

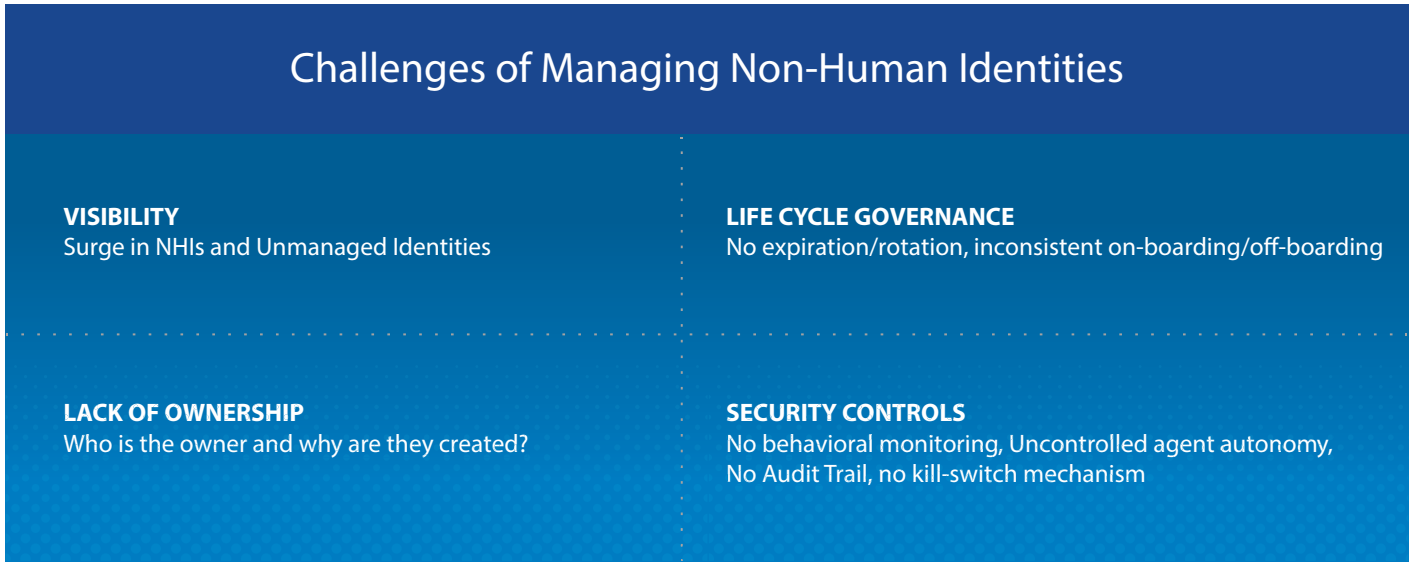


REDEFINING ENTERPRISE IDENTITY SECURITY FOR THE AI ERA

The Identity explosion is reshaping cybersecurity

Cloud adoption, automation, and autonomous AI are rapidly expanding the identity landscape beyond employees and contractors. Organizations face growing challenges in discovering, governing, and securing a fragmented ecosystem of human and non-human identities, including service accounts, workloads, machines, APIs, credentials, and AI agents.

Many of these identities lack clear ownership, lifecycle management, visibility, and security controls, creating significant risks of privilege sprawl, orphaned accounts, credential abuse, and unauthorized access. Enterprises therefore need continuous discovery, ownership attribution, lifecycle governance, posture management, and real-time protection across all identity types to reduce risk and maintain trust in an increasingly autonomous digital environment.



At the same time, the foundational challenges of identity security remain:

-  Fragmented identity data across HR, AD, ERP, and other systems, with no single source of truth
-  Manual, periodic access certification that can't keep pace with real-time risk
-  Complex, poorly governed entitlements and role sprawl across on-prem, cloud, and SaaS
-  Rising compliance pressure (SoD, audit reporting, regulatory scrutiny) with limited automation
-  Growing attack surface and a widening gap between security teams' visibility and what is deployed

Organizations need frictionless user experience on one hand, and holistic visibility and access governance for humans and non-humans alike. Meeting both, demands a shift from static, human-centric, periodic IAM toward a continuous, risk-based, AI-assisted model that treats every identity, regardless of what's behind it, as something that must be discovered, owned, governed, and, when necessary, shut down in real time.

Infosys addresses this shift with an AI-first, platform-oriented model that governs every identity type, human, non-human, and cloud, under a single, automated, risk-aware operating model instead of a patchwork of point tools.

