**VIEW POINT** 





UNLOCKING THE POWER OF Causal AI: A paradigm Shift in decision-making



In the realm of artificial intelligence (AI), remarkable advancements have enabled it to excel in tasks from content creation to predictions. However, the opacity of its decision-making, often referred to as the "Blackbox", raises concerns, particularly in critical domains like healthcare. The potential for biases and erroneous correlations adds to the uncertainty.

As AI continues to evolve, one emerging trend is capturing attention in the tech world: Causal AI. Unlike its conventional AI counterpart, Causal AI transcends mere correlations to delve into the realm of cause and effect, transforming industries and decision-making processes. Integrating Causal AI in crucial sectors holds the potential for accurate diagnosis, treatment, and bias mitigation. Yet, the pursuit of AI's capabilities while ensuring transparent decision-making remains a challenge in need of strategic navigation.



#### What is Causal AI and Why Does It Matter?

Causal AI is a pivotal concept in technology where artificial intelligence evolves to comprehend and predict events beyond simple correlations. Unlike conventional AI, which spotlights patterns and predictions, Causal AI delves into the relationships between events, much like human reasoning. It harnesses historical data to forecast future outcomes, considering the underlying causes and effects. This distinct approach enables AI systems to elucidate the "why" behind occurrences, offering a holistic perspective. Causal AI's significance lies in its capacity to bridge the gap between AI capabilities and human intuition, fostering a new paradigm. It not only equips AI to anticipate trends but also to unravel the intricate web of causality that underlies real-world phenomena, amplifying its potential to make informed decisions and provide richer insights.

As both government and private entities are racing to regulate AI, Causal AI could

be the missing part of the solution. Technological research and consulting firm Gartner, for the first time, included Causal Al in its 2022 Hype Cycle report, citing it as one of five critical technologies in accelerated Al automation.

The global market for Causal AI is projected to grow to USD 119.5 million by 2030, at a CAGR of 47.1% during the forecast period of 2023-2030, as per Yahoo Finance.

# The Industry Impact: Old vs New

The emergence of Causal AI has triggered a seismic shift across industries, fundamentally altering the landscape from its previous state. In the traditional model, artificial intelligence was largely confined to predicting outcomes through the recognition of patterns within data. However, with the introduction of Causal Al, a profound evolution has unfolded, upending the very essence of predictive analytics.

Previously, Al's role centered on deciphering correlations and foreseeing future events based on historical data trends. While undoubtedly valuable, this approach offered a somewhat limited perspective, often lacking the ability to illuminate the underlying mechanisms steering these patterns. Enter Causal AI-a revolutionary departure. This innovative paradigm transcends the boundaries of prediction, empowering AI to delve into the intricacies of cause-and-effect relationships that lie dormant within data. For example, AI might highlight a correlation between umbrella sales and flu cases. Causal AI goes further, revealing that both are linked through rainy weather, showcasing the actual driver of the connection.

To encapsulate this transformation, envision the shift from historical datadriven weather predictions to a holistic comprehension of the intricate interplay of atmospheric forces steering weather patterns. Similarly, Causal AI doesn't merely anticipate outcomes; it elucidates the "why" behind events. This has monumental implications, reshaping decision-making dynamics across sectors. In the financial realm, it uncovers the triggers behind market oscillations. In healthcare, it unearths the factors influencing patient outcomes. In policy formulation, it unveils the bedrock causes of societal shifts.

## The Business Imperative: Embrace or Miss Out

Businesses that neglect to embrace or prepare for the adoption of Causal AI risk forgoing substantial advantages in an increasingly competitive landscape. Causal Al offers nuanced insights that transcend traditional predictive models, yielding a deeper comprehension of underlying mechanisms driving outcomes.

By eschewing Causal AI, businesses could miss out on an accurate understanding of what truly influences their operations. This translates to potential misallocation

of resources, misguided strategies, and missed growth opportunities. Moreover, without causal insights, identifying the root causes of challenges becomes elusive, leading to recurring issues and suboptimal problem-solving.

