The REF-OR-M Eco Watch - Sustainability Solution offers a pre-configured, solution, tailored to suit varied set of needs related to Sustainability tracking and management. It comprises end to end process flows, proven best practices from successful, D365 transformation engagements to achieve greater business value within the sustainability space with Microsoft Dynamics 365 and Business Applications. This solution has multiple components that can be used in whole or as parts depending on the needs of the client. This can be applicable across industries, with Sustainable futures being at the core of the offering.

The REF-OR-M Eco Watch - Sustainability Solution offers components for efficient data collection and monitoring, in manual and automated modes, auditing and rule based approvals, stakeholder management, analytics and tracking for better adherence to sustainability standards.

**REF-OR-M Framework**

- Accelerated Cloud Transformation Methodology
- Business Value Articulation & Advisory
- Reference Organization
- Pre-Configured Solution
- Implementation Workbench
- Digital Solution
- Point Solution & Business Content
- Model
- Model

**Solution Capabilities & Business Process Breakdown**

- **Sustainability Data Collection & Auditing**
  - Paperless, Intuitive Data capture system/ pre-built configurable templates for sustainability data audit across energy, water, waste, environment, CSR, etc., for regulation & compliance tracking (based on GRI standards)

- **Role Based Stakeholder Management**
  - Automation in business processes, resultant metrics calculation, and routing to right stakeholders/ groups based on Facility/ Building/ Plant etc., details and applicable sustainability parameters to be captured

- **Sustainability Analytics**
  - Sustainability dashboards and reports for KPI adherence, metrics overview, performance and improvement areas

- **Automated Tracking with IOT**
  - Ability to integrate with IOT sensors to transmit data about the key sustainability characteristics energy, water, consumption details and other variables to the Azure IOT hub and auto capture to Sustainability system

- **Omni-Channel experience**
  - Digital Channels for Stakeholders to use for Sustainability tracking and management across survey forms, Mobile Apps, Portals and more…

The EcoWatch - Sustainability Solution is built using the Reference Organization (REF-OR-M) Framework which is a pre-packaged solution enabling faster deployment, reduced TCO, enhanced experience and superior quality.
Key Benefits and Outcomes

**Automatic and accurate data management**
- IOT enabled automated data capture
- Simplified data capture mechanisms with extensive parameterized information capture for accuracy and based on applicability

**Enhanced Sustainability Performance**
- Detailed analytics and performance tracking across kpis for sustainability
- Easy to track actions based on which areas are bringing down performance

**Superior user Experience**
- Superior experience for teams with Digital Channels for on the go access, mobility and auto fill components
- Stakeholder management automation with right information to right teams

**Efficiency in Compliance**
- Superior analysis on applicability of regulations for each country, site, facility and all the way down to the level of specific equipment to track compliance
- Auto scheduling of audits and inspection for tracking

Applicability of REF-OR-M Solution

- Digital Modernization, Greenfield implementation, Upgrade or move to modernization using a digital platform like Dynamics 365
- Focus on building application in agile and incremental way
- Enable the business users early in the game and discover the solution with a Show-and-Tell approach in language of Sustainability rather than only Tell approach
- Leverage best practices from successful Dynamics 365 transformation engagements and reduced handoffs between systems and groups to achieve greater business value

Deployment Approach

**Initial Due Diligence using our ACE program**

**Business Value Articulation**
- To explore the solution to define road-map to form end-to-end business processes: where value resides in the execution of these process steps for Sustainability tracking and management

**Preconfigured Solution and Business content**
- Ready to run foundational configurations specific to Sustainability tracking, analytics, actions
- System specific process flows for further customization analysis

**Point Solutions, Business Content & Digital Solutions**
- Extension Solutions specific to changing paradigms
- Digital Solutions (like chatbots/ AI/ML, analytics, AI etc.,) available in ready to deploy state

For more information, contact askus@infosys.com