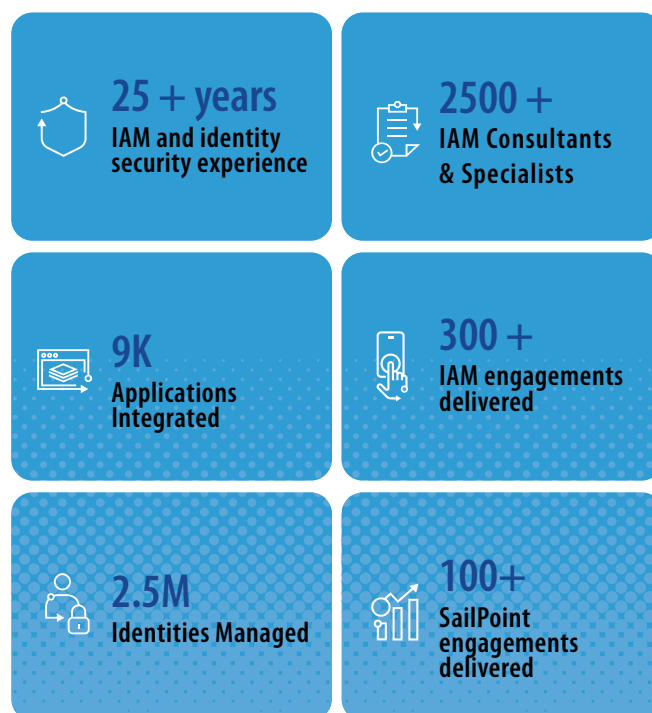
Infosys & SailPoint: Powering the future of Identity

From current-state assessment to continuous governance and managed operations.

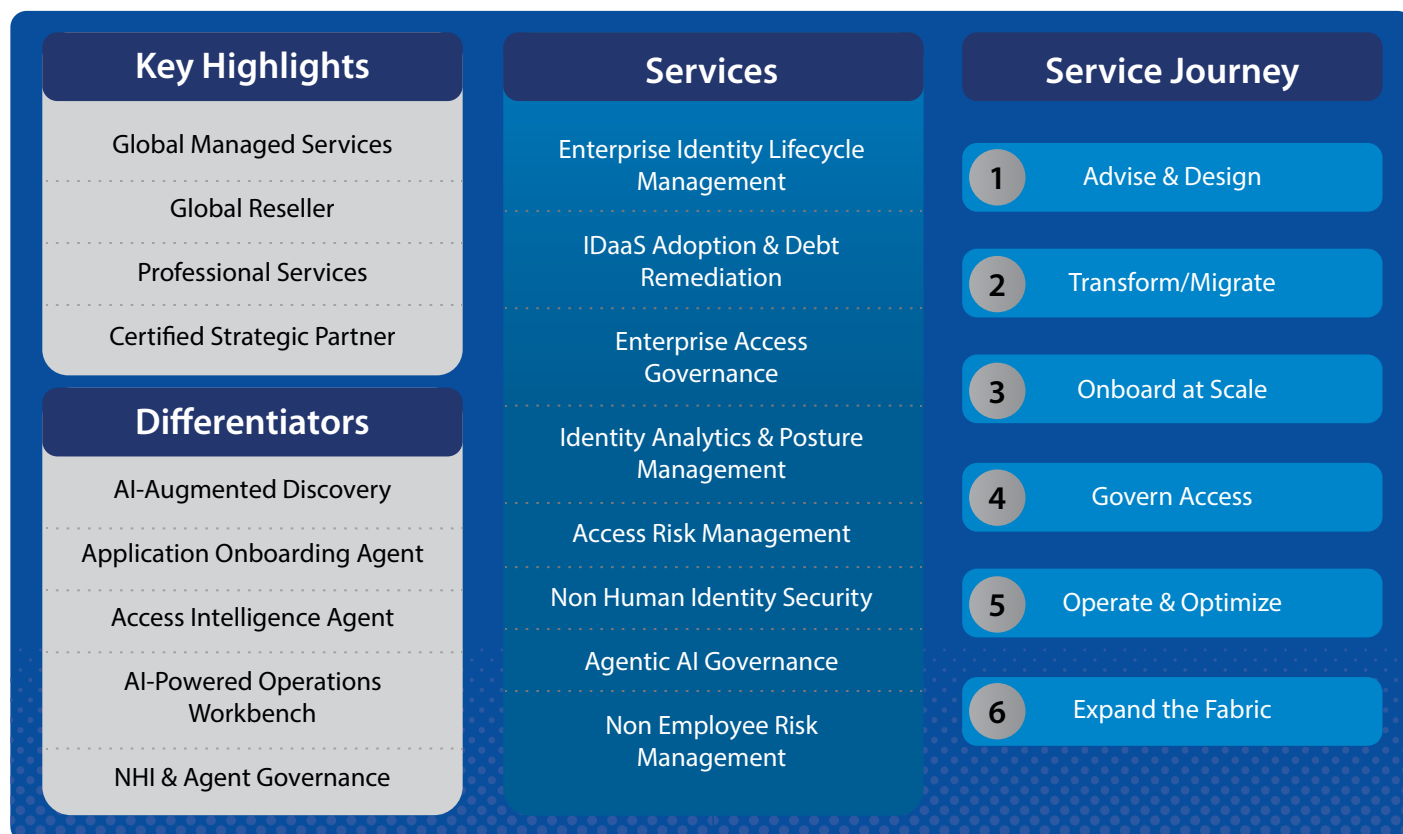
Infosys and SailPoint help enterprises secure the entire identity fabric, spanning human identities, non-human identities (NHIs), and AI agents.

