



Accelerating Smart Logistics Innovation for a Leading Public Sector Organization in Benelux

A leading public sector organization in the Benelux region is transitioning from a traditional mail-centric model to a digital-first, parcel-driven business. The organization is expanding e-commerce logistics, introducing automated parcel lockers, leveraging AI-powered fulfillment centers, and integrating advanced digital platforms. This transformation increases its digital footprint and dependency on multi-cloud environments, amplifying the need for robust cybersecurity to safeguard operations and maintain customer trust.

Infosys partnered with the client to deliver a comprehensive security program across multiple cloud environments, leveraging its proprietary Cyber Watch platform along with advanced threat detection and automation-driven governance. This initiative strengthened resilience, improved compliance, and enabled secure digital growth, safeguarding the client's expanding digital ecosystem and logistics network. Through continuous threat monitoring, enhanced security controls, and alignment with regulatory standards, Infosys helped the client build a secure, scalable foundation that supports its strategic shift toward e-commerce growth, digital innovation, and sustainable logistics for the future.

Cyber Consulting & Advisory

Identity and Access Management

Cloud Security

Data Protection and Privacy

Governance, Risk and Compliance

Infrastructure Security

OT Security

Vulnerability Management

Threat Detection and Response

Managed Security Services

Key Transformation Highlights:



Managed Security Services

500+ cyber attackers neutralized, **10,000+** malicious IP addresses blocked with **Infosys Cyber Watch Platform**

200+

decoys implemented across network and identity layers in multi-cloud environments for proactive threat detection

576 man-hours

saved by automating incident remediation processes and optimizing resource utilization

300+ security use cases and **20+** SOAR playbooks deployed in **Infosys Cyber Watch Platform** for effective and automated threat detection



Vulnerability Management

56,000

infrastructure vulnerabilities remediated with **Infosys Cyber Scan Platform**

98%

coverage achieved across **3,000+** assets through a structured vulnerability management program ensuring continuous remediation

1,767

critical vulnerabilities identified within one month



Cloud Security

37% AWS and **10%**

Azure security posture improved by integrating security operations with native cloud controls



Infrastructure Security

5,000

servers protected by deploying endpoint detection and response agents

271

threats detected and resolved in 3 months by leveraging AI/ML powered endpoint detection and remediation solution



Governance, Risk and Compliance

NIS2 and **GDPR**

compliance achieved, safeguarding brand reputation