



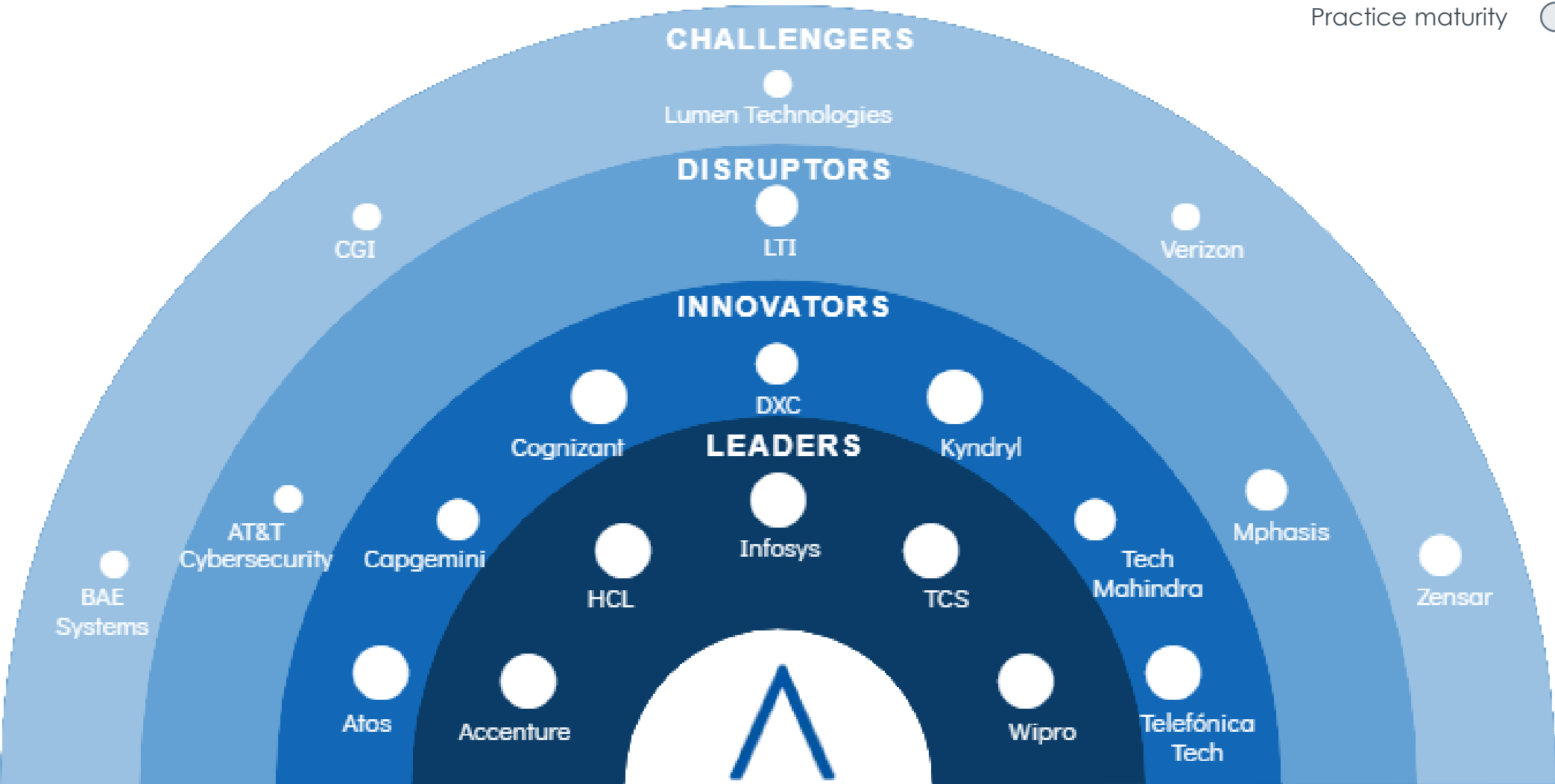
# Risk and Compliance Services 2022 RadarView

Service provider profile

June 2022

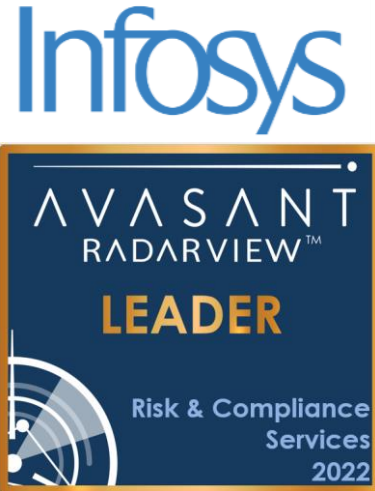
# Avasant recognizes 20 top-tier providers supporting enterprise risk and compliance

Practice maturity   





# Infosys: RadarView profile



**Practice maturity** ★★★★★

**Partner ecosystem** ★★★★★

**Investments & innovation** ★★★★★

Increases cyber awareness by launching its CyberAware platform. Uses its TechCompass framework to identify areas of innovation.