Infosys combines IAM transformation expertise with SailPoint Identity Security Cloud and Entro's NHI security capabilities to deliver unified governance, credential security, lifecycle management, and risk visibility across every identity type in the enterprise. This integrated approach is underpinned by more than twenty years of experience, over 100+ SailPoint engagements, and a long standing SailPoint partnership focused on de-risking migrations, accelerating application onboarding, and operating IGA through a managed factory model rather than a series of one-off projects.

Infosys operates as a Global Managed Services Partner, delivering end-to-end accountability across implementation, operations, and licensing. Unlike traditional reseller models that disengage after license procurement, Infosys remains actively involved throughout the lifecycle, helping organizations maximize value, drive operational efficiency, and achieve desired identity and security outcomes.



Six integrated service towers encompassing Human & Non-Human Identities





Advise & Design

Strategic blueprints for securing Human, NHI, and Agentic AI identities at enterprise scale. Maturity, process and control baseline; IGA blueprint; operating model; access model; roadmap and KPIs.



Implement & Migrate

Seamlessly transitioning Human, Non-Human, and Agentic AI identities into a secure, governed future state. Legacy and Legacy-to-ISC migration



Onboard At Scale

Application profiling, reusable patterns, connector engineering, testing and factory governance.



Govern Access

Continuous, risk-based access governance for Human, NHI, and Agentic AI identities. Requests, certifications, role engineering, entitlement discovery, SoD, policy simulation and risk-informed reviews



Operate & Optimize

Continuously improving the identity posture of humans, machines, and AI agents. Platform support, SLA and KPI management, audit reporting, monitoring, and self-healing automation.



Expand The Fabric

Adaptive Authorization for AI Agents with Run time Guard rails. Context aware Risk identification, Moving from siloed, point-in-time IGA to a unified, API-first identity fabric

AI runs through every stage

AI and automation are integrated across every stage of the IAM lifecycle. From uncovering insights during advisory and accelerating transformation to reducing migration risk, optimizing managed services, and governing AI-driven identities, AI delivers value throughout the journey. It is not a standalone feature but a foundational capability that enables greater speed, intelligence, and operational effectiveness over time.

Combine SailPoint's adaptive identity security platform with Infosys' strategy, engineering, migration, application onboarding and managed-services expertise to convert identity complexity into measurable security, compliance and business value.

The Infosys Advantage



Transformation at enterprise scale: Connect strategy, architecture, engineering, change and operations through one accountable program.



Application onboarding factory: Standardize repeatable intake, integration and testing while preserving application-specific business and risk context.



Migration confidence: Structure discovery, refactoring, waves, cutover and adoption to reduce transformation risk.



AI-first managed services: Embed intelligence and automation into reviews, monitoring, incident triage, remediation and service optimization.



Future-ready identity architecture: Establish a governance model that can evolve from workforce IGA to human, machine and agentic identity security.

Infosys AI-Driven IAM Transformation



AI Augmented Discovery: Accelerates landscape analysis, ownership gaps, application readiness, maturity findings and roadmap inputs.



Application Onboarding Agent: Orchestrates profiling, connector mapping, workflow steps, governance approvals, testing evidence and SLA tracking.



Access Intelligence Agent: Supports review prioritization, access recommendations, role insights and identification of excessive or anomalous access.



AI powered Operations workbench: Correlates platform health and operational exceptions to support triage, automated remediation and continuous optimization.



NHI & Agent Governance: Helps operationalize discovery, ownership, lifecycle policy, least privilege, credential-risk response and rapid revocation for machines and AI agents.

Transforming Identity into Business Value



Faster time to value: Purpose-built tools and accelerators (from prior IIQ-to-ISC implementations) speed up solution set-up and app onboarding



De-risked migration: Infosys takes end-to-end ownership of IIQ-to-ISC migration, including OCM, change management, and re-skilling the client's own IGA team



Lower total cost of ownership: Factory model and reusable frameworks reduce the cost of onboarding new applications over time



Stronger security posture: Fine-grained entitlement management, SoD enforcement, and risk-based certification reduce over-provisioned and orphaned access



Improved compliance readiness: Closed-loop remediation, periodic and event-based certification, and audit-ready reporting



Operational efficiency at scale: AI and automation reduce manual review effort and speed up provisioning/deprovisioning



Scalable Solutions: Scalable solutions that grow with identity fabric without adding complexity



ONE IDENTITY FABRIC | EVERY IDENTITY GOVERNED | EVERY ACCESS TRUSTED

Source note: SailPoint completed the Entro Security acquisition on June 29, 2026. Feature availability and integration status should be validated with SailPoint before external publication. Infosys credentials and quantitative claims should be validated by Infosys Alliance and Marketing teams.



To learn more about Infosys CyberSecurity, scan the QR code

For more information, contact askus@infosys.com



© 2026 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.