INFOSYS IDENTITY AND ACCESS MANAGEMENT SOLUTION POWERED BY SAVIYNT'S - IDENTITY GOVERNANCE AND ADMINISTRATION CAPABILITIES

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Overview

With operations and data rapidly shifting to the cloud, organizations face a mammoth challenge of continuous governance and adhering to compliance across cloud and hybrid infrastructure, especially related to identity and access.

As identity has become the core of cybersecurity, security controls for identity management and access governance are now considered as strong and trustable tools for organizations.

The industry is currently facing a few grave challenges such as:

- Lack of visibility across enterprise identities, data, and infrastructure assets
- Lack of governance across on-premise and cloud infrastructure
- Difficulty in identifying and remediating risks associated with access

Infosys Identity as a Service solution (IDaaS), powered by Saviynt IGA, is a strong solution for enterprises, to establish a true identity-driven security and cyber access governance model.

With our strong strategic and technical partnership with Saviynt, we offer frictionless delivery of identity and access governance solutions.

Infosys IDaaS Powered by Saviynt IGA

- Identify risk presented by identity across landscape (cloud and on-premise)
- Dynamic and intelligent analytics
- Visibility across structured and unstructured data

Risk driven governance

- SLA and KPI driven service model
- Abstraction between business and technology landscape

Managed service

Single pane of glass

- 360 degrees visibility across on-premise and multi-cloud infrastructure *(Azure, AWS, GCP etc.)*
- Continuous monitoring of security controls
- Rapid onboarding of applications mapped with enterprise roles and policies

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What we do – Our services

Pilot execution and rollout

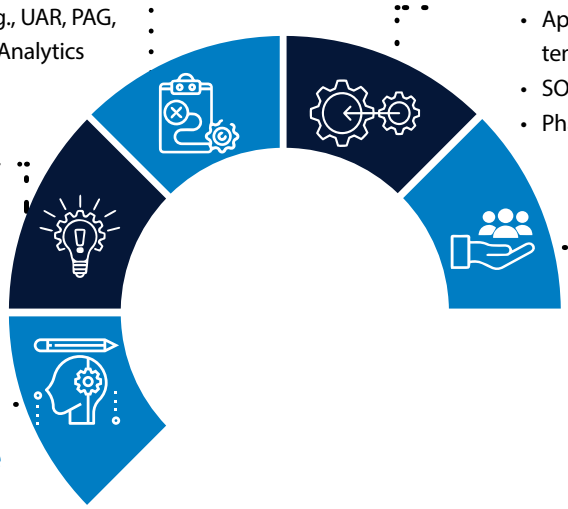
- Pilot rollout for key solution capabilities e.g., UAR, PAG, IDM lifecycle and administration, Reports/Analytics
- Pilot rollout of few application integration

Application integration roadmap

- Discovery & prioritization
- Application integration patterns and templates
- SOP for application integration
- Phase wise app integration

Solution foundation setup

- Saviynt tenant setup
- Security hardening
- Key integrations e.g., Source of truths, AD, SNOW, CyberArk, Azure AD, AWS IAM, Exchange, O365 etc.



Managed services & BAU support

- Support for IAG solution (L2/ L3) 24/7
- Change & Release Management, Incident Management
- Continuous automation & improvements

Assessment, design and architecture

- Current IGA analysis
- Gap analysis report with detailed recommendations
- IGA solution strategy, roadmap, high level solution design

The Infosys approach to build a robust IDaaS solution

DIAGNOSE

- Understanding compliance and regulatory requirements
- Understand the IGA solution and processes
- Prepare the gap analysis report
- Prepare recommendations-based roadmap to fill in security gaps
- Strategy and approach for co-existence between legacy and new IGA solution

DESIGN

- Requirement and functional specification designing identity life cycle management, J,M,L processes, Role discovery, RBAC and access governance
- Infosys IDaaS solution HLD and LLD documentations
- Foundation solution integration design e.g., integration with AD, SNOW, HR, VMS, PAM and Azure AD
- Finalize integration patterns & data design

DELIVER

- Saviynt tenant creation for all environments
- Saviynt connectivity with data centers
- Foundation IGA solution setup
- Pilot capabilities rollout e.g., UAR, PAG, Ticket based remediation, automated birth right provisioning
- Playbook and SoP guide
- Application integration SOP

