

INFOSYS AGILE RADAR 2021

Drive Business Value. Faster.
High-Tech Industry

Agile has spread beyond IT

We found that doing Agile well leads to **increased business growth and better business and IT outcomes.**

In fact, there's a **63%** chance of growth ahead of peers using a seven-lever Agile approach.

We surveyed

1000 Business and IT executives | **07** Industries and countries

These are: Customer insights | Customer-centric teams | Collaboration across boundaries | Self-organized teams | Upskilling | Agile workspaces with open layouts | Go remote

When it comes to High-Tech

Firms showed high Agile capability and very good IT performance.

With a high number of Sprinters – young Agile firms with high Agile adoption.



However

Cross-functional collaboration is a top concern, with business performance lacking.

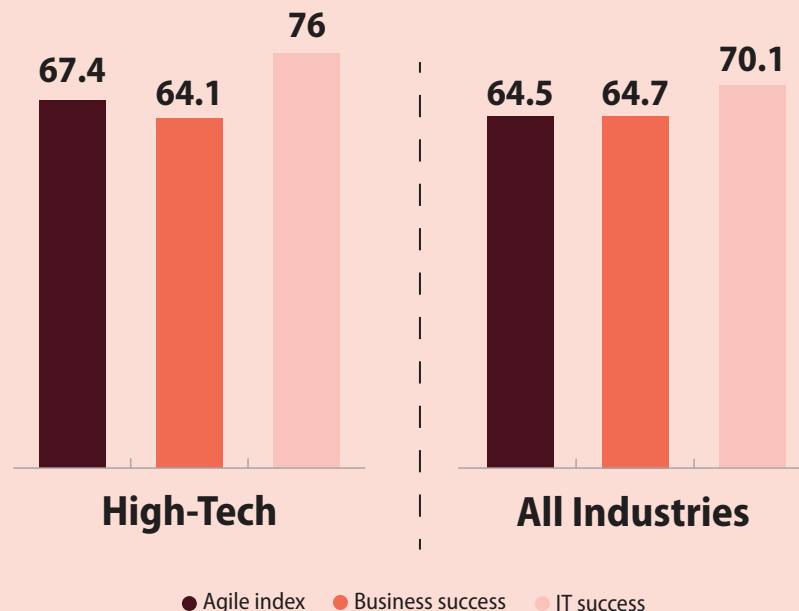
Business investments in Agile cultural change and reimagining customer journeys will also help in the future!

How does High-Tech compare to other industries?

Agile index: Refers to a firm's holistic Agile capability, as measured by the effectual working of 13 Agile levers

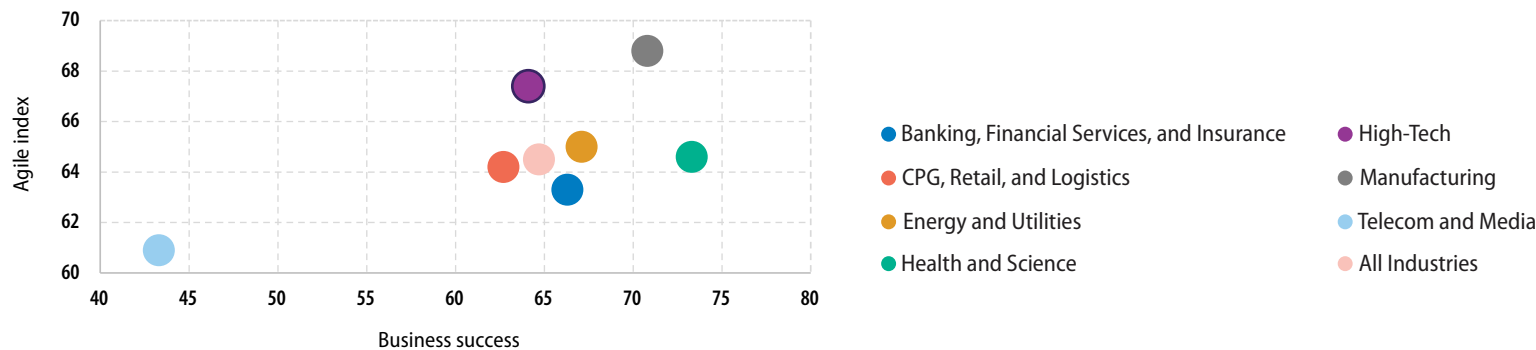
Business success: How effective a firm's Agile behaviors are at driving business outcomes

