



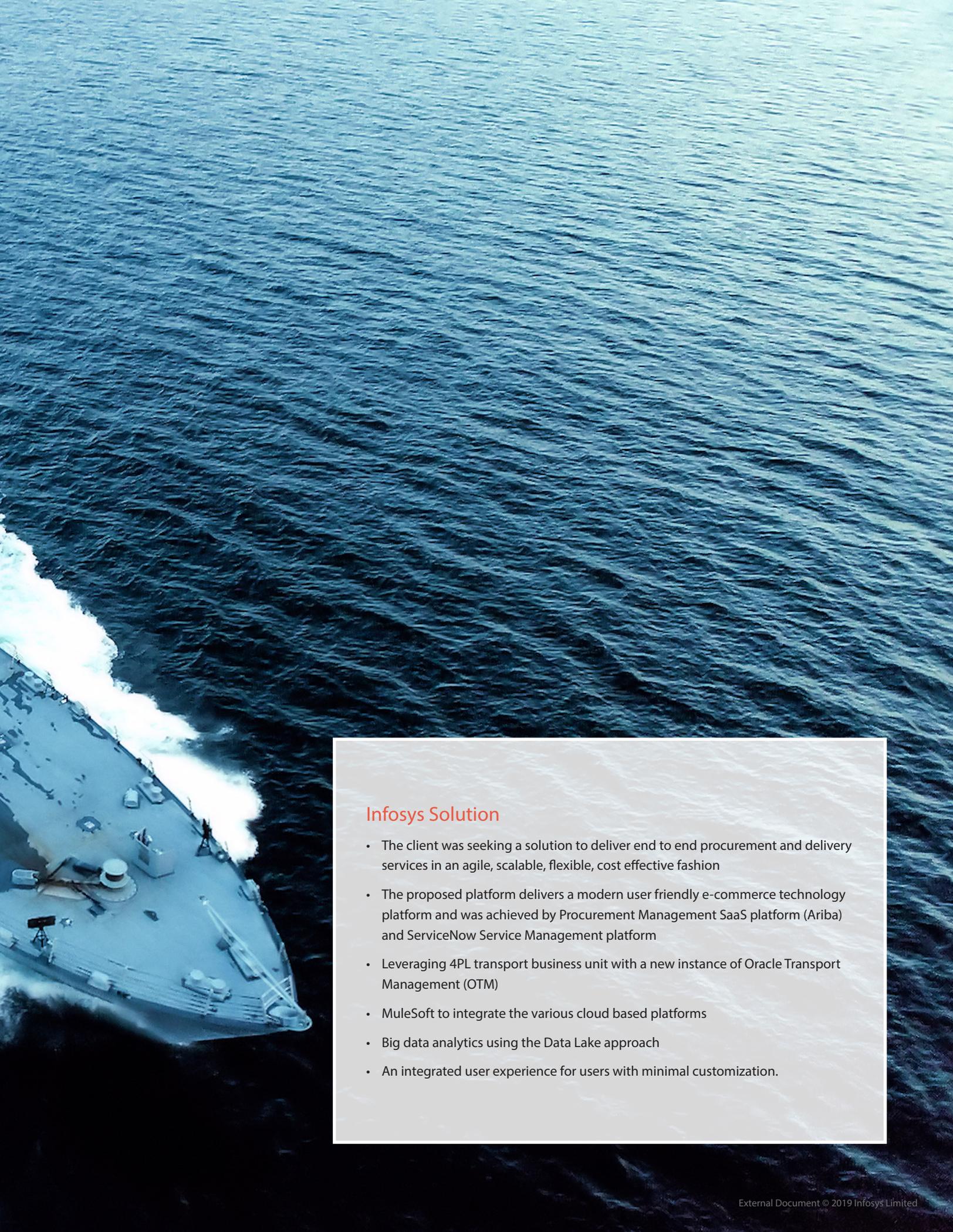
# PROCUREMENT TRANSFORMATION FOR AN AUSTRALIA DEFENSE COMPANY

## Abstract

Australia based defense company with over \$1billion of spend under management looking for end to end procurement

## Business Challenge

- **Digitization:** replace paper based processes with digital transactions
- **Automation:** no-touch/low touch processing
- **Consolidate:** multiple processes and tools for the procure to pay process
- Integrate procurement and transportation
- Inconsistent methods and varying levels of rigor, compliance and efficiency
- Lack of consistency in the procurement for ordering and billing areas
- Lack of consistency in delivery timelines resulting in delays in procuring products



### Infosys Solution

- The client was seeking a solution to deliver end to end procurement and delivery services in an agile, scalable, flexible, cost effective fashion
- The proposed platform delivers a modern user friendly e-commerce technology platform and was achieved by Procurement Management SaaS platform (Ariba) and ServiceNow Service Management platform
- Leveraging 4PL transport business unit with a new instance of Oracle Transport Management (OTM)
- MuleSoft to integrate the various cloud based platforms
- Big data analytics using the Data Lake approach
- An integrated user experience for users with minimal customization.

## Benefits to customer

### Financial:

- Process efficiency with end-to-end process
- Cost Saving Initiatives

### Functionality:

- Improve P2P process for better efficiency and effectiveness
- Better user experience for procurement users
- Better supplier experience for suppliers on boarded on the platform
- Reporting capabilities to manage product spend, order lifecycle, operational reporting
- Delivery of Products

### Technology:

- Integration with OTM to deliver the ordered products from suppliers to users
- Workflow management to support cross technology processes
- Automation to ensure operational efficiency, minimal customisation and support the ongoing optimisation of processes
- A data lake and data analytics tooling to provide full supply chain data visibility and optimisation opportunities
- An integrated Ariba Network for suppliers to connect with the 4PL platform to accept orders and create invoices and credit notes



For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

**Infosys**<sup>®</sup>  
Navigate your next

© 2019 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.