DEFEND

- Supporting end users through helpdesk and L1/L2 support
- SLA based 16*5 and 24*7 L1/L2 support
- Customization and engineering-based L3 effort
- Regular cadence with Saviynt team on current issues and upcoming releases
- Support ongoing application integration

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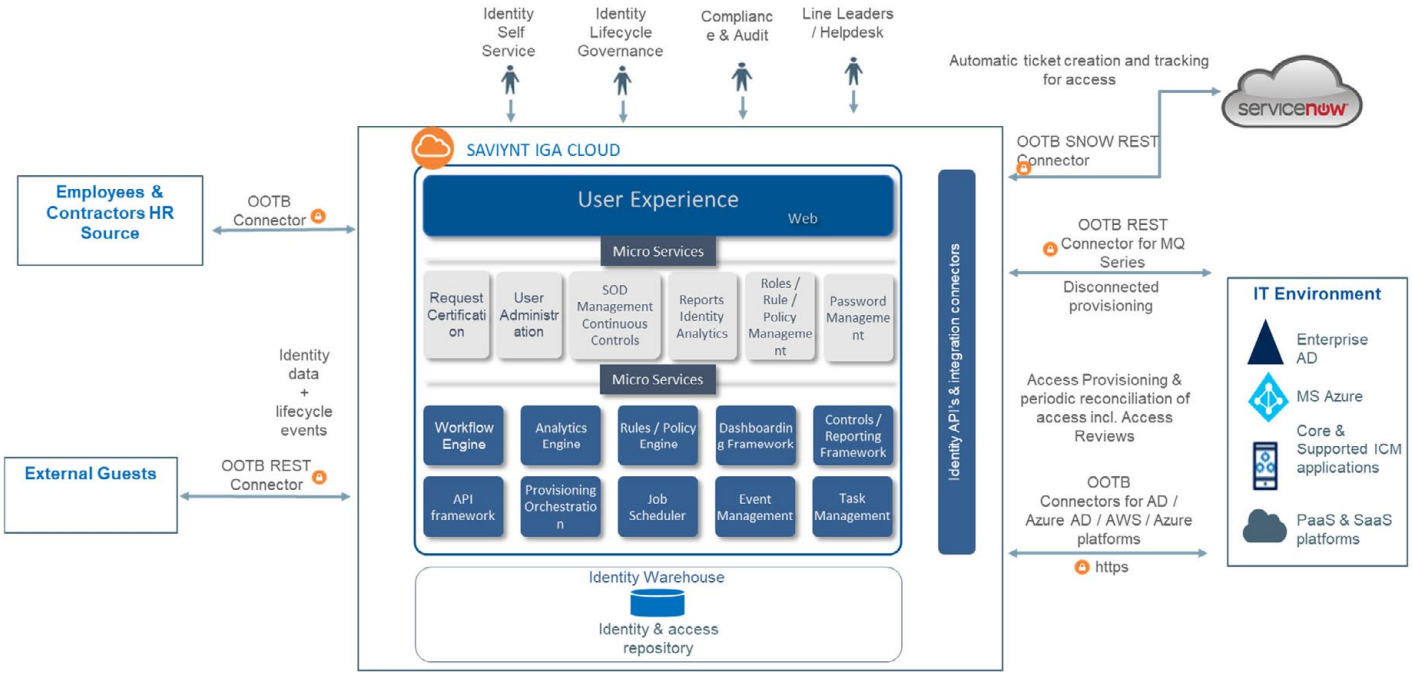
Infosys – Saviynt IDaaS Solution – A detailed view



Business Benefits

Access Governance for partners – Integrating partners and guest applications with Saviynt IGA to bring all stakeholders under single governance.

Privileged Access Management governance - while PAM is a discipline based on the management of administrator and root privileges, the governance of PAM focuses on the policies and procedures required by an organization to implement it during day-to-day operations.

Vendor Access Management – Regularly ensuring non-employee user accounts are correct and up to date. Conducting periodic check-ins to spot entitlement creep and orphaned accounts and perform corrective measures

Integrations and Governance – Consolidating various authoritative sources to create a single view of all identity records and providing a comprehensive view for governance.

ITSM based access request management – Managing identity governance for self-service items of access request, password management and account controls. Intelligent self-service provides benefits for business cost management, security process improvement and end-user satisfaction.

For more information, contact askus@infosys.com

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