## Practice overview

- Practice size: 4,900+ security professionals
- Active clients: 80
- Certified/trained resources: 300+ in R&C practice
- Delivery highlights: Seven security delivery operation centers globally

USD 50–100M  
R&C services  
revenue,  
Dec. 2021

40%-50%  
R&C services  
growth,  
Dec. 2021

## Key IP and assets

- Cyber Gaze: A CISO dashboarding application
- Cyber Compass: An enterprise Security Architecture Management service
- CyberAware: Provides security awareness for enterprises

## Client case studies

- Leveraged its Cyber Gaze solution to customize the metrics across GRC, IAM, Infrasec, TDR and data protection domains for a US-based healthcare company. Implemented a CISO dashboard covering more than 100 metrics providing better visibility of security policies.
- Redesigned the overall security assessment process by integrating security tools with Archer IRM and enabling auto-population of control responses for a global investment bank. It reduced assessment cycle time from six months to 30 days.
- Implemented end-to-end ServiceNow risk management to provide an integrated information security assessment process for a global beverage manufacturer, achieving four times faster risk management and mitigation and about 40% faster vendor risk assessment.
- Integrated existing operational risk management with risk control self-assessments for a global financial services company. Implemented and upgraded the client from its legacy platform to the latest version of IBM's OpenPages® GRC Platform to manage enterprise risk.

## Key partnerships

### Platform providers



## Sample clients

- A US-based healthcare company
- A global investment bank
- A global beverage manufacturer
- A Europe-based healthcare company
- An Australia- and New Zealand-based financial services firm
- A global financial services company
- A defense manufacturing company

## Industry coverage

Aerospace & defense
Banking
Financial services
Government
Healthcare & life sciences
High-tech
Insurance
Manufacturing
Nonprofits
Retail & CPG
Telecom, media & entertainment
Travel & transportation
Utilities & resources

Darker color indicates higher industry coverage through digital services ●●●●●

## Analyst insights

### Practice maturity



- Infosys leverages its internally developed framework, Infosys TechCompass, and ongoing trends to identify gaps in its capabilities, creating service offerings, platforms, and solutions. In the last 12 months, it enhanced its capabilities and built new offerings.
- It developed four types of service offerings: quantitative cyber risk management, which considers real-time quantification and embeds GRC in its overall enterprise architecture, cyber security architecture consulting based on its internal framework CyberCompass, regulatory compliance management for achieving CMMC compliance, and vendor risk management in partnership with OneTrust, MetricStream, ServiceNow, and Archer.
- Its Cyber Gaze platform (security metrics management system) provides data from different perspectives thus enabling collaboration between the cybersecurity, application, IT operations, and risk and compliance teams to examine and act on the security metrics. It continues to augment its Infosys Enterprise Data Privacy Suite (iEDPS) capabilities to support global privacy regulatory compliance mandates such as GDPR and CCPA.
- In 2022, it launched its Cyber Aware platform to increase its clients' employees' cyber awareness by providing security training in an e-learning format.

### Partner ecosystem



- Infosys partners with numerous technology providers in the GRC automation space. In January 2021, it aligned with SAFE Security to provide a solution, quantitative cyber risk management, which helps firms predict breaches in their systems and determine potential impacts across their organizations.
- It has ongoing GRC-specific go-to-market initiatives with IBM OpenPages, Archer, MetricStream, and ServiceNow.
- It partners with RSA Archer to provide various offerings such as business resilience, vendor risk management, compliance reporting, audit management, issue management, and risk management. Infosys also partners with SAP to provide GRC-specific services in access control, process control, and fraud management.

### Investments & innovation



- Infosys invested to develop artificial intelligence/machine learning models, working with three customers to reduce the efforts of risk analysts. It expects the models to be in market by 2023.
- It created CoEs for different partner solutions with RSA Archer, ServiceNow, and MetricStream, using its internally set up labs and access to partner-provided labs. All competencies from client projects are fed back into these labs or CoEs as part of its continuous improvement plan.
- It is continuously focusing on developing its digital talent through internal training, external boot camps, partner-led programs, and certifications. It partners with leading universities such as Purdue University and NIIT to upskill and reskill employees.

# AVASANT



## Empowering Beyond

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