



Empowering America's Leading Managed Care Organization with a Trusted Platform for Affordable Insurance

A leading multi-state managed care organization serving over 5 million members carries a critical responsibility to safeguard highly sensitive healthcare data. Its priorities include secure access, robust identity controls, and the rapid delivery of innovative solutions to enhance user experience and maintain trust. However, legacy infrastructure slowed remote access provisioning, unresolved security gaps increased compliance risks, fragmented identity management heightened the likelihood of unauthorized access, and legacy monitoring tools limited visibility, leaving vulnerabilities exposed.

Infosys partnered with the client to transform their security posture and enhance user experience by implementing Zero Trust principles. This initiative raised their security maturity from 1.5 to 3, secured sensitive health records, and delivered a seamless, compliant platform for millions of users. As a result, the client can now provide cost-effective, high-quality healthcare to underserved communities with confidence and agility.

Cyber Consulting & Advisory

Identity and Access Management

Cloud Security

Data Protection and Privacy

Governance, Risk and Compliance

Infrastructure Security

OT Security

Vulnerability Management

Threat Detection and Response

Managed Security Services

Key Transformation Highlights:



Identity and Access Management

40% 

increase in effort efficiency by automating migration of **2,500+** privileged accounts and **10,000** servers from legacy to a cloud-based identity platform

1,000+ excessive privileged and **700+** dormant accounts revoked, reducing unauthorized access risks

30%

costs saved by integrating **200+** identity applications into a centralized governance platform

70% 

reduction in provision wait times by streamlining access management



Infrastructure Security

40%

costs saved by migrating 2 data centers to the cloud

Optimized infrastructure by migrating workloads from on-premises to the cloud, resulting in a reduction of

4,000 servers

20,000+

remote users gained secure, seamless access to critical applications by migrating from traditional VPN to a zero-trust based cloud solution, reducing latency



Cloud Security

500,000+

users enabled to securely access applications on cloud with cloud-based identity management solution



Data Protection and Privacy

50% downtime and **30%**

costs reduced by automating and centralizing encryption certificate lifecycle



Threat Detection and Response

20% 

reduction in manual effort by accelerating incident response through automated playbooks



Vulnerability Management

~250,000

vulnerabilities targeting critical applications identified and prioritized for risk-based remediation