

Innovation

Rise in new regulations, digital health, and AIML will require more new age data and analytics services resulting in increased spend

Enterprise

By 2022, 90% of corporate strategies will explicitly mention information as a critical enterprise asset and analytics as an essential competency

Analytics

Rise in data and analytic transformation spend by Tier 1 Pharma's to \$15M -\$20M and new age data and analytic services to be \$25M - \$50M

Market

Increase in acceptance by Pharma of the E2E offerings from our competitors such as Accenture, Deloitte, Axtria, etc.

Key Challenges and Roadblocks for Pharma Companies towards new drug launches



High Onboarding Time. Cost of Change

Escalating cost and pricing pressure

Inefficient ways to measure marketing campaign effectiveness

Lack of insights to measure field sales performance on KPIs

Mounting regulatory scrutiny and global compliance norms

Fragmented and siloed legacy systems

Expenditure on external data onboarding process

No visibility on patient outcomes for rare diseases drugs

Lack of United Semantics to drive artificial intelligence and insights

50%

Drug launches underperformed analyst expectations

>25%

Could not reach even 50% of external revenue forecast

66%

Failed to meet prelaunch consensus sales expectations

Life Sciences Commercial Insight
Solution(LS CIP)Infosys and Snowflake
have jointly collaborated to create a
solution called Commercial Insights
Platform:

 Infosys Life Science Commercial Insights is cloud based AI & Data Platform to provide "one version of truth" and enables the enterprises' sales and marketing digital transformation by bringing Cloud Platform, Data & Insights capabilities together

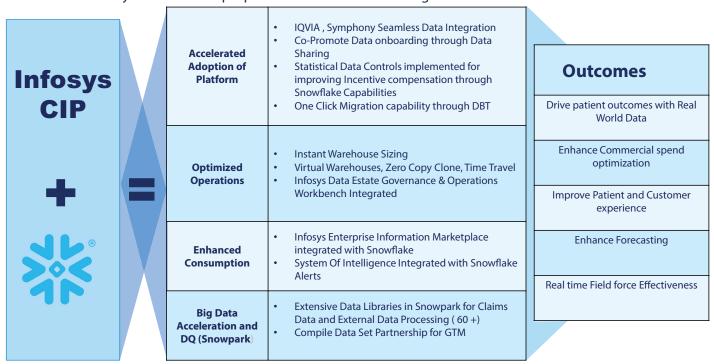
 Platform enables commercial teams with precision metrics and provides ability to deploy strategies to increase revenue at reduced cost.

The solution provides a comprehensive suite of persona based modular solutions to drive business outcome.

Offering Overview



Snowflake + Infosys - Joint value proposition for Commercial Insights



Benefits

Platform helps to democratize the data analytics so that data analysts can perform own analysis in self-service mode reducing dependency with business users

Creates united semantics to drive artificial intelligence and insights by consuming

different patterns of data and creating a data processing template across brand, business unit and commercial markets

Improve time to market by up to 40% Accelerate brand launch and optimize commercial spend mode

Up to 25% reduction is costs is estimated by enabling rapid insights through templatization of data and reduction in data life cycle.

Case Study 1:

Business Problem

A US Pharma giant was looking for a solution to handle high volumes of data from Patient claims to link with existing data and trigger customized alerts. This was critical due to a recent product launch in oncology market.

Solution offering

Infosys positioned home grown Copy framework and migration accelerator to move selected/all data within a time frame of 15 minutes from Redshift to snowflake without impacting project timelines. The data moved to snowflake was leveraged through semi-structured data processing and was able to provide competitive insights.

Business Outcomes

- · Replaced Palantir Platform -5Million saved in one Year
- Daily process of reporting refresh for Oncology ready under 1 hour
- · New alerting capability delivered for Sales rep helping increase in sales
- · High volume data processing combining a unified view of Sales, calls and claims

Case Study 2:

Business Problem

An international and reputed biotech company specializing in cancer treatment drugs wanted to strengthen product launch capabilities to achieve 2025 vision:

- Set up of Modern commercial and medical data warehouse covering multi-country rollout with enhanced capabilities for MDM hub for mastering customer profiles
- Field and Home office reporting with self service capabilities for generating commercial and predictive insights

Solution offering

- Infosys deployed Life Science Commercial Insight Platform with a scalable & extendable AWS cloud architecture solution using niche technology stack of Snowflake, Reltio & Power BI
- Leverage Data model with capabilities such as metadata driven framework, data templates and Data Quality Automation Engine to build reusable pipelines for data ingestion, data quality and standardized data processing
- Developed process for data Migration to Reltio MDM, mastering and mastered data consumption in downstream system.

Business Outcomes

- Improving time to market by up to 40% through reusability and UI based metadata driven framework.
- Flexible, agile & robust framework that can be easily configured for new brands



For more information, contact askus@infosys.com

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