

INFOSYS AGILE RADAR 2021

Drive Business Value. Faster.
Health and Science Industry

Agile has spread beyond IT

We found that doing Agile well leads to increased business growth and better business and IT outcomes.

In fact, there's a **63%** chance of growth ahead of peers using a seven-lever Agile approach.

We surveyed

1000
Business and IT executives

07
Industries and countries

These are: Customer insights | Customer-centric teams | Collaboration across boundaries | Self-organized teams | Upskilling | Agile workspaces with open layouts | Go remote

When it comes to Health and Science

Firms showed average Agile capability with an inability to experiment quickly as a top concern.

IT performance is also lacking.



However

The industry has very good business performance and a very high number of Sprinters – young Agile firms with high Agile adoption.

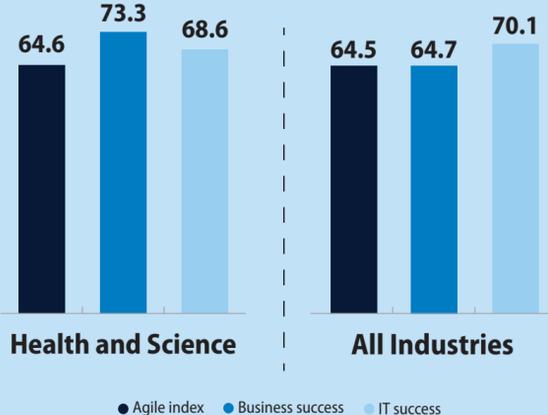
IT investments in product management and DevSecOps will also help in the future!

How does Health and Science compare to other industries?

Agile index: Refers to a firm's holistic Agile capability, as measured by the effectual working of 13 Agile levers

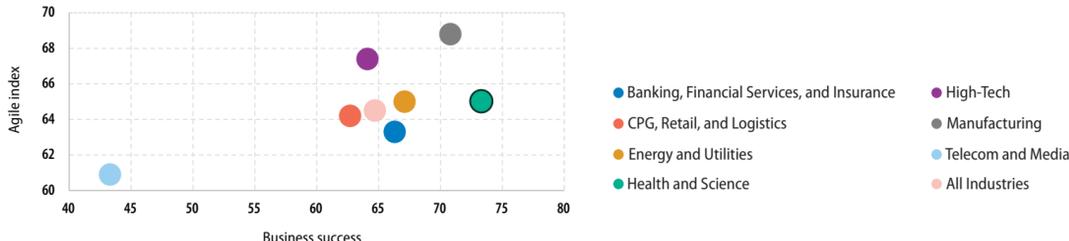
Business success: How effective a firm's Agile behaviors are at driving business outcomes

IT success: How effective a firm's Agile behaviors are at driving IT outcomes

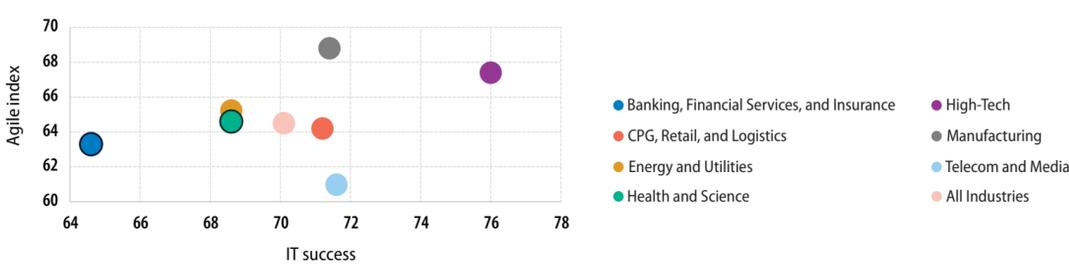


Industry comparisons

Agile index versus business success



Agile index versus IT success



And when it comes to:

Health and Science

Top business investments

- Product management
- Reimagining customer journeys

Top IT investments

- Product management
- DevSecOps

Top concerns

- Legacy systems and thinking
- Inability to experiment quickly

All Industries

Top business investments

- Product management
- Reimagining customer journeys

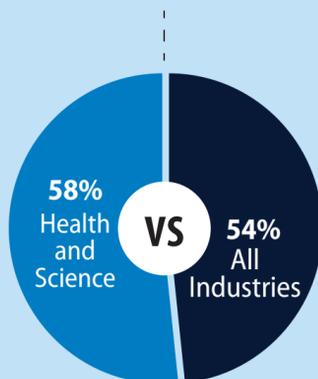
Top IT investments

- Product management
- DevSecOps

Top concerns

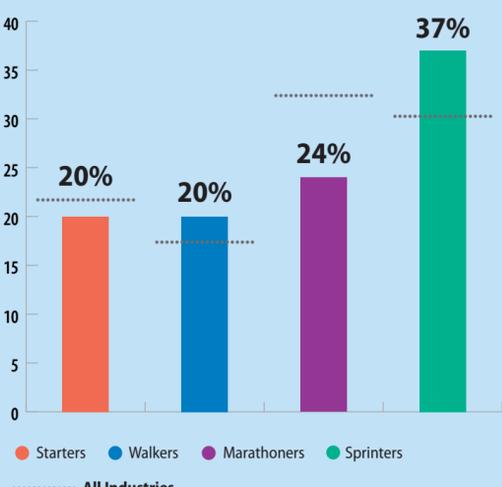
- Cross-functional collaboration
- Business misalignment

Agile presence beyond IT



Based on the survey

- We found **four Agile Archetypes**
- **With Sprinters** ahead of all, in our Agile Index



Health and Science had a very high number of Sprinters compared to the average, and far fewer Marathoners



To do even better and sprint ahead of the competition, firms in Health and Science should:

1. Use customer insights to strengthen customer journeys
2. Institute self-organized teams
3. Invest in upskilling and go remote

Learn more!

Have you taken the Agile Radar Experience yet? If not, go to www.infosys.com/agileradar

Connect with us at agile_devops@infosys.com so we can help you move up your game!