Additionally, as sectors evolve, regulations and stakeholder demand for transparent decision-making intensify. Causal AI equips businesses to elucidate their rationale, mitigating risks associated with unexplainable or biased decisions. The

absence of such capability could expose them to reputational harm and legal repercussions.

In industries where precision matters, like healthcare and finance, not leveraging Causal AI might lead to subpar diagnoses, treatment plans, and investment decisions. Ultimately, businesses risk stagnation and reduced competitiveness as competitors leveraging Causal AI make informed, strategically sound choices.



### Implementing Causal AI: A Roadmap

Incorporating Causal Al into a corporate strategy requires a strategic framework that aligns technological prowess with organizational objectives. Commence by discerning pivotal decision nodes where the infusion of causal insights holds the potential to reshape outcomes. By pinpointing these junctures, one can forge a clear pathway to leverage Causal Al's capabilities in areas of maximal impact.

The core of this implementation lies within data architecture. Initiate by sourcing and curating pertinent data, ensuring its depth and diversity mirror the complexity of an organization's

#### **Causal AI Use Cases**

Below are the sectors that will be benefitted from the application of Causal AI:

Healthcare: Causal AI can be used to identify the most effective treatments for patients by understanding the causal relationships between various factors, such as genetic predispositions, environmental exposures, and lifestyle choices. For example, Causal AI can be used to determine which patients are most likely to benefit from a particular operations. This foundational step guarantees the subsequent stages are underpinned by accuracy and relevance. Collaborating with domain experts adds a crucial layer of finesse as their insights navigate the intricate interplay of variables endowed with pronounced causal significance.

Armed with robust datasets and expert insights, engage advanced methodologies to delineate and unveil causal relationships. Employ sophisticated tools such as Bayesian networks and structural equation models. These instruments illuminate the intricate tapestry of causation, shaping a comprehensive understanding of the dynamics at play.

This strategic roadmap is emblematic of a visionary transformation. It empowers an organization to extract latent insights, make calculated decisions, and navigate multifaceted business landscapes armed with an intrinsic understanding of the underlying mechanisms. By threading this meticulous path, one can position their enterprise to harness Causal Al's prowess, steering their trajectory toward an era of enlightened decision-making and sustainable success.

drug or treatment or identify the causes of a particular disease.

**Finance:** It can be used to assess the risk of a particular investment or loan by checking the causal relationships between various factors, like economic conditions, market trends, and company performance. For instance, Causal Al can be used to predict the likelihood of a borrower defaulting on a loan or to identify the factors most likely to affect the stock price of a particular company.

Marketing: Causal AI can be used to optimize marketing campaigns by recognizing the causal relationships between various factors, such as advertising exposure, product features, and customer behavior. For example, Causal AI can be used to determine which advertising channels are most effective in reaching a particular target audience or to identify the features of a product that are most likely to appeal to a particular customer segment.



Education: It can also be used to improve educational outcomes by understanding the causal relationships between various factors, like teaching methods, student motivation, and family support. For instance, Causal AI can be used to identify the teaching methods that are most effective for a particular group of students or to develop interventions that can help students who are struggling academically.

**Public Policy:** Causal AI can be used to design and evaluate public policies by knowing the causal relationships between various factors, such as policy interventions, economic conditions, and social outcomes. In one example, Causal Al can be used to assess the impact of a particular policy on poverty rates or to identify the factors that are most likely to contribute to crime.

### In Conclusion: A Transformative Shift

Causal Al's ascent brings both promise and challenge. It introduces a new dimension to Al's role in decision-making by adding context, understanding, and insight. This shift opens doors to impactful advancements across industries. To harness this transformation, organizations must embrace Causal Al, adapt their strategies, and leverage its power to make informed decisions in an interconnected world.

In a world driven by causality, businesses have a unique opportunity to uncover the "why" behind trends and, in doing so, pave the way for a future where AI-powered insights are grounded in the fundamental principles of cause and effect.





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