IT success: How effective a firm's Agile behaviors are at driving IT outcomes

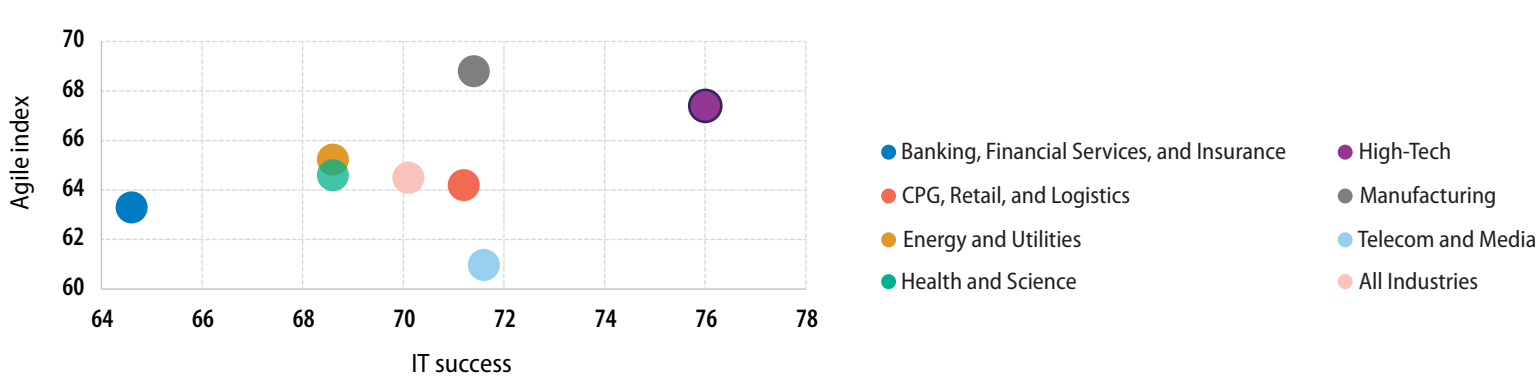


Industry comparisons

Agile index versus business success



Agile index versus IT success



And when it comes to:

High-Tech

Top business investments

- Agile cultural change
- Reimagining customer journeys

Top IT investments

- Agile scaling frameworks
- Product management

Top concerns

- Cross-functional collaboration
- Inability to experiment quickly

All Industries

Top business investments

- Product management
- Reimagining customer journeys

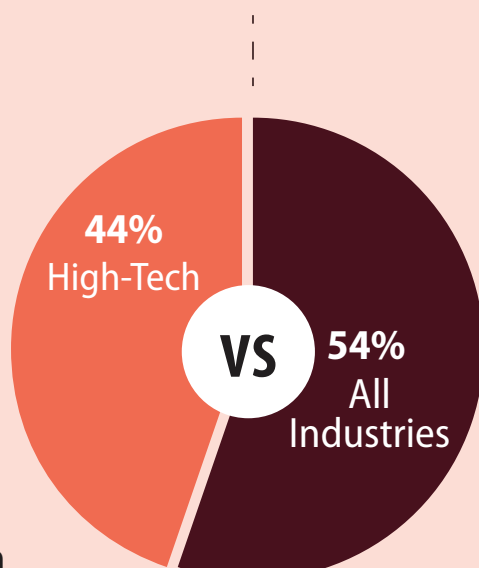
Top IT investments

- Product management
- DevSecOps

Top concerns

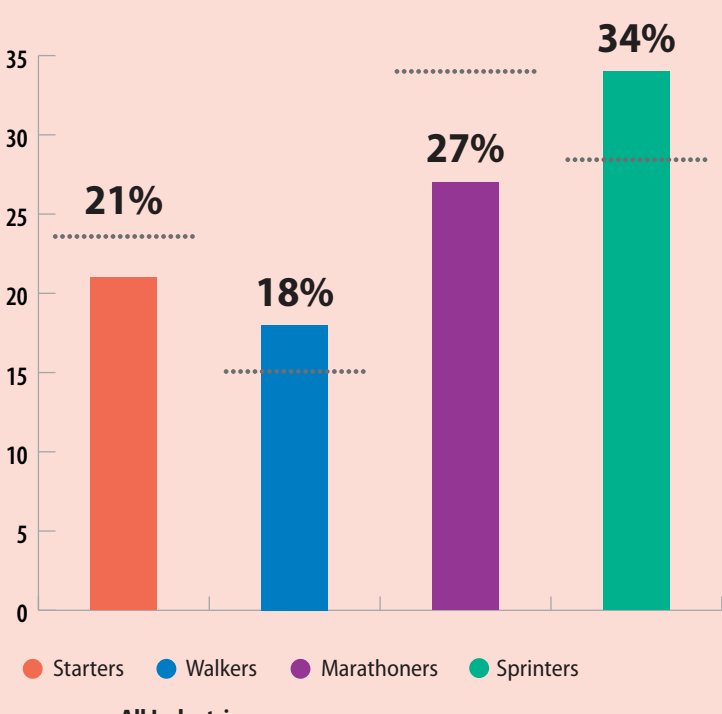
- Cross-functional collaboration
- Business misalignment

Agile presence beyond IT

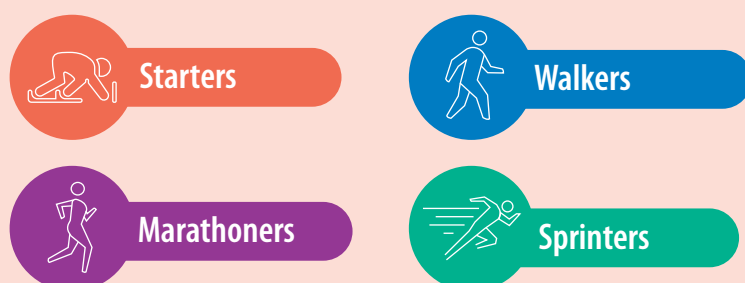


Based on the survey

- We found **four Agile Archetypes**
- With **Sprinters** ahead of all, in our Agile Index



High-Tech had a higher number of Sprinters than average, and fewer Marathoners



To do even better and sprint ahead of the competition, firms in High-Tech should:

- Use customer insights to strengthen customer journeys
- Focus on value streams and products
- Invest in upskilling and go remote

Learn more!

Have you taken the Agile Radar Experience yet? If not, go to www.infosys.com/agileradar

Connect with us at agile_devops@infosys.com so we can help you move up your game!