive-endorsed and “condensed” Supply, Demand and Operational plan.

Recognized as a Leader in NelsonHall’s Vendor Evaluation & Assessment Tool (NEAT) Tool and rated highly in peer group, Infosys brings a world class unique Global Support Model. We offer a cost-optimized and risk-minimized mix of onshore, nearshore and offshore highly trained and skilled set of IBP consultants, mobilized to meet future client requirements, as well as deliver immediate client benefits.

Infosys Support Framework for SAP IBP

**Strategy**
- Knowledge Transition Framework
- Phased transition methodology with clear gating criteria

**Transition**
- Business coverage plan
- Strong IBP knowledge base
- Knowledge Management Framework
- Shift Left plan

**Stabilize and Maintain**
- Business coverage plan
- Strong IBP knowledge base
- Knowledge Management Framework
- Shift Left plan

**Improve and innovate**
- Problem Management Analyzer Tool for Root cause analysis (Correlation Analysis and Risk Profiling)
- Process automation using Redwood CPS
- Predictive Maintenance
- Continuous co-innovation with SAP

**Enhance and Upgrade**
- Agile sprints for enhancements
- Quarterly IBP upgrade review and support
- Performance Management Utility for impact analysis

**Value-added Services**
- Independent design review service
- Periodic review of IBP releases service
- Periodic review of IBP releases
Innovations in Application Management Engagements

- Enhanced Statistical Forecast Model to enable driver-based forecasting
- Process automation through integration with Redwood Process Scheduling Tool
- Flexible ABC/XYZ Segmentation to enable segmentation based on key figures
- Tool to predict and analyze impact of quarterly IBP upgrades and plan timely action
- Workload management tool to enhance end user experience
- Automated rule-based master data management to re-risk impact of missing or inaccurate master data
- Data reconciliation tool to enable proactive identification and correction of data mismatch
- A unique Adoption Indicator framework that measures user adoption across multiple process areas and is tied to business KPIs

Success Stories

**A leading crops protection and seeds company (IBP S&OP and DP)**
- 110 countries
- 48 plants
- 220 DCs
- 500,000+ SKUs
- 4000+ SFGs

- An agile team supporting 1600+ users with 500K SKU turnover
- A shift-left model with first line of defense - L1.5 level support
- An L2 team to operate a DevOps model contributing to enhancements
- A central monitoring model ensuring 24x7 vigilance on critical operations
- Infosys has built a solid partnership starting with application support for one country and expanding to 135 countries over the past 5 years

**A global leader in eye and vision care products (IBP Demand, Supply and IO)**
- 110 countries
- 11 plants
- 45 DCs
- 100,000+ SKUs
- 150+ End Users

- EPM functionalities developed to achieve realignment using excel front-end
- Custom developments to implement planning strategy like MTO and MTS
- A team supporting complex CPI-DS interface
- Change Management and user adoption driven
- Unique shelf-life planning innovation

Please contact Srinivas_K@infosys.com and abhijit-ray01@infosys.com for additional information about the IBP solution and services.

For more information, contact askus@infosys.com